PRASAR BHARATI
(INDIA’S PUBLIC SERVICE BROADCASTER)
DOORDARSHAN NEWS: TOWER-B,
DOORDARSHAN BHAWAN, NEW DELHI

E-TENDER DOCUMENT

(Tender for development of the system of data integration of Election Data at each Regional News Unit based on their specific requirements)

Subject: Inviting quotations for an Agency who can assist Doordarshan in integrating Election related data obtained from Data Agency or Prasar Bharati App for Election Data, process such data as per the language requirement and display preferences of each RNU and integrate the respective data at each RNU such that it can be displayed through Caspar-CG platform for 10 – 15 Regional News Units.

E-tender No. DDN/Dir (Prog)/tender/RNU-graphics/2019 Dated 18/04/2019

1. E-Bids (Technical & Commercial) are invited for and on behalf of Doordarshan News for Hiring of an Agency who can assist Doordarshan in integrating election related data obtained from Data Agency or Prasar Bharati App for Election Data, process such data as per the language requirement and display preferences of each RNU and integrate the respective data at each RNU such that it can be displayed through CASPAR CG Platforms for 15 to 20 Regional News Units.

2. The address and contact numbers for sending Bids or seeking clarifications regarding this Tender are given below:

<table>
<thead>
<tr>
<th></th>
<th>Bids/queries to be addressed to</th>
<th>Sr. Administrative officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>a.</td>
<td>Room No. 434, 4th floor</td>
<td>Doordarshan News</td>
</tr>
<tr>
<td></td>
<td>Doordarshan Bhawan, Tower -B</td>
<td>Copernicus Marg,</td>
</tr>
<tr>
<td></td>
<td>New Delhi.</td>
<td>Tel. No (011) 23097662</td>
</tr>
<tr>
<td></td>
<td>Email ID – <a href="mailto:someshwar63@gmail.com">someshwar63@gmail.com</a></td>
<td></td>
</tr>
<tr>
<td>b.</td>
<td>Postal address for</td>
<td>Sr. Administrative officer</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
3. **This tender is divided into five parts as follows:**

   a) **Part I**: Contains General Information and instructions for the Bidders about the tender such as the time, cost of tender document, EMD, place of submission and opening of tenders, Validity period of tenders, etc.

   b) **Part II**: Containing essential details of the services required, such as the Schedule of Requirements (SOR), Scope of work, Technical details and eligibility criteria etc.

   c) **Part III**: Contains Standard Conditions of tender, which will form part of the Contract with the successful Bidder.

   d) **Part IV**: Contains Special Conditions applicable to this tender and which will also form part of the contract with the successful Bidder.


4. **This tender is being issued with no financial commitment and the customer reserves the right to change or vary any part thereof at any stage. Customer also reserves the right to withdraw the Tender, should it become necessary at any stage.**
Part I – General Information

1. **Pre Bid Meeting**

   **25.04.2019 – 1200 Hrs**  
   Conference Hall, 2nd Floor DD News.  
   The bidders are requested to communicate the queries for the pre bid meeting not later than 24.04.2019. 1600 Hrs on the email of Sr. AO.

2. **Last date and time for depositing the Bids:**

   **09.05.2019 – Upto 1600hrs.**  
   The Bids should be uploaded on tender wizard by the due date and time. The responsibility to ensure this lies with the Bidder.

3. **Manner of depositing the Bids:** This is an e-tender. For Participating in the E-tendering process, the Interested Bidders are required to follow the step by step procedure mentioned in Annexure-10. Late tenders will not be considered. The EMD and tender fee should be submitted to Sr AO on or before the closing time and date of submission of the e-bids.

4. **Time and date for opening of Bids:**

   **09.05.2019 -1700 hrs**  
   (If due to any exigency, the due date for opening of the Bids is declared a closed holiday, the Bids will be opened on the next working day at the same time or on any other day/time, as intimated by the customer).

5. The bids will be submitted online only. The technical bids of only those bidders whose EMD and tender fee would be received before closing date and time will be opened on the opening date and time. The commercial bids of only technically qualified bidders will be opened. The opening of commercial bid will be communicated after technical evaluation of the bids.

6. **Place of opening of the Bids:**

   ROOM NO. 434  
   DOORDARSHAN BHAWAN, TOWER-B  
   DD NEWS

   The Bidders may depute their representatives, duly authorized in writing, to attend the opening of technical Bids on the due date and time. Details of EMD and technical clauses quoted by all Bidders will be read out in the presence of the representatives of all the Bidders. **This event will not be postponed due to non-presence of your representative.**
7. **Forwarding of Bids:** E-Bids should contain the information regarding their original memo/letter pad inter alia furnishing details like TIN number, ESI, EPF number, PAN Number, GST Number, Bank Branch address with e-payment Account etc. with complete postal & e-mail address of their office.

8. **Clarification regarding contents of the Tender:** A prospective bidder who requires clarification regarding the contents of the bidding documents shall notify to the DD News being customer in writing about the clarifications sought not later than 6 (Six) days prior to the date of opening of the Bids. Copies of the query and clarification issued by the customer will be sent to all prospective bidders who have received the bidding documents and will also be posted on website.

9. **Modification and Withdrawal of Bids:** A bidder may modify or withdraw his bid after submission provided that the written notice of modification or withdrawal is received by the customer prior to deadline prescribed for submission of bids. A withdrawal notice may be sent by fax but it should be followed by a signed confirmation copy to be sent by post and such signed confirmation should reach the customer not later than the deadline for submission of bids.

   **No bid shall be modified after the deadline for submission of bids.** No bid may be withdrawn in the interval between the deadline for submission of bids and expiration of the period of bid validity specified. Withdrawal of a bid during this period will result in Bidder's forfeiture of bid security.

10. **Clarification regarding contents of the Bids:** During evaluation and comparison of bids, the customer may, at its discretion, ask the bidder for clarification of his bid. The request for clarification will be given in writing and no change in prices or substance of the bid will be sought, offered or permitted.

    **No post-bid clarification on the initiative of the bidder will be entertained.**

11. **Rejection of Bids:** Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summary rejection with forfeiture of EMD. Conditional tenders will be rejected.

12. **Unwillingness to quote:** Bidders unwilling to quote should ensure that intimation to this effect reaches before the due date and time of opening of the Bid, failing which the defaulting Bidder may be delisted for the given range of items as mentioned in this Tender.

13. **Validity of Bids:** The Bids should remain valid till 20.05.2019 from the last date of submission of the Bids.

15. **Earnest Money Deposit:** Bidders are required to submit Earnest Money Deposit (EMD) for an amount of Rs.1,00,000/- (Rs. One lakh Only) along with their bids. The EMD may be submitted in the form of an Account Payee Demand Draft, Banker’s Cheque in favour of “DDO, DD News, PBBCI, New Delhi.” or Bank Guarantee from any of the Public Sector Banks or a private Sector Bank authorized to conduct government business as per Annexure-I. EMD is to remain valid for a period of forty-five days beyond the final bid validity period. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30th day after the award of the contract. The Bid Security of the successful bidder would be returned, without any interest whatsoever, after the receipt of Performance Security from them as called for in the contract. EMD is not required to be submitted by those Bidders who are registered with the Central Purchase Organization and Micro and Small Enterprises (MSEs) as defined in MSEs Procurement Policy issued by Department of MSME as per Rule 170 of GFR-2017. **The EMD will be forfeited if the bidder withdraws or amends, impairs or derogates from the tender in any respect within the validity period of their tender.**

16. **Two bid system-** It is a two bid system. Only the technical bids would be opened on the time and date mentioned above. Date of opening of financial/price bid will be intimated after evaluation and acceptance of technical bids by the DD NEWS. Financial/price bids of only those firm will be opened, whose technical bids are found complete/suitable after technical evaluation is done by the customer i.e. DD NEWS.
A. INTRODUCTION

1. For elections counting days, DD News generally hires a data collection agency to collect election counting day results and their update in real time basis from the Counting Centres and to provide it to the headquarters, where DD News through its Graphics team makes them on air and display them as Election Graphics as and when the data is received. Regional News Units used to show the same Election Ticker Tally which DD News used to show for various elections till date. However, this time for the General Elections and for the Elections of Four Assembly Constituencies, 10 – 15 RNUs have expressed desire to display the Election Data in the format and language as desired for the viewers of respective RNUs.

2. The hired data collection agency used to interact with the Graphics team of DD News to decide on the format of real time data sharing between the two, so that the Graphics team is able to show the data on screen in various graphics format. This time, the RNUs have desired to use their CASPAR CG Graphics Platforms to showcase Election Data and wish to integrate the Agency Data or the Prasar Bharati App data for Election Day and showcase them for the viewers of their respective States.

3. As testing is imperative in the cases of Data collection agency and the Graphics team of DD News, so would be required for RNU specific data and the data processing and integration at the Central Processing Unit of RNUs so that the election data is not wrongly shown on air and to ensure that the data is continuously updated on screen as and when it is updated by the Data collection agency.

4. Generally, there is a testing period of 3 to 7 days required from both Data collection agency and the Graphics team to conduct their tests and eradicate errors in their programming and facilitate error free data display on the Counting Day.

5. RNUs will be working in different languages, so the database will have fields in different languages saved either in cloud machines or local machines with each RNUs to display names and figures in regional languages.
B. REQUIREMENTS FOR RNUs:
1. RNUs generally do not have enough Graphics support at their end and nearly nil support or expertise of data collection.
2. The RNUs require help in terms of integration of Election Data such that they fetch real time data from Data Collection Agency or Prasar Bharati App based Election Data and integrate them to the Caspar CG Machines so that the data can be displayed real time as Election Counting Updates/Results at each RNU as per the specific need of the RNU and its viewers through its available Graphics system which is Caspar CG Machines.
3. For each RNU having a distinct regional language, there will be a requirement of a unique standalone data base system pertaining to the RNU(s) connected with the cloud server of Data Agency or Prasar Bharati App for Election Data, such that the data is displayed as per the display preferences and in the languages of the regional channels.

C. SCOPE OF WORK
1. Integrate the processed data obtained from the counting centres and display it as per the specific need of RNUs at their regional centres.
2. Deploy a system for real time data integration as per the requirement of each RNU from the cloud based mother system onto the local database machines.
3. Graphics Machines for data integration of the processed data, for required graphics available with all the RNUs and will be functioning at the respective regional centres.
4. Integrate the real time data locally at each RNU using a software compatible with the CASPAR CG Graphics systems for real time output of Election Data on the Screen as Election Ticker and Full Frame Graphics.
5. Testing of the processed data and the RNU specific data prior to Counting Day in various phases, for error free data management. Testing of the processes for data collection and data display for real time data transfer.
6. The bidder should provide minimum experienced manpower to operate the Database Systems on Cloud of Data Agency, processing of the data at Central Processing Unit at Ahmadabad as per the specific requirements of RNUs, and integration of the cloud data with Local Servers at RNUs and to integrate Graphics Systems CASPAR CG and their respective testing and making it ready for Election Counting Day.
7. Bidder should also provide minimum certified manpower to operate the database systems and the Graphics Systems on the Counting Day at each RNU.
8. Tentatively, the following RNUs will require data integration support –Bengaluru, Bhopal, Bhubaneswar, Guwahati, Hyderabad, Jaipur, Jalandhar, Kolkata, Mumbai, Panaji, Patna, Raipur, Shimla, Srinagar, Thiruvananthapuram, Vijaywada. (The list of RNUs may be added / deleted)
D. SPECIFICS OF DATABASE PROCESSING

1. Work flow begins with fetching raw data from an All India database of election results gathered from across the country by an external agency to Doordarshan. This database, herein after to be called as Database-A is being used by DD News Delhi or Database-B from Prasar Bharati App and will be shared to the bidder.

2. Synthesis and processing of data factoring in Regional News Units specific Data display requirement and also the language requirement of each RNU.

3. Fetch data, from the cloud and map it in local server at all regional news units with regional language support and desired static data fields/display preferences.

4. Display of the final data from local server as per CG Templates provided by Doordarshan Kendras.

5. Above mentioned Cloud mapped Local server data may also be needed for display in Augmented Reality in Virtual/ Real Set Environment at some Regional Centres of Doordarshan in regional language, on need basis and any such integration requirement shall be supported by the Bidder at requisite RNU.

6. Allow modification to process data to handle contingencies at all regional Centres of Doordarshan. Manual over-ride related requirement shall be integrated at each RNU level.

7. Desktop application to support Display of Graphics through Caspar-CG. Auto / Manual Control of such data in cyclic manner shall be supported with refreshed data from relevant database in local server.

8. Internet bandwidth (Broad-band) will be provided by local RNUs.
Election Coverage by RNU - Resource Planning (Equipment List)

<table>
<thead>
<tr>
<th>Equipment List at RNU</th>
<th>System-A Operator Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Casper CG Graphics</td>
<td>Local Server / Data Processing for CG</td>
</tr>
<tr>
<td>Manual Data Entry in case of System Failure</td>
<td>System-1 Operator Required</td>
</tr>
<tr>
<td>Casper CG</td>
<td>2 Systems</td>
</tr>
<tr>
<td>Total Systems with Operator</td>
<td>2 Systems</td>
</tr>
</tbody>
</table>

E. GENERAL TERMS AND CONDITIONS:
1. Bidder should have experience of at least one year of working with Graphics Systems and data automation for Graphics.
2. Bidder should have manpower having working knowledge of database systems like MongoDB, SQL, Oracle etc.
3. Contract period should be of 10 days before including the counting day i.e. 23 May, 2019 or until the end of counting in continuous manner.
4. The bidder should quote charges separately for one RNU with clear demarcation of rates for 10 days (or until the end of counting in continuous manner) with Data support (Fetching/Gathering and processing/Displaying) for Doordashan’s In House Caspar-CG platform.
5. The bidder should make their own arrangement for transportation of the equipment as well as the lodging and boarding of the manpower at their own cost.
6. The bidder should submit the full list of equipment with full specifications and list of all genuine/licensed software that are proposed to be used for live coverage of Lok Sabha / Assembly Elections Results 2019.
7. The last date for submission of e-Tenders is 9th May, 2019 by 1600 Hrs.
8. The Tender Inviting Authority (TIA) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
9. The bidder has to submit the tender document(s) well in advance before the prescribed time to avoid any delay or problem during the bid submission process.
10. RIGHT OF ACCEPTANCE: Doordarshan News reserves the right to reject the lowest tender or all the tenders without assigning any reasons whatsoever. Further, the undersigned reserves himself the right for decreasing the quantity of services tendered depending upon the actual requirements.
## BILL OF MATERIALS

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Item (Including Manpower) (For the Contract Period)</th>
<th>Cost per Unit</th>
<th>GST</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Data integration at various RNU along with certified operators. Please give quote per RNU.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Any Other item to Complete the work flow (Inclusive of Manpower)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Part III – Standard Conditions of tender

The Bidder is required to give confirmation of their acceptance of the Standard Conditions of the Request for proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Contractor/Supplier in the contract) as selected by the customer. Failure to do so may result in rejection of the Bid submitted by the Bidder.

1. **Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.

2. **Effective Date of Contract:** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.

3. **Arbitration:** All disputes or differences arising out of or in connection with the contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to services or performance, which cannot be settled amicably, may be resolved through arbitration. The standard clause of arbitration is given in Annexure-II.

4. **Penalty for use of Undue influence:** The contractor/supplier undertakes that he has not given, The offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the customer or otherwise in procuring the Contracts or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Contractor/Supplier or any one employed by him or acting on his behalf (whether with or without the knowledge of the contractor) or the commission of any offers by the contractor or anyone employed by him or acting on his behalf, as defined in chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the customer to cancel the contract and all or any other contracts with the contractor and recover from the contractor the amount of any loss arising from such cancellation. A decision of the customer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Contractor. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the contractor towards any officer/employee of the customer or to any other person in a position to influence
any officer/employee of the customer for showing any favour in relation to this or any other contract shall render the contractor to such liability/penalty as the customer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund the amounts paid by the customer.

5. **Agents/Agency Commission:** The contractor/Supplier confirms and declares to the customer that the contractor is the original provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries whether officially or unofficially, to the award of the contract to the contractor, nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The contractor agrees that if it is established at any time to the satisfaction of the customer that the present declaration is in any way incorrect or if at a later stage it is discovered by the customer that the contractor has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract the contractor will be liable to refund that amount to the customer. The contractor will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The customer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Contractor who shall in such an event be liable to refund all payments made by the customer in terms of the contract along with interest at the rate of 2% per annum above 18% penal rate. The customer will also have the right to recover any such amount from any contracts concluded earlier by contractor/supplier with the Government of India or with DFF.

6. **Access to Books of Accounts:** In case it is found to the satisfaction of the customer that the contractor has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Contractor, on a specific request of the customer shall provide necessary information/inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract documents:** Except with the written consent of the customer, contractor shall not disclose the contract or any provision of the contract or information related to services thereof to any third party.

8. **Penalty and Liquidated Damages:** In the event of the contractor failure to submit the Bonds, Guarantees and Documents, supply the material as specified in this contract, the customer may, at his discretion, withhold any payment until the completion of the contract. The customer may also deduct from the contractor as agreed, liquidated damages to the sum of 1% of the contract price of the delayed
services mentioned above for each day subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed services.

9. **Termination of Contract:** The customer shall have the right to terminate this Contract in part or in full in any of the following cases:-

(a) The delivery of the material is delayed for causes not attributed to Force Majeure for more than 2 days after the scheduled date of signing of contract.

(b) The contractor is declared bankrupt or becomes insolvent.

(c) The delivery of material is delayed due to causes of Force Majeure by more than 7 days from the scheduled date of signing of contract provided Force Majeure clauses is included in contract.

(d) The customer has noticed that contractor has utilized the services of any agent in getting this contract and paid any commission to such individual/company etc.

(e) As per decision of the Arbitration Tribunal.

(f) As per Para (8) of Part IV of the tender document.

10. **Notices:** Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

11. **Transfer and Sub-letting:** The contractor has no right to give, bargain, sell, assign or sublet or otherwise dispose of the contract or any part thereof, as well as to give or to let a third party take benefit or advance of the present Contract or any part thereof.

12. **Patents and other Industrial Property Rights:** The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Contractor shall indemnify the customer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs whether such claims arise in respect of manufacture or use. The contractor shall be responsible for the completion of the services in satisfactory manner as per the contract.

13. **Amendments:** No provision of present contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14. **Statutory Duties & Taxes:**
(a) Any change in any duty/tax upward/downward as a result of any statutory variation taking place within contract terms shall be allowed to the extent of actual quantum of such duty/tax paid by the contractor. Similarly, in case of downward revision in any duty/tax, the actual quantum of reduction of such duty/tax shall be reimbursed to the customer by the contractor. All such adjustments shall include all reliefs, exemptions, Rebates, concession etc. if any obtained by the contractor.

(b) If it is desired by the Bidder to ask for the GST to be paid as extra, the same must by specifically stated. In the absence of any such stipulation in the bid, it will be presumed that the prices quoted by the Bidder are inclusive of GST and no liability will be developed upon the Customer.

(c) On the Bids quoting GST, the rate and the nature of GST applicable at the time of supply should be shown separately. GST will be paid to the Contractor at the rate at which it is liable to be assessed or has actually been assessed provided the transaction of services is legally liable to GST and the same is payable as per the terms of the contract.

15. **Pre-Integrity Pact Clause:** An “Integrity Pact” would be signed between the customer & successful contractor. This is a binding agreement between the customer and contractor for specific contracts in which the customer promises that it will not accept bribes during the procurement and services process and bidder promise that they will not offer bribes. Under this Pact, the Bidders for specific services or contracts agree with the customer to carry out the procurement and services in a specified manner. Elements of the Pact are as follows:

a. A pact (contract) between the DD News (Principal) and successful contractor for this specific activity (the successful Bidder);

b. An undertaking by the Principal (i.e. DD News) that its officials will not demand or accept any bribes, gifts etc., with appropriate disciplinary or criminal sanctions in case of violation;

c. A statement by successful Bidder that it has not paid, and will not pay, any bribes;

d. An undertaking by successful Bidder to disclose all payments made in connection with the contract in question to anybody (including agents and other middlemen as well as family members, etc. of officials); the disclosure would be made either at the time of signing of contract or upon demand of the Principal, especially when a suspicion of a violation by that successful bidder/contractor emerges;

e. The explicit acceptance by successful Bidder that the no-bribery commitment and the disclosure obligation as well as the attendant sanctions remain in force for the winning Bidder until the contract has been fully executed.

f. Undertaking on behalf of a successful Bidding company/contractor will be made “in the name for and on behalf of the company’s Chief Executive Officer”.

g. The following set of sanctions shall be enforced for any violation by a Bidder of its commitments or undertaking:

h. Denial or loss of contracts;
   (i) Forfeiture of the bid security and performance bond;
   (ii) Liability for damages to the principal (i.e. DD News) and the competing Bidders; and
   (iii) Debarment of the violator by the Principal (i.e. DD News) for an appropriate period of time.
1. Bidders are also advised to have a company code of conduct (clearly rejecting the use of bribes and other unethical behaviors and compliance program for the implementation of the code of conduct throughout the company. 

16. **ELIGIBILITY CRITERIA:** TENDERER should be a company or consortium of firms registered under Companies Act, 1956/2013 and should be in existence at least for the last three financial years. The company should have PAN No, GST No and other statutory requirements.

a. TENDERER must not have been blacklisted/ debarred by any Government/ Semi Government Organization or Corporation in India, at any stage.

b. Documents explicitly supporting the past experience, list of existing and past clients with details of services offered, successful work completion certificates issued by clients, details of similar projects executed with copies of agreements, work orders, and other related details must accompany the TENDER.

c. The firm should have minimum annual turnover of Rs. 2 crore for last two years.

d. The firm must have staff strength of at least thirty persons.

17. **Award of Purchase Order:** After taking into account Technical and financial evaluation criteria, PB shall award the purchase order to the successful TENDERER. The Successful TENDERER is required to submit the acceptance letter along with the Performance Bank Guarantee as stipulated in E-TENDER within 7 days of Issue of Letter of Award.

18. **Delivery period:** From the scheduled date of Contract and ending on 23rd May 2019(or until the end of counting in continuous manner) for a total of 10 days.

19. **Hiring period:** Hiring period is from 14th May, 2019 till 23rd May, 2019(or until the end of counting in continuous manner).
Part IV-Special Conditions of the tender

The Bidder is required to give confirmation of their acceptance of Special conditions of the tender mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder. (i.e. Contractor/Supplier in the contract) as selected by the customer. Failure to do may result in rejection of Bid submitted by the Bidder.

1. **Performance Guarantee:** The Bidder will be required to furnish a Performance Guarantee by way of Bank Guarantee through a public sector bank or a private section bank authorized to conduct government business (ICICI Bank Ltd., Axis Bank Ltd or HDFC Bank Ltd.) for a sum equal to 10% of the contract value within 5 days of receipt of the confirmed order. Performance Bank Guarantee should be valid up to 60 days beyond the date of completion of Contract period. The specimen of PBG is given in Annexure III.

2. **Option clause:** The contract will have an Option Clause, wherein the customer can exercise an option to procure an additional 50% of the original contracted Material in accordance with the same rate, terms & conditions of the present contract. This will be applicable within the currency of contract. The Bidder is to confirm the acceptance of the same for inclusion in the contract. It will be entirely the discretion of the customer to exercise this option or not.

3. **Repeat Order Clause:** The contract will have a Repeat Order Clause, wherein the customer can order up to same quantity of material mentioned under the contract within currency of the contract at the same rate, terms & conditions of the contract. The Bidder is to confirm acceptance of this clause. It will be entirely the discretion of the customer to place the Repeat Order or not.

4. **Payment Terms:**
   (i) Payment of the tender value will be made after the successful completion of the Work as mentioned in the Scope of Work.
   (ii) No advance payment would be made at any cost.

5. **Paying Authority:** The payment would be made by DD News on submission of following documents:
   (i) Ink signed copy of contractor bills
   (ii) Performance report submitted by supervising officer of DD News
   (iii) Claim for statutory and other levies to be supported with requisite documents proof of payment such as GST etc. as applicable.
   (iv) Details for electronic payment viz Account holder’s name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in supply order/contract).
   (v) Any other document/certificate that may be provided for in the Job Order/Contract.
6. **Fall Clause:** The following Fall clause will form part of the contract placed on successful Bidder:

(a) The price charged for the services supplied under the contract by the contractor shall in no case exceed the lowest price at which the contractor provides the services of identical description to any persons/organization including the customer or any department of the Central Government or any department of state government or any statutory undertaking of the central or state government as the case may be during the period till performance of all services placed during the currency of the contract is completed.

(b) If at any time, during the Contract period the contractor reduces the service price or offer to provide services to any person/organization including the customer or any department of central Government or any Department of the State Government or any Statutory undertaking of the Central or State Government as the case may be at a price lower than the price chargeable under the contract. Such reduction of services offer of the price shall stand correspondingly reduced.

(c) The contractor shall furnish the following certificate to the customer along with each bill for payment for services made against the contract – “We certify that there has been no reduction in price of the Services supplied to the Government i.e. DD News under the contract herein and such services have not been offered/sold by me/us to any person/organization including the customer or any department of Central Government or any department of a state Government or and Statutory Undertaking of the Central or state Government as the case may be up to the date of bill/the date of completion of services against all job orders/contract placed during the currency of the Contract at price lower than the price charged to the government under the contract.”

1. **Risk & Expense clause:**
   i) Should the services thereof not be delivered within the time or times specified in the contract documents, or if defective services is made in respect of the services thereof, the customer shall after granting the contractor one hour to cure the breach on the Counting Day, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, to declare the contract as cancelled either wholly or to the extent of such default.
   
   ii) Should the services thereof do not perform in accordance with the specifications/parameters provided by the customer during the tests to be done by the customer along with the Contractor, the customer shall be at liberty, without prejudice to any other remedies for breach of contract, to cancel the contract wholly or to the extent of such default.
   
   iii) Any excess of the services price, cost of services or value of any services procured from any other contract as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the Contractor by Customer.

2. **Force Majeure Clause:**
   a. Neither party shall bear responsibility for the complete or partial non performance of any of its obligations (except for failure to pay any sum which has become due on
account of receipt of services under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or Actions of State Authorities or any other circumstances beyond the parties control that have arisen after the conclusion of the present contract.

b. In such circumstances the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of time of action of these circumstances and their consequences.

c. The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 7 (Seven) days from the scheduled date of the Contract.

d. Certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be a sufficient proof of commencement and cessation of the above circumstances.

e. If the impossibility of complete or partial performance of an obligation lasts for more than contract period either party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 5 days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for the goods received.

3. **Period of Contract/ Warranty Period:** The contract would be for 10 days or until the end of counting in continuous manner from the effective date of contract. Please note that Contract can be cancelled unilaterally by the DD News being customer in case services are not received as per quality and standard specified in the tender within the contracted period. The customer reserves the right to exercise the option clause and repeat order clause as per text given in Clause 3 & 4 Part IV of this tender.

9.1. A warranty to make good within 2 days at tenderer's expense, if any component which becomes defective under normal operating conditions during the Contract period, and to immediately rectify the mistake using reserve sources on the day of Counting of Election data.

4. **Misc. terms & conditions of the contract:**

10.1. **DOCUMENTATION:** The successful bidder will have to supply one set of printed operation, service and maintenance manuals with respect to each item.
A. Technical bids

1. e-Tender Processing Fee: Online bid documents submitted by intending bidders shall be opened only of those bidders, who have deposited e-Tender Processing Fee with M/s ITI Limited.

2. Bid Fee: The entities submitting the bid shall enclose a DD for Rs. 1000/- towards bid fee which is non-refundable payable in favour of “DDO, DD News, PBBCI, New Delhi”, payable at New Delhi.

3. Earnest Money Deposit: EMD as per clause 14, Part-1 of this document.

4. Earnest Money Deposit and other documents should be scanned and uploaded for the bid to be technically fit for bid evaluation process.

5. Tender Compliance Statement: TENDERER shall submit a copy of this TENDER document with each page of the TENDER signed by the authorized signatory along with the office seal as a part of the compliance to each part of the TENDER. In case of any disagreement to any part of the TENDER in part or full, it should be brought out in a separate sheet clearly indicating the non-compliance or disagreement. The bids without duly signed compliance are likely to be rejected.

6. Checklist as per Annexure-VI to this tender document.

7. ELIGIBILITY CRITERIA should be submitted as per clause 16 of Part-III of this document.

8. Technical Bid: Interested Companies who wish to participate in the tender have to submit the technical bid described as under:

8.1 All the volumes of the entire technical bid must be page numbered.

8.2 Schedule of Requirements/Services (un-priced): This document will contain Section wise & Clause wise details of services offered including manpower and complete specifications of the offered services in accordance with Annexure-VI to this document. The tenderer must offer all items.

8.3 Descriptive information and complete details of each service offered shall be given by the tenderer for assessing the services offered.

8.4 All the essential services required to complete the system should be offered by the bidder. The bidder must provide enough details about optional items to decide its utility.

B. Evaluation Criteria for Price Bids: The broad guidelines for evaluation of Price Bids will be as follows:

1. Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the Tender, both technically and commercially.

2. The technical Bids forwarded by the Bidders will be evaluated by the Customer with reference to the technical characteristics/technical parameters/ eligibility criteria as mentioned in the Tender. The compliance of Technical Bids would be determined on the basis of the parameters specified in the Annexure –V, VI, VII to this Tender
3. The lowest Bid will be decided upon the lowest price quoted by the particular Bidder as per the Price Format given at Annexure-VIII to this tender document. The consideration of taxes and duties in evaluation process will be as follows:

3.1 All taxes and duties quoted by the Bidders will be considered. The ultimate cost to the customer would be the deciding factor for ranking of Bids.

3.2 The Bidders are required to spell out the rates of GST in unambiguous terms. In the absence of any such stipulation it will be presumed that the prices quoted are firm and no claim on account of such taxes & duties will be entailed after the opening of tenders. If a Bidder is exempted from payment of GST up to any value of services from them, they should clearly state that no GST will be charged by them up to the limit of exemption by Government which they may have. The documentary evidence for exemption of any statutory duties and taxes has to be produced along with the bid. If any concession is available in regard to rate/quantum of GST with the approval of Government, it should be brought out clearly.

3.3 If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.

3.4 The Lowest Acceptable Bid will be considered further for placement of contract/supply order after complete clarification and price negotiations if required as decided by the customer.

3.5 Any other criteria as applicable to suit a particular case.

4. **Price Bid Format:** The Price Bid Format is given in Annexure-VIII to this document.
Annexure-I

EMD Bank Guarantee format

Whereas……………………………………………………………………………………………..(hereinafter called the “Bidder”) has submitted their offer dated…………………………for the services and supply of………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………
Annexure-II

Format of Arbitration Clause – Indigenous Private bidders

1. All disputes of differences arising out of or in connection with the present contract including the one connected with the validity of the present contract or any part thereof, should be settled by bilateral discussions.

2. Any dispute, disagreement of question arising out of or relating to this contract or relating to construction or performance (except as to any matter the decision or determination whereof is provided for by these conditions), which cannot be settled amicably, shall within sixty (60) days or such longer period as may be mutually agreed upon, from the date on which either party informs the other in writing by a notice that such dispute, disagreement or question exists, will be referred to a sole Arbitrator.

3. Within (60) days of the receipt of the said notice, an arbitrator shall be nominated in writing by the authority agreed upon by the parties.

4. The sole Arbitrator shall have its seal in New Delhi or such other place in India as may be mutually agreed to between the parties.

5. The arbitration proceedings shall be conducted under the Indian Arbitration and Conciliation Act, 1996 and the award of such Arbitration Tribunal shall be enforceable in Indian Courts only.

6. Each party shall bear its own cost of preparing and presenting its case. The cost of arbitration including the fees and expenses shall be shared equally by the parties, unless otherwise awarded by the sole arbitrator.

7. The parties shall continue to perform their respective obligations under this contract during the pendency of the arbitration proceedings except in so far as such obligations are the subject matter of the said arbitration proceedings.

Note: In the event of the parties deciding to refer the dispute/s for adjudication to an Arbitral Tribunal then one arbitrator each will be appointed by each party and the case will be referred to the Indian Council of Arbitration (ICADR) for nomination of the third arbitrator. The fees of the arbitrator appointed by the parties shall be borne by each party and the fees of the third arbitrator, if appointed, shall be equally shared by the Customer and Contractor.
Annexure-III

Performance Bank Guarantee Format

From:

Bank_____________________

To
The President of India through DD News
Ministry of Information & Broadcasting
Government of India
New Delhi.

Dear Sir,

Whereas you have entered into a contract No. ....................... Dt..................(hereinafter referred to as the said Contract with M/s…………………………………………….., hereinafter referred to as the “Contractor/Supplier” for supply of services as per Part-II of the said contract to the said contractor and whereas the contractor/supplier has undertaken to produce a bank guarantee for 10% of total Contract value amounting to……………………..to secure its obligations to the President of India.  We the…………………………………bank hereby expressly, irrevocably and unreservedly undertake and guarantee a principal obligors on behalf of the contractor/supplier that, in the even that the President of India declares to us that the goods have not been supplied according to the Contractual obligations under the aforementioned contract, we will pay you, on demand and without demur, all the any sum up to a maximum of ..................... Rupees.........................only.  Your written demand shall be conclusive evidence to us that such repayment is due under the terms of the said contract.  We undertake to effect payment upon receipt of such written demand.

a. We shall not be discharged or released from this undertaking and guarantee by any arrangements, variations made between you and the Contractor/Supplier indulgence to the Contractor/Supplier by you, or by any alterations in the obligations of the Contractor/Supplier or by any forbearance whether as to payment, time performance or otherwise.

b. In no case shall the amount of this guarantee be increased.

c. This guarantee shall remain valid for 14 months from the effective date of contract according to the contractual obligations under the said contract.

d. Unless a demand or claim under this guarantee is made on us in writing or on before the aforesaid expiry date as provided in the above referred contract or unless this guarantee is extended by us, all your rights under this guarantee shall be forfeited and we shall be discharged from the liabilities hereunder.

e. This guarantee shall be a continuing guarantee and shall not be discharged by an change in the constitution of the bank or in the constitution of M/s.................................................................
LETTER OF AUTHORISATION FOR ATTENDING BID OPENING

(To reach Sr AO (DD NEWS) before time of bid opening)

Shri Anil Khurana
Sr. Administrative Officer
Room No. 434, 4th floor
Doordarshan News
Doordarshan Bhawan, Phase-II
Copernicus Marg,
New Delhi.

Tel. No. (011) 23097672

Email ID-

Subject: Authorization for attending bid opening on___________(date) in the E-TENDER no ---------- dated ------- for development of the system of data collection from Stringers, their processing, and displaying them as Election Data Graphics in Regional News Units based on their specific requirements.

Following persons are hereby authorized to attend the bid opening for the E-Tender mentioned above on behalf of ______________________________________________
___________________________ (Bidder) in order of preference given below.

<table>
<thead>
<tr>
<th>Order of Preference</th>
<th>Name</th>
<th>Specimen Signatures</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td></td>
<td></td>
</tr>
<tr>
<td>II</td>
<td></td>
<td></td>
</tr>
<tr>
<td>III E-Tenderer alternate representative</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signatures of the bidder
or
of the Authorized Signatory
(Maximum of two representatives for any bidder shall be authorized and permitted to attend the Bid Opening.)
ANNEXURE-V

TECHNICAL BID SUBMISSION FORM
(To be submitted in the letterhead of the bidding TENDERER)

Ref: 

Date: .................

To
Sr. AO
DD NEWS
New Delhi -110 001

Dear Sir,

With reference to the above tender, having examined and understood the instructions, terms and conditions forming part of the tender, we hereby enclose our offer for the supply of the following items as detailed in your above referred tender.

We undertake, if our Bid is accepted, within schedule time frame and all the contractual obligations specified in the contract as per schedule calculated from the date of issue of the work order. An agreement shall be executed with PB on receipt of work Order.

1. If our Bid is accepted, we will submit the performance bank guarantee of a Scheduled Bank for an amount mentioned in the E-TENDER or as directed within seven days of the issue of LOA.

2. We agree to abide by this Bid for a period of 180 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

3. We understand that Prasar Bharati has all the rights to cancel the highest offer without assigning any reasons.

4. We have submitted the required documents as per Annexure-II.

Dated this ....................... day of ..................... 2019

Name and Signature ------------------------

In the capacity of ----------------------

Duly authorized to sign the bid for and on behalf of..............................................

Witness........................................

Address......................................

Signature
## Technical Bid Evaluation form (Checklist)

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Checklist point / Technical Evaluation Criteria</th>
<th>Compliance by Tenderer Yes/No</th>
<th>Supporting Documentary Evidence uploaded Yes/No</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Demand Draft for Rs. 500 only as bid fee</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Earnest Money Deposit (EMD) Demand Draft/ BG</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>E-Tender Processing Fee</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Registration of firm with NSIC for exemption of EMD</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Copy of PAN Card</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Copy of TIN Card</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>G.S.T. Regn Number</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Bank details such as:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Name of the Bank</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Branch</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Account Number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>IFSC code/ MICR Code</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Eligibility Criteria: Financial Details of the organisation (Annexure-IX)</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Copy of Enlistment Order, Eligibility Criteria, documentary proof of having completed similar type of supply order</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Check list, Annexure-VI</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Technical Bid Submission Form, Annexure-V</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>The offered Equipment : Schedule of Requirements/Services (unpriced), Annexure-VII</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Technical leaflets/ manual for the make and model being The offered</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Full details of after sales service capability with location of service centers across the country.</td>
<td>Yes/No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

All the conditions above shall be “Yes” to accept the E-TENDER
## Schedule of Requirements

**Schedule of Requirements/Services unpriced** (Schedule of Requirements/Services must be in the format given below for technical and commercial quotes). *{The tenderer must quote all items}*  

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Item (Including Manpower) (For Contract Period)</th>
<th>Nos. (Please Edit)</th>
<th>Description (Make/Model/Capabilities/Limitations/Reasons for Selection)</th>
<th>Number of Manpower Required along with their job description and experiences</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Data integration at various RNUs along with certified operators. Please give quote per RNU.</td>
<td>1 System with operator manpower for Casper CG</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>For generation of Graphics</td>
<td>One System operator for Casper CG on need basis</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Any Other item to Complete the work flow (Inclusive of Manpower)</td>
<td>On need basis with Operators</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Dear Sir,

With reference to your E-TENDER No….. dated …………, we submit our lowest quote as below:

**Hiring Charges along with manpower:**

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Item (Including Manpower) (For Contract Period)</th>
<th>Cost per Unit including manpower</th>
<th>Nos. (Please edit)</th>
<th>Hiring charges for Contract Period</th>
<th>GST</th>
<th>Total Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Data integration at various RNUs along with certified operators. Please give quote per RNU.</td>
<td>1 System with operator</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>For generation of Graphics</td>
<td>One System operator for Casper CG on need basis.</td>
<td>1 operator for Casper CG on need basis.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Any Other item to Complete the work flow (Inclusive of Manpower)</td>
<td>On need basis with Operators</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Grand Total</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The successful entities will be decided as per the following:

a) It is mandatory for TENDERER to quote for all the components above, otherwise the bid shall be rejected summarily.

b) TENDERER that offers the lowest for the figure in total shall be the successful TENDERER. The decision of PB will be binding on all bidders.

**AFFIRMATION**

We affirm that the goods offered are complete in all respect without any further requirements for deployment in Professional environment.

Place:

Date:

(Signature of the Authorized Person)

(Name of the Authorized Signatory)

Designation
ANNEXURE-IX

Financial Details of the Organization

Company Profile Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

1. Name of Company: ___________________________________________________________

2. Mailing Address: ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________

3. Telephone and Fax numbers: ________________________________________________

4. Date of registration of the Company: ____/______/_______

5. Year of commencement of Business: ____/______/_______

6. Name and designation of the person authorized to make commitments to DD News
   Name: ___________________________________Designation ___________________

7. Contact details of the person authorized to make commitments to the Doordarshan
   News.
   ____________________________________________________________
   ____________________________________________________________
   ____________________________________________________________

8. Turnover of the company:
   2015-2016: ____________________________________________________________
   2016-2017: ____________________________________________________________
   2017-2018: ____________________________________________________________

9. Profit of the company:
   2015-2016: ____________________________________________________________
   2016-2017: ____________________________________________________________
   2017-2018: ____________________________________________________________

10. GST Number: ____________________________________________________________

11. Income Tax Number PAN NUMBER/ TIN NUMBER:
   ____________________________________________________________

This is to certify that M/s____________________________________ has not been
   blacklisted by Prasar Bharati or any other Government Organization before submission of
   this tender document.

Signature (Name & Designation)

Date:
GUIDE to E-tending

For Participating in the E-tending process, the Interested Bidders are required to follow the below steps for submitting their offers

1. Bidding document may be downloaded from below mentioned web sites
   - https://www.tenderwizard.com/PB
   - www.prasarbharati.gov.in,
   - https://eprocure.gov.in
   - www.ddindia.gov.in/Business
   - http://www.ddnews.gov.in/about/tender

2. E-Bids are to be submitted on the e-tender portal http://www.tenderwizard.com/PB
   To participate in the e-bid submission, it is mandatory for the Bidders to have user identification number & password
   (collectively referred to as the “ID and Password”) which has to be obtained in Bidder’s own name by submitting an annual registration charges of Rs. 2247/- (Rupees Two Thousand two hundred Forty Seven Only) to M/s ITI Ltd. The registration obtained, as mentioned above shall be valid for one year from date of its issuance and shall subsequently be got renewed.

3. The online payment facility for the submission of registration charges and tender processing fee payable to e-tender service provider, M/s ITI Ltd. (detailed address given below) has been enabled on e-tender portal http://www.tenderwizard.com/PB. The Bidders are required to pay registration charges and tender processing fee through e-payment gateway of Punjab National Bank using Credit Card/Debit Card/Master Card/Visa Card only. Demand Draft will not be accepted for payment of annual registration charges and tender processing fee to M/s ITI Ltd. (The e-tender service provider).

4. The Bidders, who have already obtained such valid user ID and Password for any other project and validity of registration is not expired, need not obtain fresh user ID and Password for the purpose of participation in the bidding under this BID.

5. Address & contact details of E-tender Service Provider is given below:
   M/s ITI Ltd, Tender Wizard Helpdesk
   B-1/5A, 2nd Floor, Main Nazafgarh Road
6. Bids can be submitted only during the validity of their registration.

7. The amendments/clarifications to the bid document, if any, will be hosted on the e-tendering website/e-portal viz. [http://www.tenderwizard.com/PB](http://www.tenderwizard.com/PB)

8. If the firm/Consortium is already registered with e-tendering portal viz. [http://www.tenderwizard.com/PB](http://www.tenderwizard.com/PB) and validity of registration is not expired, the firm consortium is not required to obtain fresh registration.

9. Bidders are advised to upload their Bids well in time, to avoid last minutes rush on the server or complications in uploading. Department, in any case, will not be responsible for any type of problem in uploading the Bid.

10. Bidders have to upload the scanned copy of below mentioned documents before the last date & time, on the e-tendering portal. The compliance of same is to be submitted in check-list table. However, certified copy of all the scanned and uploaded documents as specified have to be submitted by the lowest bidder only along with physical EMD of the scanned copy of EMD uploaded within a week physically in the office of tender opening authority.

   - Earnest Money Deposit (EMD) Demand Draft
   - The following undertaking regarding deposition of EMD shall also be uploaded by the intending bidders:-
     “The Physical FDR/ EMD shall be deposited by me/us with the The DDO, DDNEWS, PBBCI, Doordarshan Bhawan, Copernicus Marg, New Delhi-110 001 calling the tender in case I/we become the lowest tenderer within a week of the opening of financial bid otherwise department may reject the tender and also take action to withdraw my/our enlistment.”
   - PAN Card
   - TIN Card, and GST registration certificate
   - Eligibility Criteria - Documentary proof of having completed similar type of work/supply. Such as copy of Enlistment Order and certificate of work experience
# BID EVALUATION CRITERIA

<table>
<thead>
<tr>
<th></th>
<th>SALIENT FEATURES</th>
<th>BIDDERS CONFIRMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Open Tender No.</td>
<td></td>
</tr>
<tr>
<td>1.2</td>
<td>Two Bid System/Single Bid System</td>
<td>Two Bid System</td>
</tr>
<tr>
<td>1.3</td>
<td>Tender Fee</td>
<td>Rs. 1000/-</td>
</tr>
<tr>
<td>1.4</td>
<td>Earnest Money Deposit</td>
<td>Rs.1,00,000/- (Rs. one Lakh only)</td>
</tr>
<tr>
<td>1.6</td>
<td>Validity Period of Bid</td>
<td>20.05.2019</td>
</tr>
<tr>
<td>1.7</td>
<td>Security Deposit</td>
<td>Would be required on placement of work order for Hiring of an Agency who can assist Doordarshan in collecting Election related field data from DD network of district representatives, process such data and any other data made available to them and display desired Graphics on Caspar-CG platform for 15 to 20 Doordarshan Channels through their RNUs and, also to provide Virtual Studio environment that supports Augmented Reality Graphics to Regional language channels of Doordarshan on need basis.</td>
</tr>
<tr>
<td>1.8</td>
<td>Pre Bid Meeting</td>
<td>25.04.2019 1200 hrs.</td>
</tr>
<tr>
<td>1.9</td>
<td>Closing date of sale of tender</td>
<td>09.05.2019  upto 1558 hrs.</td>
</tr>
<tr>
<td>1.10</td>
<td>Time &amp; Date of Submission of Tender</td>
<td>09.05.2019 – Upto 1600 hrs.</td>
</tr>
<tr>
<td>1.11</td>
<td>Opening date of technical bid</td>
<td>09.05.2019 –1700 hrs.</td>
</tr>
<tr>
<td>1.12</td>
<td>Opening date of price bid</td>
<td>Date will also be separately notified</td>
</tr>
<tr>
<td>later after technical evaluation.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>