



Dated: 16/07/2020

Anil Srivastava
ICAS
Additional Director General (B&A)

Dear Sri Mahur !

Kindly refer to D.O. No. ADG/B&A/ADMN/Pension/HODS/MISC/2020/20 dated 29/06/2020 regarding delay in submission of regular pension cases to Pay & Accounts Offices by Head of Offices.

In this regard, I would like to bring to your kind notice that there is no improvement in settlement of pension cases and a total number of 27 pension cases in respect of pensioners who have retired upto March, 2020 are still pending in PAO-AIR, New Delhi, Mumbai, Chennai and Kolkata. **It includes the pensioner who have retired even in 2018 & 2019 also but their pension case has yet not been finalized by the HoOs**, which is most unfortunate and not acceptable at all. Depriving the pensioners their pension and other retirement benefits is grave mistake and an act of insincerity and irresponsibility. The detailed report of outstanding pension cases till March, 2020 are enclosed are per Annexure-I to Annexure-IV for information please.

It is pertinent to mention here that most of the pension cases are pending due to casual approach of HoOs. The pension cases are not properly examined by Head of Offices before submitting the same to PAOs. Most of the cases are pending for want of proper pay fixations, timely verification of service, delay in issue of Vigilance Clearance Certificates, recovery to be made and other supporting documents etc.

HoOs must ensure the pension case settlement and disbursement in totality and all efforts should be made by them to settle all outstanding pension cases by the end of July 2020. **If due to some unavoidable reasons, pension cases are not finalized then provisional pension must be provided as per CCS Pension Rules.**

In view of the above, I shall be grateful if you could issue necessary directions to all the Heads of Offices under your administrative control to settle the pension cases of pensioners who have retired upto March, 2020 but still their pension cases have not been finalized, latest by 31 July 2020.

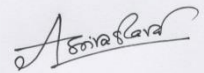
You may recall that myself and DDG F of PBS are sending you the mails regularly to do the needful for settlement of these pension cases, but I feel that no priority is accorded to the pension settlement by HoOs and pensioners are suffering for no fault of theirs. CEO & Myself have written DOs also to DG AIR and DD for immediate action but of no avail as yet.

It is also to be informed that we are getting regular complaints and grievances from MIB and O/o CEO for various pension cases. On CPGRAM also there are lot om grievances related to pension are reported.

It is therefore advised that immediate action may be taken to settle these old outstanding pension cases upto March 2020 by a fixed timeline of 31 July 2020, as enclosed in the detailed report. It is also advised that concerned HoDs may be advised to fix the responsibilities for abnormal delay and casual approach in finalization of Pension cases, if any.

Regards

Yours sincerely,



(Anil Srivastava)

Shri Dinesh Mahur
Additional Director General (Admn)
Prasar Bharati Secretariat
PrasarBharati House
Copernicus Marg, New Delhi-110001.

Copy for information to :

1. CEO, Prasar Bharati, Copernicus Marg, New Delhi.
2. Member (Finance), Prasar Bharati Sectt. Copernicus Marg, New Delhi
3. Chief Controller of Accounts, Ministry of I&B, Shastri Bhawan, New Delhi
4. ADG (HR), Prasar Bharati Sectt., Copernicus Marg, New Delhi.
5. Chief Vigilance Officer, Prasar Bharati Sectt. Copernicus Marg, New Delhi
6. DDG (Tech), Prasar Bharati with the request to upload the DO on Prasar Bharati website.
7. Pay & Accounts Office, All India Radio, New Delhi/Mumbai/Chennai/
Kolkata – with a request to issue an OM to your respective HoOs/HoDs for follow up action.



शशि शेखर वेम्पटि
मुख्य कार्यकारी अधिकारी

प्रसार भारती | PRASAR BHARATI

Shashi Shekhar Vempati
Chief Executive Officer



D.O. No. ADG/B&A/ADMN/Pension/HODS/MISC/2020/20

29th June, 2020

Dear Ms. Joshi ji,

Kindly refer to D.O. No. ADG/B&A/ADMN/Pension/HODS/MISC/2020 dated 20/05/2020 (copy enclosed) regarding delay in submission of regular pension cases to Pay & Accounts Offices by Head of Offices.

In this regard, I would like to bring to your kind notice that there are 101 pension cases pending for finalization and authorization in PAO-AIR, New Delhi, Mumbai, Chennai and Kolkata as on 24.06.2020. The detailed reports of outstanding pension cases are enclosed as per Annexure-I to Annexure-IV for information please.

It is pertinent to mention here that most of the pension cases are pending due to casual approach of HoOs. The pension cases are not properly examined by Head of Offices before submitting the same to PAOs. Most of the cases are pending for want of proper pay fixations, timely verification of service, delay in issue of Vigilance Clearance Certificates, recovery to be made and other supporting documents etc. As per the DoPT and PPG directives, the complete pension cases are to be submitted to the PAOs before 04 months of retirement of the officials but the cases are sent by the HoOs very late and in most of the cases are sent only few days before the retirement. There are many officials retired 4-5 months back but their cases have not been submitted to the PAOs so far.

The delay in submission of pension cases not only create hardship to the pensioner but also attracts grievances of pensioners on CPGRAM and CPAO portal. There are lot of grievances related to delay in pension in DD & AIR reported by Ministry of I&B. In order to avoid such delay, the time frame for processing of cases for those retiring on superannuation as per CCS (Pension) Rules has to be followed strictly by Head of Departments & Head of Offices. HoOs must ensure the pension case settlement and disbursement in totality and not as a routine matter as this is an action of welfare and timely action is necessary. All the efforts should be made that all the outstanding pension cases must be settled by the end of June 2020, if they are not sub-judice. If due to some unavoidable reasons, pension cases are not finalized then provisional pension must be provided as per CCS Pension Rules.

In view of above, it is requested to issue necessary directions to all the Heads of Offices under your administrative control to ensure timely submission of pension cases along with Vigilance Clearance Certificates to their respective PAOs not later than four months before the date of retirement of Government servant to ensure timely handing over of PPO to the retiring employee by the HoOs before retirement as per DoPT OM dated 01/08/2017 (copy enclosed).

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All India Radio

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सत्यम् शिवम् सुन्दरम्
Doordarshan


D.O. No. ADG/B&A/ADMN/Pension/HODS/MISC/2020/

29th June, 2020

It is also advised to fix the responsibilities for abnormal delay in finalization of pension cases, if any.

With regards,

Yours sincerely,


(Shashi Shekhar Vempati)

Ms. Ira Joshi
Director General
All India Radio
Akashwani Bhawan
New Delhi-110001.

Copy for information to :

1. Member(Finance), Prasar Bharati Sectt. Copernicus Marg, New Delhi
2. Chief Controller of Accounts, Ministry of I&B, Shastri Bhawan, New Delhi
3. ADG (Admn.), DG:AIR, Akashwani Bhawan, Parliament Street, New Delhi
4. ADG (B&A), Prasar Bharati Sectt., Copernicus Marg, New Delhi
5. ADG(HR), Prasar Bharati Sectt., Copernicus Marg, New Delhi.
6. Chief Vigilance Officer, Prasar Bharati Sectt. Copernicus Marg, New Delhi
7. DDG (Tech), Prasar Bharati with the request to upload the DO on Prasar Bharati website.

Details of Regular Pension Cases till March 2020							
Name of the PAO:-PAO AIR, New Delhi							
1	2	3	4				5
No. of employees retired in the month	No. of pension cases finalized in the month	No of Pension cases pending for finalization	Reason for pendency (if any) case wise / person wise				Details of Action Taken by PAO
			Sr. No.	Name of DDO/DDO Code	Name of Employee/Retiree	Detailed Reasons for pendency	
Pre JAN-20 (Since DEC 18 TO DEC 19)							
293	291	2	1	AIR MATHUTA/ 292419	ARVIND TRIPATHI	Retired in AUG-19 but pension case received online in MAY-20. Physical Copy of Pension Papers & S/Book has not been received.	Telephonically communicated to DDO about issue. Papers were dispatched by DDO but yet not received.
			2	AIR OBRA/ 292417	KHANNA LAL	Case arrived on pfms on 04.06.2020. Physical Copy of Pension papers and S/Book has not been received.	Email sent to DDO.
Jan-20							
17	16	1	3	AIR SURATGARH/ 292393	LATURI SINGH	Entry of EXOL & CVC required. Service Book required.	Letter written to DDO on 28-01-2020. Several reminder issued. Reply awaited.
Feb-20							
22	22	0					
Mar-20							
15	15	0					
Total Pending Cases		3					

Details of Regular Pension Cases as on 10/07/2020**Name of PAO:- PAO AIR MUMBAI**

1	2	3	4		
No. of persons going to be retire on superannuation in the month	No. of pension cases finalized by PAO in month	No. of pending pension cases	Reason for pendency (if any) case wise / person wise		
Name of DDO & DDO Code					
Necessary steps taken by respective PAOs/ HOO of the PAOs to ensure that pension cases could be finalized on time as per CCS (Pension) Rules.					
Prior to Jan. 2020					
13	5	8	1. Shri Vijay Nathu Mane, Farash, AIR Mumbai, DoVRS 20.04.2018	All India Radio, Mumbai DDO Code 292780	Returned to HoO for medical verification regarding commutaion
			2. Smt. Girja Bhan, LDC, CBS Ahmedabad, DoR 28.02.2019, Case was returned for wanting of Undertaking from pensioner regarding recovery. Pensioner filed application in CAT Court where in PAO, AIR, MUMBAI has been made II respondent.	CBS Ahmedabad DDO Code 292770	letter was written to DG, Akashwani for clarification on 25.02.2020.
			3. Milind Kashinath Borse, Sr. EA, AIR Khandwa, DoD 30.05.2019	All India Radio Khandwa DDO Code 292788	Submitted to PAOFD for DSC.
			4. Vidhya Shashikant Deshmukh, AD (OL), CE WZ MUMBAI, DoD 24.06.2019, legal documents for granting family pension and No Income Certificate in r/o Daughter from Tahsildar not submitted (Husband having Second wife)	CE WZ MUMBAI DDO Code 292772	case was returned and letter was written to HoO, they have not submitted physical pension papers yet.
			5. Kalidas Gopaldas Solanki, AIR Vadodhra, DoD 11.08.2019, Received in Jan. 2020, Incorrect pay fixation	All India Radio, Vadodara DDO Code 292775	Case was returned and letter was written to HoO, they have not submitted physical pension papers yet.
			6. Shambhubhai Bhaglabhai Vagona, Security Guard, AIR Godhra, DoD 30.10.2019.	All India Radio, Godhara DDO Code 292796	Returned to HoO electronically
			7. Sagar Suresh Raut, AIR Pune, DoD 05.11.2019, case received in Jan. 2020, pensioner opted option of switching from NPS to Civil Pension	All India Radio, Pune DDO Code 292760	Letter written to CPAO for clarification
			8. Sappu Khan Majeed Khan, Artist, AIR Indore, DoD 26.11.2019, there are discrepancies in Name of the official in service record and PAN, Bank Account.	All India Radio, Indore DDO Code 292756	mail written to PFMS for technical problem

Jan-20					
6	5	1	1. Smt. Sunita R. Nair, UDC, AIR MUMBAI, DoVRS 06.01.2020,	All India Radio, Mumbai DDO Code 292780	Submitted to PAOFD for DSC.
Feb-20					
8	7	1	1. Hanumant Namdeo Ingole, Sr. EA, AIR Ratnagiri, DOD 14.02.2020 ,	All India Radio Ratnagiri DDO Code 292769	Submitted to PAOFD for DSC.
Mar-20					
10	9	1	1. Shri. LACHEYYA TARESU SIKAKOLU, Wireman, CCW E MUMBAI	CCW ELECTRICAL MUMBAI DDO CODE 292777	case not submitted electronically after several reminders
Total Pending Cases		11			

Details of Regular Pension Cases as till March 2020

Name of the PAO:-PAO AIR, Chennai					
1	2			3	4
No. of persons going to be retire on superannuation in the month	No. of pension cases finalized by PAO in month	No. of pending pension cases	Name of DDO	Reason for pendency (if any) case wise / person wise	Necessary steps taken by respective PAOs/ HOO of the PAOs to ensure that pension cases could be finalized on time as per CCS (Pension) Rules.
Prior to Jan-20					
-	-	2	AIR Bangalore	1.Shri. B S Srikara, MTS, DOVRS - 31-03-2018, Date of Receipt of pension case- 13/05/2020	There were lot of correction in the body of service book and leave account which has not been attested. There are lot of leave periods which has been corrected from EOL without MC to EOL with MC in the body of SB as well as in the Leave account which has not been attested and pay fixation on ACP and MACP is wrong. Service Book is Returned on 28.05.2020
			AIR Vijayawada	2.Smt. Kotichukala Lalitha W/o. Late D Raja Reddy, PEX, DOD - 21-11-2019	Case Finalised. Unable to generate e-PPO in PFMS due to duplicate PAN No., mail sent to ITD and CPAO for resolving the issue
				-	-
Jan-20					
12	12	0	-	-	-
Feb-20					
5	5	0	-	-	-
Mar-20					
			AIR Madurai	1.Shri.Dhanapalan, PEX, AIR Madurai	Pension papers not received
			AIR Madurai	2. Shri. S R Geeta, SEA, AIR Madurai	Pension papers not received
8	5	3	AIR Calicut	3. Shri K Pushpadasan, AD(P), AIR Calicut, Case Finalised and digitally signed but this office came to know DG order 24.02.2020 by virtue his LPD getting reduced hence case has been returned to HoO for refixation.	Revised papers not yet submitted by HOO.
Total pending cases		5			

Details of regular pension cases as on 10/07/2020

Name of the PAO:- PAO-AIR, Kolkata

1	2	3	4	5	
No. of persons going to be retire on superannuation & family pension in the month	No. of pension cases finalized by PAO in month	No. of pending pension case	Reason for pendency (if any) case wise / person wise with DDO Name & Code	DDO CODE & NAME	Necessary steps taken by respective PAOs/ HOO of the PAOs to ensure that pension cases could be finalized on time as per CCS (Pension) Rules.
Prior to Jan,2020					
32	27	5	01. Sh. Anup Kumar Sarkar, : Case was returned but not physically submitted	292914-AIR,KOL	Cases returned and letter issued to the concerned dept.
			02. Sh W.B.Singh : Case was returned but not physically received further .	293002-DDK,IMPHAL	Cases returned and letter issued to the concerned deptt. DDO has been requested to forward the cases so that the pension case may be finalized.
			03. Late Sudeep Banerjee : Death case. Not received physically yet.	292914-SD,AIR,KOLKATA	Death case. Not received physically yet.
			04. Late Prem Kumar Sharma : Death case. Not received physically yet.	292960 - AIR,GANGTOK	Death case. Not received physically yet.
			05. Late Vanlalruati : Death Case ,Physically not received yet	293003 - DDK.AIZAWL	DDO has been requested to forward the cases so that the pension case may be finalized
Jan-20					
45	45	0	NO PENDANCY	292989-DDK.PATNA	DDO has been requested to forward the cases so that the pension case may be finalized
Feb-20					
21	19	2	01. Sh. Shyamal Kumar Mitra : Pay related issue;Case returned	292914-AIR,KOL	Case has been referred to ADG(B&A),New Delhi, No reply received yet.
			02. Sh. Pradip Kumar Hemrom : Physically not received .to PAO	292950-AIR,HAZARIBAG	Cases returned and letter issued to the concerned deptt... DDO has been requested to forward the cases so that the pension case may be finalized.
Mar-20					
25	24	1	01. Sh. Abhoy Kr. Mondal : Not sent through Bhavishya	292926-HPT,CHINSURAH	DDO has been requested to forward the cases so that the pension case may be finalized
Total pending cases		8			