

Prasar Bharati
(India's Public Service Broadcaster)
Prasar Bharati Secretariat
7th Floor, Prasar Bharati House,
Copernicus Marg, New Delhi

F.No.A-10011/9/2018-PPC

Dated: 14-11-2018

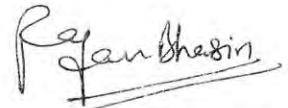
Office Memorandum

Subject: **Guidelines for settlement of claims for compensation on accidents applicable to Prasar Bharati including ALL INDIA RADIO and DOORDARSHAN under its control - regarding**

The Board, in 150th meeting held on 10.09.2018, approved adoption of the Guidelines framed by DoT by Prasar Bharati, mutatis mutandis, for settlement of compensation claims in case of accidental death or permanent disability due to negligence and/or unforeseen causes, in course of providing public service.

2. In view of the above, please find enclosed Guidelines on the above subject approved by Competent Authority.

Encls : As above



(Rajan Bhasin)

Deputy Director (Pers.)

Phone No. – (011) 23118410

To

1. ADG(Admn), DG:AIR, Akashwani Bhawan, New Delhi
2. ADG(Admn), DG:DDn, Mandi House, New Delhi
3. ADG(Admn), DG:NSD AIR, Akashwani Bhawan New Delhi
4. ADG(Admn), DG:DD News, Mandi House, New Delhi
5. ADG(Trg), NABM, Kingsway Camp, New Delhi
6. DDG(Admn), PB Secretariat, PB House, Copernicus Marg, New Delhi

Copy to :-

✓ **Director (Technical), PB Sectt.** : with the request to upload the guidelines on the subject on PB Website.

GUIDELINES FOR SETTLEMENT OF CLAIMS FOR COMPENSATION ON ACCIDENTS APPLICABLE TO PRASAR BHARATI INCLUDING ALL INDIA RADIO AND DOORDARSHAN UNDER ITS CONTROL

PREAMBLE

Accidents are unfortunate incidents, occurrences of which cannot be obliterated completely, but can only be minimized by adopting most vigilant practices, safety precautions etc. Sometimes accidents do happen when responsibility and liability cannot be affixed on certain individuals or malfunctioning of certain machinery and the Law recognizes the Principle of 'No faulty Liability' for such unfortunate incidents. In such cases, the loss of life and loss of dependency cost of the dependents of such victims cannot be written off merely on the pretext that negligence on the part of Department or its agencies cannot be substantiated for want of stricter proofs. Also being in the public domain and mandated by the Act of Parliament to work for the larger interest of the society, it is expected to pay a just compensation for any loss of life or a good life to the victims or dependents of such victims in addition to the existing provisions under various welfare legislations.

The need of payment of such compensation by the Department to the sufferer of such accidents is recognized and stressed upon by the Hon'ble Courts in various judgments and more recently in FAO 154/2013 & CM No 5185/2013, wherein Hon'ble High court of Delhi has directed to frame standard policy of payment of compensation to the family of the victims who die or become permanently disabled while carrying out hazardous jobs at the sites or work places of Department. The Hon'ble court recognizing the principle of Strict Liability has issued directions to frame the guidelines in consonance of the concept of Welfare State enshrined in the Constitution of India.

Keeping in view the above scenario and directions of Hon'ble High Court of Delhi in FAO 154/2013 & CM No. 5185/2013 in the matter of WRITER SAFEGAURD LTD Versus COMMISSIONER UNDER EMPLOYEE'S COMPENSATION ACT AND ORS, the draft Guidelines for payment of compensation to the family of the victims who die or become permanently disabled while carrying out hazardous jobs in the Department were prepared by the Department of Telecommunications (DoT). The main object and aim of these guidelines is to provide a comprehensive mechanism for calculation, application and settlement of claims for compensation in such matters in timely and equitable manner.

While formulating these Guidelines by the DoT, it has also been considered that Department have strict responsibilities towards well being of its employees and they have only that organization to depend upon in the event of the occurrence of any accident. In case of contractor employees, Department has implied and indirect responsibility towards their well being. Whereas, in the case of a person who is

neither Department's employee nor a Contractor's employee, there is no direct or strict responsibility with respect to paying any compensation in case of death or injury due to accident, however, keeping in view of the larger perspective of public welfare, Department must pay some compensation in their cases also. They would also be eligible for compensation from their respective employers in addition to the compensation under these Guidelines.

The policy prepared by the DoT was vetted by the Department of Legal Affairs and was appreciated by the Hon'ble Delhi High court and viewed that these guidelines should be adopted/followed by other Department/Govt entities as well, functioning under administrative control of all other Ministries of Central Government. Accordingly, the DoT guidelines have been forwarded by the Cabinet Secretariat to all the Ministries/department of Government of India to examine the policy for adoption. The progress on the matter is being monitored by the Hon'ble High Court of Delhi.

Against the above background, the matter of adoption of aforesaid guidelines framed by DoT was discussed in the 150th meeting of the Prasar Bharati Board held on 10.09.2018 and the Board approved adoption of the DoT guidelines ipso facto.

Applicability of these guidelines is to govern the settlement of compensation claims arising out of accidents resulting into loss of life or permanent disability in respect of all those performing their bonafied duties for Prasar Bharati irrespective of regular employees, people working on contract or on part-time employment and those who are even not connected with Prasar Bharati in relation with the employment. It is necessitated for the larger public welfare so as to extend immediate relief to the victims of such accidents, without waiting for the courts directions. The guidelines are attached herewith.

GUIDELINES FOR SETTLEMENT OF CLAIMS FOR COMPENSATION ON ACCIDENTS APPLICABLE TO THE PRASAR BHARATI INCLUDING ALL INDIA RADIO AND DOORDARSHAN UNDER ITS CONTROL

1. **Title:** These guidelines would be called as Guidelines for Settlement of Claims for Compensation
2. **Effective date:** The guidelines would be effective from the date of issue of these guidelines
3. **Applicability:** These guidelines would govern the settlement of compensation claims arising out of accidents resulting into loss of life or permanent disability.
4. **Definition:**
 - a. **Accident:** Any death or permanent disability resulting solely and directly from any unintended and unforeseen injurious occurrence caused during the maintenance, operation and provisioning of any public services undertaken by the Department.
 - b. **Competent Authority:** Competent Authority means Member (Personnel) or Chief Executive Officer in case of Prasar Bharati Secretariat and Director General in case of All India Radio and Doordarshan including respective News Units
 - c. **Department:** Means Prasar Bharati and for the purposes of the present Guidelines includes All India Radio (AIR) and Doordarshan (DDn) and its various Stations/Kendra under its control.
 - d. **Dependent:** As defined in the Employee's Compensation Act, 1923.
 - e. **Designated Officer:** In case of Prasar Bharati Secretariat, the Designated Officer would be Director (Admn)/DDG (Admn). In case of the Directorates, the concerned Director Generals to designate the nodal officer (of the level of Director/JAG and above) for various establishment under its control.
 - f. **Victim:** Any person who suffers permanent disablement or dies in an accident as defined in these Guidelines.
 - g. **Permanent Disablement:** A disablement that is classified as a permanent total disablement under the proviso to Section 2 (l) of the Employee's Compensation Act, 1923.
5. **Detailed Accident Report:** The report prepared by the police within a period of 30 days from the date of incident as per Schedule-I of this guidelines
Explanation: - For the purposes of the preparation of the detailed accident report, the word "injury" as referred in Schedule-I refers to "permanent disability" as mentioned in clause 4 (g) of the Guidelines.
6. **Extent of Liability:** On the occurrence of any "accident" as defined under these Guidelines, the Department shall whether or not there has been any wrongful act, neglect or default on its part and notwithstanding anything

contained in any other law, be liable to pay compensation to such extent as prescribed below:

- (i) In the event of death or permanent disability resulting from loss of both limbs: Rs. 10,00,000/- (Rupees Ten Lakh)
- (ii) In the event of other permanent disability: Rs. 7,00,000/- (Rupees Seven Lakh)

7. Procedure for settlement of claims in respect of compensation

(a) The victim or his/her dependents would make an application within a period of 90 days of the accident to the Designated Officer under whose jurisdiction the accident had occurred. The application should be accompanied by the following documents:

- (i) Proof of age of the victim.
- (ii) Death certificate of the victim

OR

Permanent disability certificate issued by the Medical Board authorized by the Government.

- (iii) Certified copy of FIR lodged in respect of the accident
- (iv) Proof of applicant's relation with the victim/Dependency Certificate.

The Designated Officer may seek any further documents for settlement of claim to its satisfaction.

Provided that where there are more than one dependent, the Applicant must mention their name, addresses and relations with the victim and the Designated Officer may at its own discretion issue notices to all before releasing the compensation.

- (b) The designated Officer on receipt of above application shall take into consideration the Detailed accident Report submitted by the Police Authority would process the claim of compensation on priority basis but would not take more than 30 days for disposing off the same in any case.
- (c) The Designated Officer, in case where no application is received from the victim/dependents of victims, may on receipt of the detailed accident report proceed sou-moto to initiate the process for consideration for grant the compensation to the victim/dependents of victim.
- (d) With effect from the date of the present Guidelines, all contracts/agreements to be entered into by the Department with any person or agency for maintenance, operation and provisioning of public service would invariably include a clause whereby any compensation paid under these guidelines shall be recoverable from such person, agency or firm.
- (e) In no case a claim for appointment of any of the dependents on the compassionate grounds would be entertained by the Department.

8. **Method of Disbursement of compensation**

- i. The amount of compensation so awarded shall be deposited in the Nationalized Bank or if the branch of a Nationalized Bank is not in existence, it shall be deposited in the branch of a scheduled commercial bank, in the joint or single name of the victim/dependent(s). Out of the amount so deposited, 75% (seventy five percent) of the same shall be put in a fixed deposit for a minimum period of one year and the remaining 25% (twenty five percent) shall be available for utilization and initial expenses by the Victim/dependent(s) as the case may be.
- ii. In the case of a minor, 75% of the amount of compensation so awarded shall be deposited in the fixed deposit account and shall be drawn only on attainment of the age of majority, but not before one year of the deposit. Provided that in exceptional cases, amounts may be withdrawn for educational or medical needs of the beneficiary at the discretion of the Department.
- iii. The interest on the sum shall be credited directly by the bank in the savings accounts of the victim dependent(s) on monthly basis.

9. **Appeal:** An appeal against the decision of the Designated Officer in respect of the amount of compensation or rejection of such claim shall be made to competent authority within a period of 30 days of such decision. The Competent Authority would decide the same within 30 days of receipt of such appeal.

SCHEDULE-I

PART-I PARTICULAR OF THE ACCIDENT		
1.	FIR No....., Date and Under Section	
2.	Name of the Police Station	
3.	Date, Time, Place of the accident	
4.	Who reported the accident to the police	
5.	Name of the Person who took the victim to the hospital and Name of the Hospital	
6.	Whether any hospital denied treatment to the Victim?	
7.	Nature of the accident:- (i) Whether resulted in death or injury or both? (ii) Number of persons injured/died	
8.	Name and contact No. of the investigating Officer	
9.	Name of the witnesses of the accident	
10.	Description of the accident	
PART-II - IMPACT OF THE ACCIDENT ON THE VICTIMS		

1.	<p>Death Cases:</p> <ul style="list-style-type: none"> a) Name and Address of the deceased b) Age c) Gender d) Education e) Occupation f) Income (Monthly) g) Legal Heirs/Guardian <ul style="list-style-type: none"> i. Name ii. Relationship iii. Age iv. Address v. Contact No. 	
2.	<p>Injury Cases (permanent disablement)</p> <ul style="list-style-type: none"> a) Name and address of the injured b) Age c) Gender 	

	<ul style="list-style-type: none">d) Educatione) Occupationf) Income (Monthly)g) Details of family dependent of the Victim MLC No.h) Nature of Injuriesi) Name of the Hospital where the injured treatedj) Whether victim refused medical treatmentk) Period of hospitalizationl) Period of treatmentm) Whether treatment continuingn) Name, address and contact number of the doctor(s) who treated the injuredo) Whether the injured underwent any surgery? If yes, then give particulars.p) Whether suffered any permanent disabilityq) Expenditure incurred on treatment	
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	<p>conveyance, special diet, attendant etc. Give details, if available.</p> <p>r) Whether the injured got reimbursement of medical expenses from his employer or under a Medclaim policy. Give details, if available.</p> <p>s) Whether the injured was provided cashless treatment by the Insurance Company? Give details, if available.</p>	
3.	Any other relevant information	

PART-III -RELEVANT DOCUMENTS TO BE ATTACHED		
1.	First Information Report	
2.	Photographs of the scene of the accident from all angles	
3.	Statement of the witnesses recorded by the Police	
4.	Scientific report, if the Victim was under the influence of any liquor/drugs	
5.	<p>In case of Death</p> <p>a. Post Mortem report</p> <p>b. Death Certificate</p> <p>c. Photograph and proof of the identity of the Dead</p> <p>d. Proof of legal representatives of the deceased.</p> <p>e. Photograph, specimen signatures attested by the bank and identify proof of</p>	

	<p>the legal representatives of the deceased.</p> <p>f. Treatment of the deceased with name and address of the Hospital.</p> <p>g. Bank account No. of the legal representatives of the deceased.</p>	
6.	<p>In case of Injury</p> <p>a) MLC</p> <p>b) Multi angled photographs of the injured</p> <p>c) Photograph, specimen signatures attested by the bank and identify proof of the Injured</p> <p>d) Disability certificate</p>	
7.	Any other relevant information.	

VERIFICATION

Verified at _____ on this _____ of _____, that the contents of the above report are true and correct and the documents mentioned in part III have been verified

Station House Officer
(Name and Stamp)

Assistant Commissioner of Police
(Name and Stamp)