

प्रसारभारती
(भारतका लोकसेवा प्रसारक)
INDIA's PUBLIC SERVICE BROADCASTER
DOORDARSHAN KENDRA MUMBAI
(PANDURANG BUDHKAR MARG, WORLI, MUMBAI-400 030.)

No. DKM/Engg stores/NIT-05/2021-22

DATE:16/11/2021

CORRIGENDUM-CLARIFICATION

Ref Tender Enquiry No.NIT-02/EI(ES)2(4)/2021-22 Dated 30.09.2021 for "AMC of Media Asset Management (MAM)as per Appendix-D at Doordarshan Kendra Mumbai,Worli,(MS)."

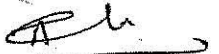
Doordarshan Kendra Mumbai clarifies that,

1. The AMC of DALET MAM at DDK, Mumbai includes only the software components of the DALET MAM. The hardware component is not part of the AMC.
2. The scope of work and expected services for AMC of DALET MAM system is very clearly mentioned in the tender document at page No.43 Appendix "D", which is also mentioned in the technical compliance sheet mentioned on under " Appendix "E" on page 49.
3. Workflow description has been elaborately is given in the tender document.

Hence, in routine the following amendment has been done,

EXTENSION	2	
Previous Date / Time of Online Submission	16.11.2021	1300 Hrs
Extended Date / Time of Online Submission	08.12.2021	1300 Hrs
Previous Date / Time of Online Bid Open	16.11.2021	1500 Hrs
Extended Date / Time of Online Bid Open	08.12.2021	1500 Hrs
Date / Time of receiving all Uploaded Documents (Except Financial Bid)	08.12.2021	1330 Hrs
New Date of Pre-bid meeting	23.11.2021	1100 Hrs
Sealed Cover Should be addressed to "Deputy Director General (Engg.)"and send to ----	Assistant Engineer (Engg.Stores) Doordarshan Kendra Mumbai. Pandurang Budhakar Marg,Worli Mumbai 400030	

All other terms and conditions of the Tender remains the same.


A D Patil
Asstt. Engineer
DDK Mumbai
For DDG(E)



BID DOCUMENT

For

AMC of Media Asset Management (MAM) as per Appendix-D.
at Doordarshan Kendra Mumbai, Worli (MS)

Bid document Ref: NIT05 EI ES 2 4 DKM 2021-22

DATE:04.10.2021

BID DUE DATE & TIME FOR ONLINESUBMISSION	25/10/2021 at 13:00 Hrs.
BID DUE DATE & TIME FOR BIDOPENING(TECHNICAL)	25/10/2021 at 15:00 Hrs.

INDEX SHEET

Sl. No.	Name of Documents	Para No	
		Clause No. Sub Section	Page No.
1.	E-Tender Notice		
2.	Abbreviations		2
	Contents of Bid document		3
3.	Invitation For Bid (IFB)	1	4 -6
4.	Bids Data Sheet(BDS)	1.1	4-5
5.	Appendix-A Instruction To Bidders(ITB)	2	7-14
6.	Annexure -1 to 13 (Form-1 to Form-13)		15-29
7.	Appendix-B General Terms and Conditions (GTC)	3	30-39
8.	Appendix-C Bid Evaluation Criteria	4	39-42
9.	Appendix-D Description of AMC required, Scope of Work and Technical Specifications.	5	43-48
10.	Appendix-E Technical Compliance	5	49
11.	Appendix-F Bill of Material	5	49
Total Pages			49

ABBREVIATIONS USED IN THE DOCUMENT

SL NO.	ABRIVIATION	FULL FORM
1	BDS	Bids Data Sheet
2	CPPP	Central Public Procurement Portal
3	CVC	Central Vigilance Commission
4	DP	Delivery Period
5	DSC	Digital Signature Certificate
6	EMD	Earnest Money Deposit
7	FOR	Free on Rail/Road
8	GST	Goods and Service Tax
9	GSTIN	Goods and Service Tax Identification Number
10	GTC	General Terms &Conditions
11	HSN/ SAC	Harmonized System Nomenclature / Service Accounting Code.
12	IEM	Independent External Monitor
13	IFB	Invitation for Bid
14	INR	Indian Rupees
15	IP	Integrity Pact
16	ITB	Instructions to Bidders
17	JV	Joint Venture
18	L-1	Lowest Tender
19	LPP	Last Purchase Price
20	MSME	Micro, / Small & Medium Enterprise
21	NEFT	National Electronic Funds Transfer
22	OEM	Original Equipment Manufacture
23	PBG	Performance Bank Guarantee
24	RTGS	Real Time Gross Settlement
25	SITC	Supply, Installation, Testing &Commissioning.
26	SETC:	Supply, Erection, Testing &Commissioning.

SECTION	CONTENTS	Page No
Appendix-A	INSTRUCTIONS TO BIDDERS	7
List of Annexure- FORMS	(Following Forms are to be duly filled and uploaded along with the tender document)	
Annexure-1 FORM-1	Bidder's General Information	15
Annexure-2 FORM-2	Bid Submission Form and Agreement	17
Annexure-3 FORM-3	Declaration regarding MSME'	18
Annexure-4 FORM-4	Bid security Declaration	19
Annexure-5 FORM-5	Check List	20
Annexure-6 FORM-6	Nil Deviation Certificate.	22
Annexure-7 FORM-7	Bidders Past Supplies Proforma	22
Annexure-8 FORM- 8	Declaration Regarding Holiday/Banning	23
Annexure-9 FORM- 9	Letter of Authority	24
Annexure-10 FORM-10	E-Banking Mandate Form	25
Annexure-11 FORM- 11	Self-Certificate for Local Content	26
Annexure-12FORM -12	Bidder's Queries for Pre Bid Meeting	27
Annexure-13 FORM -13	Proforma for Bank Guarantee for Performance Bond	28
Appendix- B	General Terms and Conditions (GTC)	30
Appendix- C	Bid Evaluation Criteria	39
Appendix- D	Description of AMC required, Technical Specifications and Scope of Work	43
Appendix- E	Technical Compliance Sheet	49
Appendix- F	Bill of material	49

1.0

"INVITATION FOR BID (IFB)"

Ref: NIT 05 EI ES 2 4 DKM 2021 22

DATE:04.10.2021

To,

SUB: TENDER DOCUMENT FOR

AMC of Media Asset Management (MAM) as per Appendix-D.
at Doordarshan Kendra Mumbai, Worli (MS)

Dear Sir/Madam,

On behalf of the PrasarBharati (India's Public service Broadcaster), AIR/ Doordarshan, Digitally signed E-tenders are invited from eligible bidders in the prescribed Bid Proforma under **Two BID** system for **"AMC of Media Asset Management (MAM) as per Appendix-D, at Doordarshan Kendra Mumbai, Worli (MS)"** for the subject in complete accordance with the following details and enclosed Bid Documents, as prescribed at Annexure, Form No.1 to 13 and Appendix D to F. The details of tender are given below:

1.1 **Bids Data Sheet: (BDS)** The brief details of the tender are as under:

1.1.1	Tender Inviting Authority	Dy Director General (E) DDK Mumbai
1.1.2	Description of Supply/Works	AMC of Media Asset Management (MAM) as per Appendix-D, at Doordarshan Kendra Mumbai, Worli (MS)
1.1.3	Tender Reference No.	NIT05 EI ES 2 4 DKM 2021 22 DATE 04.10.2021
1.1.4	Place of availability of Tender Documents	1. Procurement Portal of PrasarBharati http://prasarbharati.eproc.in 2. Website of PrasarBharati, https://prasarbharati.gov.in/ 3. Central Public Procurement Portal (CPPP): http://www.eprocure.gov.in
1.1.5	Contract Period	12 Months from the date of Work Order
1.1.6	Estimated Cost of the Tender	Rs.7,00,000/- (Rupees seven Lakhs only) (Including GST)
1.1.7	Tender Processing Fee	Refer APPENDIX- A 2.0 ITB (shall be collected through e-procurement Portal)
1.1.8	Earnest Money Deposit (EMD)	Bid security declaration to be submitted as per Annexure -4 form-4
1.1.9	Address to send Pre bid Queries	Annx 12 in the prescribed Form No. 12 Email: enggstores.ddkmumbai@gmail.com
1.1.10	Nature of bid process	Two BID System
1.1.11	Broad Scope of Work	Refer Section 5; Appendix D
1.1.12	Bid Validity up to:	120 (One Hundred Twenty) days from the date of opening of Technical Bid.
1.1.13	Bid Bond Validity up to :	NA
1.1.14	Date of publication of Bid	04.10.2021
1.1.15	Last Date & Time for Submission	25.10.2021 AT 1300 HRS
1.1.16	Date & Time of Pre- bid Conference	START DATE :11.10.2021 AT 11:00 HRS END DATE :11.10.2021 AT 13:00 HRS
1.1.17	Place for Pre-bid meeting (could also be processed through e-procurement portal)	Address: Assistant Engineer (Stores), 1 st Floor, OLD Building Doordarshan Kendra Mumbai, Pandurang Budhkar Marg, Worli Mumbai 400030 Email: enggstores.ddkmumbai@gmail.com Or Queries for Pre-bid may be uploaded on the Procurement Portal of Prasar Bharati, http://prasarbharati.eproc.in , in the prescribed format, Form No.12
1.1.18	Opening of Technical bid	25.10.2021 AT 15:00 HRS
1.1.19	Opening of Commercial bid	AFTER TECHNICAL EVALUATION
1.1.20	Address for Communication	Assistant Engineer (Stores), 1 st Floor, OLD Building Doordarshan Kendra Mumbai, Pandurang Budhkar Marg, Worli Mumbai 400030
1.1.21	Paying Authority	DDG(E) Doordarshan Kendra Mumbai
1.1.22	GSTN DETAILS	GSTN: 27AAAJP0288R1ZF Legal Name: PRASAR BHARATI BROADCASTING CORPORATION OF INDIA Address: Doordarshan Kendra Worli Mumbai

Note: In case the days specified above happen to be a holiday in PrasarBharati, the next working day shall be implied.

- 1.2 Instructions to Bidders: As per Appendix-A
- 1.3 General Terms and Conditions: As per Appendix-B
- 1.4 Bid Evaluation Criteria : As per Appendix-C
- 1.5 Delivery Period: As per 4.1.7
- 1.6 Scope of work;Technical Specification: As per Appendix-D.
- 1.7 The Bid Security/Performance Security from any Indian scheduledCommercial Bank would be acceptable.
- 1.7.1The security deposit shall be furnished in the form of FDR/ Bank Guarantee drawn in favour of **India's Public Service Broadcaster, Doordarshan Kendra, Mumbai** which should be valid for a period of 60 days beyond the Guarantee/Warranty period.
- 1.8 Warranty: Required as per clause 3.9 of Appendix-B (General Terms and Conditions).
- 1.9 **Performance Security Deposit:** Required as per Clause 3.8 of Appendix-B (General Terms and Conditions).and Annexure- 13(Form -13).
- 1.9.1 Amount: 3% of ordered value
- 1.9.2 Performance security shall be valid up to two months after completion of work/supply/service ,end of guarantee whichever is later.
- 1.10 Bids shall be submitted in electronic mode only as per the ITB; Bid Security Declaration have to be submitted in physical by the bidder before the due date & time of the opening of the bid, and copy of the same shall also be uploaded along with the Technical Bidwithin the Due Date & Time of Bid Submission, to the address mentioned in Bid Data Sheet (BDS):-
- 1.11 Bidder(s) are advised to submit their bid strictly as per terms and conditions of the Tender Documents and not to stipulate any deviations.
- 1.12 A Nil deviation Certificate as mentioned in the Form-6 shall have to be essentially submitted by the Bidder along with the Technical Bid.
- 1.13 The Tender will be governed by the "Instruction to the Bidder" as per Appendix-A; "General Terms and Conditions" placed at Appendix-B and "Scope of work/Technical Specifications" at Appendix-D. The contract will be governed by Indian laws including the Indian Contract Act, 1872;the Sale of Goods Act, 1930;Right to Information Act, 2005; The Micro, Small and Medium Enterprises Development Act, 2006; Prevention of Corruption Act, 1988; and Arbitration and Conciliation Act, 1996, etc, as amended from time to time. The contract will also be governed by General Financial Rules, 2017, Manual for procurement of goods and works 2017 and 2019, Delegation of Financial Power Rules and any other financial, vigilance, security, safety, counter- trade and other regulatory aspects, orders and guidelines of the Government on the subject of Public Procurement as amended from time to time in so far as they are applicable and not inconsistent with the conditions mentioned in the tender document.
- 1.14 Prasar Bharati will follow the reciprocal market access strategy of the Government of India, which describes on the Clause 10 (d) of Public Procurement Preference to Make in India, Order 2017. The Purchaser reserves the right to not consider any Bid and may restrict such Bidders from the bidding process who originate from those countries, where they do not allow market access for Indian companies; in such cases, the Clause 10(d) of Public Procurement Preference to Make in India, order 2017, shall be invoked wherever applicable, when it is relevant.
- 1.15 Two Bid Systems shall be followed for this tender. Bidders should take due care to submit tenders in accordance with Bid requirements as specified in clause 2.1 of "Instruction to Bidders" (Appendix-A). Bid evaluation Criteria at Appendix-C shall be the basis for evaluation of tenders.
- 1.16 For Payment terms pertaining to Supply,contracts and SITC Contracts, please refer to clause 2.23 of the tender document.
- 1.17 As per clause 171(1) of CGST Act, 2017 which relates to anti-profiteering measure, any reduction in rate of tax on any supply of goods and or services or both, the benefit of input tax credit shall be passed on to the recipient by way of commensurate reduction in prices.
- 1.18 THE FOLLOWING SHOULD BE SUBMITTED ALONG WITH THE TENDER.

- 1.18.1 Original Equipment's Manufacturer's authorization for equipment/software quoted should be submitted wherever applicable.
- 1.18.2 Documents as specified in Scope of work/Technical specifications at Appendix-D
- 1.19 Paying Authority : **DDGE Doordarshan Kendra Mumbai , Worli Mumbai -400030**

Note:-Supplier has to provide Consignee-wise Tax Invoices to respective Bill Processing Authorities. The GST Compliant Invoices should have firm's GSTIN & Consignee GSTIN.

- 1.20 Prasara Bharati follows e-tendering Process, Bid shall be submitted only on <https://prasarbharati.eproc.in>. The responsive Bids shall be decided according to various aspects mentioned in ITB, GTC and Eligibility conditions mentioned in the Bid Document. Before the Bid submission, Bidders are advised to refer the help manuals and general FAQs provided in the E-procurement Portal regarding the e-tendering.
- 1.21 Clarification(s)/Corrigendum(s) if any shall also be available on referred websites at Para 2.1.1. Any revision, clarification, addendum, corrigendum, time extension, etc. to the Tender Document will be hosted on the above mentioned website(s) only. Bidders are requested to visit the website regularly to keep themselves updated.
- 1.22 **EVALUATION METHODOLOGY:** Price evaluation shall be as under: The "Schedule of Rates / Prices" quoted for complete scope of work / Supply/Services inclusive of GST shall be taken up for evaluation, on **overall L-1 basis**.
- 1.23 Purchase Preference (Linked with Local Content): Applicable as per government guideline/Tender Document. (Refer Para 4.6)
- 1.24 In case any cess on GST is applicable same shall also be considered in evaluation.
- 1.25 The Bidders shall quote on FOR destination basis only.

For & on behalf of Prasara Bharati,
(Authorized Signatory)
Name: A D Patil
Designation: Assistant Engineer
E-mail ID : enggstores.ddkmumbai@gmail.com
Contact No. : 022-24954527

2.0

INSTRUCTION TO BIDDERS (ITB)

2.1 INSTRUCTIONS TO BIDDERS FOR ONLINE BID SUBMISSION:

- 2.1.1 The scope of work / Supply of stores to be tendered are available in the complete bid documents which can be viewed / downloaded free of cost from e-procurement portal of PrasarBharati, <https://prasarbharati.eproc.in>, or from the website PrasarBharati, www.prasarbharati.gov.in or CPP Portal <http://eprocure.gov.in>.
- 2.1.2 Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed on the website <https://prasarbharati.eproc.in>
- 2.1.3 No claim shall be entertained on account of any Technical snag or disruption of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.
- 2.1.4 All Corrigendum/Amendment/Corrections, if any, will be published on the website <https://prasarbharati.eproc.in>
- 2.1.5 All documents / papers uploaded / submitted by the bidder must be in English and legible.
- 2.1.6 It is mandatory for all the applicants to have Class-III Digital Signature Certificate, with both DSC Components i.e. signing & Encryption, (in the name of the person who will sign the bid document) from any of the licensed Certifying Agency. Bidder may contact the Service provider of e-procurement Portal, at mobile no. +91-8130606629 for DSC related queries or can email at vikas.kumar@clindia.com
- 2.1.7 The Bidders/ Vendors shall be charged the Processing Fees in according with the Estimated Cost of respective Tenders. The following are the charges to be paid by the Bidders /Vendors on the e-procurement portal:

Estimated value of Tender	Processing fees as on 16.1.2020	
	Per Tender Per Bidder	Total including GST
Less than or Equal to Rs. 10 Lakhs	₹ 475.00 + 18 % GST	₹560.50
More than 10 Lakhs but Less than or equals to 50 Lakhs	₹ 925.00 + 18 % GST	₹ 1091.50
More than 50 Lakhs	₹ 1150.00 + 18 % GST	₹ 1357.00
Annual charges for Online Bidder / Vendor for the Registration	₹ 450.00 + 18 % GST	₹ 531.00

- 2.1.8 To participate in the e-bid, it is mandatory for the Applicants to get themselves registered with the PrasarBharati e-Tendering Portal (<https://prasarbharati.eproc.in>) to have a user ID & Password which has to be obtained by submitting a non-refundable annual registration charges of Rs. 450/- plus 18% GST through online mode (net banking/debit card/credit card). Validity of Registration is 1year.
- 2.1.9 Page No. shall be given on each and every paper/documents serially uploaded in the technical bid.
- 2.1.10 Bidders shall ensure to quote rate of each item. If any cell is left blank and no rate is quoted by the bidders, the rate of such item shall be treated as "0" (Zero).
- 2.1.11 To participate in bidding, bidders have to pay Tender Processing Fee as mentioned in the Para 2.1.7 through online mode (net banking/debit card/credit card).
- 2.1.12 The Bidder may modify or withdraw their bid after submission prior to the Bid Due Date. No Bid shall be modified or withdrawn by the Bidder after the Bid Due Date and Time.
- 2.1.13 **Bid Security Declaration shall be placed in a single sealed envelope superscripted with tender reference no. and date of opening so as to reach Asstt. Engineer(Engg Stores) Doordarshan Kendra P.B.Marg Worli Mumbai (MS) -400030 before scheduled time on prescribed tender opening date. Bid**

Security Declaration received after Tender opening date shall be summarily rejected along with the corresponding Tender. Hard copy of any other tender document shall not be accepted. Soft copy of the Bid Security Declaration should be uploaded while submitting bids on e-tendering portal.

- 2.1.14 Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department or Start-ups as recognised by Department of Industrial Policy & Promotion (DIPP) shall be exempted from payment in respect of cost of Earnest Money as per the Government instructions on the subject on submission of documentary evidence of valid Registration in the concerned category of the Tendered items. **In lieu of Bid security, the Bid security declaration to be submitted.**
- 2.1.15 The successful Bidders will be required to furnish **Performance Security Deposit within 15** days of placement of contract at the rate **of 3% (Three Percent)** of value of contract in one of the acceptable forms as per tender documents. Performance Security shall be in the form of Account Payee Demand draft, NEFT/RTGS from any scheduled bank(s), Fixed Deposit Receipt (FDR), Bankers Cheque or Bank Guarantee from an Indian scheduled Commercial Bank in an acceptable form.
- 2.1.16 Technical Bid must contain scanned copy of Unconditional Acceptance of Prasar Bharati's Tender Terms & Conditions, GST details and EMD etc.
- 2.1.17 The financial Bid shall be opened only of those Bidder(s) found to be meeting the Technical qualifying requirements. In case of non-responsive Bids, Financial Bids shall not be opened. The opening date of financial bid will be decided later on and same will be informed to eligible Bidders in advance.
- 2.1.18 Bidders are advised to submit written queries in advance of the Pre-Bid Meeting. The Form # 12 can be used for this purpose. Pre bid meeting will be held at Doordarshan Kendra Mumbai. After the Meeting, the techno-commercial requirements may be revised, if considered necessary. After that no request/query will be entertained
- 2.1.19 Prasar Bharati reserves the right to accept or reject any or all applications without assigning any reasons. Prasar Bharati also reserves the right to annul the tender process at any stage without assigning any reason.
- 2.1.20 If any clarification is needed from the bidder about the deficiency in his uploaded documents, he will be asked to provide it through e-procurement portal of Prasar Bharati. The bidder shall upload the requisite clarification/documents within time specified by Prasar Bharati, failing which tender will be liable for rejection.
- 2.1.21 Prasar Bharati reserves the right to reject whose performance at ongoing Supply/ Work(s)/Services is below par and usually poor and has been issued letter of restrain/Temporary/Permanent debar by any office of Prasar Bharati, Government or Public sector. (Rule 151, GFR 2017) Prasar Bharati reserves the right to verify the credential submitted by the agency at any stage (before or after the award of the work). If at any stage, any information /documents submitted by the applicant is found to be incorrect/false or have some discrepancy which disqualifies the firm then Prasar Bharati shall take the following action:
- 2.1.21.1 The agency shall be liable for debarment from tendering in Prasar Bharati, apart from any other appropriate contractual/legal action.
- 2.1.21.2 Public procurement policy for Micro, small and medium enterprises registered under MSME shall be followed as per the directives of Government of India prevailing at the date of acceptance
- 2.1.22 Bidders have to submit a GST Registration Certificate while uploading the tender.
- 2.1.23 Bidders shall separately indicate the HSN/SAC code, rate and amount of GST for each quoted item as applicable on the date of tendering in their offer, failing which the offer may be rejected.
- 2.1.24 IGST and Compensation Cess (wherever applicable) will be levied on imports.
- 2.1.25 Terms & Conditions given in Technical specifications will supersede for conflict with any terms & conditions given in Tender Document.
- 2.1.26 The authorized employee(s) of the Bidder shall be signing the Bid and any consequence resulting due to such signing shall be binding on the Bidder.

2.2 ONE BID PER BIDDER

- 2.2.1 A Bidder shall submit only 'one [01] Bid' in the same Bidding Process. A Bidder who submits or participates in more than 'one [01] Bid', will cause all the Bids in which the Bidder has participated to be disqualified.
- 2.2.2 Alternative Bids shall not be considered.
- 2.3 COST OF BIDDING**
- 2.3.1 The Bidder shall bear all cost associated with the preparation and submission of the Bid including but not limited to Documentation Charges, Bank charges, all courier charges, translation charges, authentication charges and any associated charges including taxes & duties thereon. Further, PrasarBharati will in no case be responsible or liable for these costs, regardless of the outcome of the bidding process.
- 2.3.2 The Bidder shall not be entitled to hold any claim against PrasarBharati for non- compliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the Bid.
- 2.4 For more information regarding submission of Bid in the e- Procurement portal, Bidders may refer the help manuals and, General FAQs (Frequently Answered Questions) about the e-Tendering, which has been provided in the Portal.**
- 2.5 LIST OF DOCUMENTS(to be uploaded with tender):**
- 2.5.1 PART-I: "TECHNO-COMMERCIAL / UNPRICED BID"**
- 2.5.1.1 'Covering Letter' on Bidder's 'Letter head' clearly specifying the enclosed contents.
- 2.5.1.2 'Bidder's General Information', as per 'Form-1' along with Copy of 'PAN' and 'GST' registration and 'Bid Form', as per 'Form-2'
- 2.5.1.3 Scanned copy of Bid security declaration Form-4 or Declaration of MSME as per Form-3
- 2.5.1.4 Copies of documents required as per 'Form -5' and as mentioned elsewhere in the Tender Document
- 2.5.1.5 Nil deviation Certificate as per 'Form-6'.
- 2.5.1.6 Bidders Past Supplies Proforma as per "Form-7" along with documents
- 2.5.1.7 Declaration regarding Holiday/Banning, in 'Form-8
- 2.5.1.8 Letter of Authority' on the Letter Head, as per 'Form-9
- 2.5.1.9 AIR/DD's Technical Specifications duly signed on each page.
- 2.5.1.10 Original Equipment's Manufacturers (OEM) Authorization for Equipment quoted.
- 2.5.1.11 Letter of authority to sign and upload bid documents.
- 2.5.1.12 Undertaking regarding Fall Clause as mentioned in Para 3.22.3
- 2.5.1.13 Enclosures as per Commercial requirement.
- 2.5.1.14 Enclosures as per Technical requirement.
- 2.5.1.15 Self-Certificate for Local Content as per Form-11.
- 2.5.1.16 Certificates as mentioned on Para 2.32.8 along with evidence of valid registration by the Competent Authority to be attached, if applicable.
- 2.5.1.17 Any other information/details required as per Tender Document
- 2.5.1.18 Technical Compliance Sheet (As per Tender Appendix E)
- 2.5.2 PART-II: Price Bid**
(As per the Tender Appendix F)
- 2.6** All GTC attached with the "Invitation to Tender" are sacrosanct for considering any offer as a complete offer. It is therefore important that all documents duly completed and signed are returned with the Bidder's offer.
- 2.7** PrasarBharati shall have all right to ignore any offer which fails to comply with the above instructions.
- 2.8** The Bid shall be submitted online not later than the time specified in the tender document, or on the notified date of closing of the tender. Offers sent through any mode other than uploading on e-procurement portal of Prasar Bharati will not be accepted.
- 2.9** Any change in quotation after opening of tender will not be considered. Bidders must ensure that all the documents / files uploaded on e- procurement portal are in order and legible in all respect. PrasarBharati will not be responsible for any documents / files illegible or corrupted due to any disruption/ technical snag of internet service being used by the bidders.

- 2.10 VAGUE AND INDEFINITE EXPRESSION**
Tenders qualified by vague and indefinite expressions such as "subject to immediate acceptance" or "subject to prior sale" etc. will not be considered. Unconditional Bids shall only be considered.
- 2.10.1 VALIDITY PERIOD OF OFFER**
2.10.1.1 The Tender shall be valid for acceptance for the period as indicated in the "Invitation to Bid" (hereinafter referred to as validity period) and shall not be withdrawn on or after the opening of tenders till the expiration of the validity period or any extension thereof.
- 2.10.1.2 The offers of these Bidders who have not kept the validity open till the period stipulated in the tender will be treated as unresponsive and will be ignored without making any back reference.
- 2.10.1.3 The Bidder will undertake not to vary/modify the tender during the validity period or any extension thereof.
- 2.11 OPENING OF TENDERS**
2.11.1 The tender will be opened online if found in order, on the e-tendering portal of PrasarBharati <https://prasarbharati.eproc.in> at the time specified in the tender document, on the date of opening indicated in the "Invitation to Bid.", in the presence of bidders' authorized representatives who choose to attend.
- 2.11.2 In case of unscheduled holiday on the closing/opening day of tender, the next working day will be treated as scheduled prescribed day of closing/opening of tender; the time notified remains the same.
- 2.11.3 **PRICES FOR BIDDERS**
Bidders are to quote in INR only on FOR Destination basis.
- 2.12 VARIATION OF QUANTITIES (Ref: PARA 7.5.3 MFP 2017)**
At the time of awarding the contract, PrasarBharati shall have right to re-judge the quantity to be procured based on the current data, since the ground situation may have very well changed. The tendered quantity can be increased or decreased by 25 (Twenty-Five) per cent for ordering, if so warranted.
- 2.13 OPTION CLAUSE:**
Prasar Bharati reserves the right to increase/decrease the ordered quantity by up to 25 (Twenty Five) per cent at any time, till final delivery date (or the extended delivery date of the contract), by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of the delivery period (or the extended delivery period)
- 2.14 TAX LIABILITY**
2.14.1 The Bidder shall be entirely responsible for all taxes, duties, license fees, etc., incurred till its final manufacture/ production upto the point of delivery. Further instruction, if any, shall be as provided in the Schedule of Requirements.
- 2.14.2 Payment of CGST/SGST/UTGST/IGST and all other applicable taxes (on ultimate products and Services) and custom duty, as applicable on the closing date of tender will be to supplier's /contractor's account. In the case of "Two Bid" system where revised price bids are permitted after technical discussions payment of these charges as applicable on closing day of revised price bids, will be to supplier's /contractor's account. Any increase over the rate existing on the last date of submission of Bid shall be reimbursed by the Organization on production of documentary evidence in support of payment actually made to the concerned authorities. Similarly, if there is any decrease in such duties, taxes and levies the same shall become recoverable from the contractor. The details of such duties, taxes and other levies along with rates shall be declared by the bidder.
- 2.14.3 The bidder(s) will indicate in their bid the amount with exact rate of customs duty and the applicable item of custom tariff under which it is covered. Similarly, the amount of CGST/SGST/UTGST/IGST and all other applicable taxes on ultimate furnished product with HSN/SAC code, as applicable at tendering stage will be shown separately in the bid. In case the above information subsequently proves wrong incorrect or misleading
- (a) this Organization will have no liability to reimburse the excess in the difference in rates of the item under which the duty/ tax assessed finally
- (b) this Organization will have the right to recover the difference in case the rate of duty/ tax finally assessed is on the lower side.
- 2.14.4 Contractor shall ensure timely submission of invoice(s) as per rules/ regulations of GST with all required supporting document(s) to enable Prasar Bharati to avail Input Tax Credit (ITC). Further, returns and details required to be filed under GST laws & rules should be timely filed by supplier with requisite details.

- 2.14.5 If input tax credit (ITC) with respect to GST (CGST & SGST/UTGST or IGST) which normally shall be available to Prasar Bharati, is not available, for any reason, which is not attributable to Prasar Bharati, then Prasar Bharati shall not be obliged or liable to pay or reimburse GST (CGST & SGST/UTGST or IGST) charged in the invoice(s) and shall be entitled to/ deduct/ setoff/ recover the such GST (CGST & SGST/UTGST or IGST) thereupon together with all penalties and interest if any, against any amounts paid or payable by Prasar Bharati to Supplier/ Vendor.
- 2.14.6 The rates and prices quoted by the Bidder shall be fixed for the duration of the contract and shall not be subject to variations on any account except to the extent variations allowed as per the conditions of the contract of the bidding document.
- 2.15 TRADE/ VOLUME DISCOUNT**
Bidders will not indicate a separate discount. Discount, if any, should be merged in the rates against the quoted items(s). Discount of any type indicated separately will not be taken into account for evaluation purposes.
- 2.16 ELIGIBILITY CRITERIA**
- 2.16.1 The bidder should have an experience of handling at least one similar type of Dalet MAM Application in the last 5 years with any Govt. organization /Public sector/Private sector. etc.
- 2.16.2 The Bidder should have the authorization certificate from OEM
- 2.16.3 The Bidder shall not be under a declaration of ineligibility by Purchaser for Corrupt/ Fraudulent/ Collusive/ Coercive practices,
- 2.16.4 The Bidder is not put on 'Holiday' by Prasar Bharati or any of the Government departments, Public Sector or banned/blacklisted by Government department/ Public Sector on the due date of submission of bid. If the Bid submitted by such Bidder shall not be considered for opening/ evaluation/ award and in case of Manual Tendering, such Bid along with the Bid Security, if any, will be returned immediately to the Bidder.
- 2.16.5 Bidder should meet experience and other criteria, if any as specified in **Appendix-D**.
- 2.17 PURCHASE PREFERENCE**
- 2.17.1 Purchase preference to Central Government Public Sector Undertaking, Micro, Small& Medium Enterprises (MSMEs) and Domestically Manufactured Electronic Products (DMEP) shall be allowed as per Government instructions in vogue, as applicable necessary supporting documents to be furnished by the bidder.
- 2.17.2 Public Procurement (Preference to Make in India) Order No. P-45021/2/2017-B.E-II dated 15.06.2017 of Government of India, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion and its amendments shall be applicable. Purchase preference for the domestic manufacturer, the methodology of its implementation, value addition to be achieved by domestic manufacturers, self-certification, and modalities for compliance and monitoring shall be as per the Para 4.6.
- 2.18 SCOPE OF SUPPLY OF EQUIPMENT/SITC/SETC:**
The delivery of the stores/execution of SITC/SETC is required as stated in "Invitation to Bid" on terms specified in the description of Stores/SITC/SETC and Technical Specifications mentioned at Appendix-D , subjected to the terms "General Terms and Conditions" at Appendix-B.
- 2.19 CONSIDERATION OF OFFER IN FULL OR IN PART**
This Organization may reject/accept or prefer any tender without having to assign any reason whatsoever. This Organization also reserves to itself the right to accept any tender in part or split the order between two or more bidders.
- 2.20 SPECIFICATIONS**
- 2.20.1 If this Organization finds that materials supplied/works/Services carried out are not of correct quality, quantity and are not according to required specifications or are not satisfactory owing to any reason of which the Organization will be the sole judge, the Organization will be entitled to cancel the contract for supply of stores/SITC/SETC/AMC Service and meet its requirements of stores/SITC/SETC/AMC Services from the open market at the risk and cost of the supplier/contractor, reserving always to itself the right to forfeit the security deposit placed by the supplier/contractor for fulfillment of the contract.
- 2.21 SECURITY DEPOSIT/ PERFORMANCE BOND.**
The successful bidder, within 15 (Fifteen) days of the receipt of order/advance order/letter of intent, will be required to send Security Deposit in the form of Account Payee Demand draft, NEFT/RTGS from any

scheduled bank(s), Fixed Deposit Receipt (FDR), Bankers Cheque or Bank Guarantee from an Indian scheduled Commercial Bank favour of **India's Public Service Broadcaster, Doordarshan Kendra, Mumbai** or in lieu thereof Performance Security/Bank Guarantee for the amount as indicated in the Para 1.7.1 of "Invitation to Bid".

2.22 NAME OF MANUFACTURER AND CERTIFICATE OF ORIGIN

The name of the manufacturer should be clearly mentioned in the offer. The Bidder shall have to furnish information of country of origin of each offered item.

2.23 PAYMENT TERMS

2.23.1 Schedule of Payments:

2.23.1.1 For Work Contracts:

Quarterly payment on satisfactory completion of work/services (Note: Bidder will submit invoice accordingly.)

Further the contractor/supplier/firm should submit all the bank details such as;

a. Name of the Bank b. Branch c. Account Number d. IFSC e. MICR Code along with their bill for online payment (if possible, a Photostat copy of the cheque leaf may be enclosed).

(Note: GST shall be paid against an order. Supplier will submit invoice accordingly.)

2.23.2 The payment shall be made upon submission of Copy of Inspection report attached with the invoice.

2.24 UNSOLICITED POST TENDER MODIFICATION

2.24.1 In case certain clarifications are sought by this Organization after opening of tenders, then the reply of the bidder should be restricted to the clarifications sought.

2.24.2 Any bidder who modifies his bid (including a modification which has the effect of altering the value of his offer) after the closing date without specific reference by this Organization shall render the bid liable to be ignored and rejected without notice and without further reference to the bidder.

2.24.3 Canvassing in any form by the bidders shall also render the bid liable to be ignored and rejected without notice and without further reference to the bidder.

2.25 CLARIFICATION IN RESPECT OF INCOMPLETE OFFERS

2.25.1 This Organization has to finalize its purchase within a limited time schedule. Therefore, it may not be feasible in all cases for this Organization to seek clarifications in respect of incomplete offers. Prospective bidders are advised to ensure that their bids are complete in all respects and conform to our terms and conditions and Bid Evaluation Criteria of the tender. Bids not complying with this Organizations' requirements may be rejected without seeking any clarifications. However, during evaluation and comparison of bids, Prasar Bharati at its discretion, may ask the bidder for clarifications on the bid. The request for clarification shall be given in writing by registered email Id or through e-procurement Portal, asking the Bidder to respond by a specified date, and also mentioning therein that, if the Bidder does not comply or respond by the date, his Bid will be liable to be rejected. Depending on the outcome, such tenders will be ignored or considered further. No change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.

2.25.2 The Bidder shall quote the prices in 'figures' & words. There should not be any discrepancy between the prices indicated in figures and the price indicated in words. In case of any discrepancy, the same shall be dealt as follows:

2.25.2.1 When there is a difference between the rates in figures and words, the rate which corresponds to the amount worked out by the Bidder (by multiplying the quantity and rate) shall be taken as correct.

2.25.2.2 When the rate quoted by the Bidder in figures and words tallies but the amount is incorrect, the rate quoted by the contractor shall be taken as correct and not the amount and the amount corrected.

2.25.2.3 When it is not possible to ascertain the correct rate, in the manner prescribed above, the rate as quoted in words shall be adopted and the amount worked

2.26 AFTER SALES SERVICE. Applicable as per Appendix D

2.27 REPLACEMENT/ RECTIFICATION

In the event the stores supplied or SITC/SETC carried out against the contract are found to be defective, the

supplier/contractor will have to take back the defective materials at his own cost and replace/rectify the defects of the Stores/SITC/SETC free of charge without loss of time. The supplier will not be entitled to dispose of the store/equipment/material given for replacement/rectification without the prior permission of this Organization. All charges concerned with the rectification including freight charges will be borne by the supplier/contractor.

2.28 EVALUATION/ SCRUTINY OF BIDS.

In evaluation of the techno-commercial bid, conformity of the eligibility/qualification, technical and commercial conditions of the offered goods to those in the bid document is ascertained. Technical requirement, incorporated in the Appendix-D of tender documents will also be considered in the manner indicated therein. Evaluation will be based only on the conditions included in the tender document.

2.29 SIGNING OF AGREEMENT

2.29.1 Prasar Bharati will award the Contract to the successful Bidder, who, within 'fifteen [15] days' of receipt of the same, shall sign and return the acknowledged copy to Prasar Bharati.

2.29.2 The successful Bidder/Contractor shall be required to execute an 'Agreement' in a Performa on a 'non-judicial stamp paper' of appropriate value [cost of the 'stamp-paper' shall be borne by the successful Bidder/Contractor] and of 'state' specified only, within 'fifteen [15] days' of receipt of the "Letter of Acceptance [LOA]" of the Tender by the successful Bidder/Contractor failure on the part of the successful Bidder/Contractor to sign the 'Agreement' within the above stipulated period, shall constitute sufficient grounds for appropriate action per tender provisions.

2.29.3 If the Bidder or any employee of the Bidder or any person acting on behalf of the Bidder, either directly or indirectly, is a relative of any of the employee of Prasar Bharati, or alternatively, if any relative of an employee of Prasar Bharati has financial interest/stake in the Bidder's firm, the same shall be disclosed by the Bidder at the time of filing of tender. The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956.

2.29.4 The Bidder shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of Prasar Bharati

2.30 EMPLOYMENT BY FIRMS TO OFFICIALS OF THIS ORGANISATION.

Firms/companies who have or had business relations with the Organization are advised not to employ serving employees of this Organization without its prior permission or within the initial one year period after the retirement/resignation/severance from the service without specific permission of this Organization. This Organization may decide not to deal with such firms who failed to comply with the above advice.

2.31 CANCELLATION /RESCISSION:

The Bidder shall be liable to pay compensation for any loss or damage to Prasar Bharati resulting from any cancellation/rescission due to the reasons attributable to the Bidder and the Prasar Bharati shall be entitled to deduct the amount so payable from the amount due to the Bidder.

2.32 FOR THE BIDDER FROM A COUNTRY WHICH SHARES A LAND BORDER WITH INDIA

2.32.1 Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. The Competent Authority for the purpose of registration under this Order shall be the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT).

2.32.2 "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.

2.32.3 "Bidder from a country which shares a land border with India" for the purpose of this Order means; -

2.32.3.1 An entity incorporated, established or registered in such a country; or

2.32.3.2 A subsidiary of an entity incorporated, established or registered in such a country; or

2.32.3.3 An entity substantially controlled through entities incorporated, established or registered in such a country; or

2.32.3.4 An entity whose beneficial owner is situated in such a country; or

- 2.32.3.5 An Indian (or other) agent of such an entity; or
- 2.32.3.6 A natural person who is a citizen of such a country; or
- 2.32.3.7 A consortium or joint venture where any member of the consortium or joint venture falls under any of the above
- 2.32.4 The beneficial owner for the purpose of Para 2.33.3 above will be as under:
- 2.32.4.1 In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means. Explanation—
- 2.32.4.1.1 "Controlling ownership interest" means ownership of or entitlement to more than twenty-five per cent of shares or capital or profits of the company;
- 2.32.4.1.2 "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements;
- 2.32.4.1.3 In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
- 2.32.4.1.4 In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;
- 2.32.4.1.5 Where no natural person is identified under Para 2.33.4.1 or Para 2.33.4.2 or Para 2.33.4.3 above, the beneficial owner is the relevant natural person who holds the position of senior managing official;
- 2.32.5 In case of a trust the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.
- 2.32.6 An Agent is a person employed to do any act for another, or to represent another in dealings with third person.
- 2.32.7 The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority. (In case of Tenders for Works contracts, including Turnkey contracts)
- 2.32.8 The following Certificate shall be submitted by the Bidder appending to the Technical Bid—

Certificate to be filled by the Bidder:

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

Certificate for Tenders for Works involving possibility of sub-contracting:

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; / certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered, [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

ANNEXURE-1 (FORM-1)
BIDDER'S GENERAL INFORMATION

To,
PrasarBharati

TENDER NO: < _____ >

1	Bidder Name:	
2	Number of Years in Operation	
3	Address of Registered Office	<div>City:</div> <div>State:</div> <div>PIN/ZIP:</div>
4A	Bidder's address where order/contract is to be placed	<div>City:</div> <div>District:</div> <div>State:</div> <div>PIN/ZIP:</div>
4B	<p>Address from where Goods/ Services are to be dispatched/ provided along with GSTno.</p> <p><i>(In case supply of Goods/ Services are from multiple locations, addresses and GST no. Of all such locations are to be provided).</i></p> <p>(Indian Bidder only)</p>	<div>City: District:</div> <div>State:</div> <div>PIN/ZIP:</div> <div>GSTNo.:</div>
5	Telephone Number of address where order is to be placed	<div>(Country Code) (Area Code) (Telephone Number)</div>
6	E-mail address	
7	Fax Number (if available)	<div>(Country Code) (Area Code) (Telephone Number)</div>
8	Website	

9	Name & Designation of Contact Person	
10	ISO Certification, if any {If yes, please furnish details}	
12	Banker's Name	
13	Branch	
14	Branch Code	
15	Bank Account Number	
16	PAN No	
17	Status of Firm	Proprietorship Firm/Partnership firm/Limited/Others If Others Specify: [Enclose relevant certificates / partnership deed/certificate of Registration, as applicable]
18	GST No. (refer sl. no. 4B above)	[Enclose copy of GST Certificate]
19	Whether Micro or Small Enterprise? (Indian Bidder only)	Yes / No <i>(If Yes, Bidder to submit requisite documents as specified in ITB)</i>
20	Type of Entity (Indian Bidder only)	Corporate/ Non-Corporate (As per CGST/SGST/UTGST Act). (In case of Non-Corporate Entity, bidder will submit documentary evidence for same).
24	Whether Bidder is Startups or not? (Indian Bidder only)	Yes / No
25	Whether Bidder is related to any employee of Prasar Bharati? (If, yes, then the list may also be enclosed as mentioned in Para 2.30.3)	Yes / No

Place:

Date:

[Signature of Authorized Signatory of Bidder]

Name:

Designation:

Seal

ANNEXURE-2 (FORM-2)

BID SUBMISSION FORM AND AGREEMENT

To,

PrasarBharati

SUB: < _____ >.

TENDER NO: < _____ >

Dear Sir,

After examining / reviewing the Bidding Documents for the tender of Including "Specifications & Scope of Work", "General Term Conditions [GTC]" and "Price Bid", etc. the receipt of which is hereby duly acknowledged, we, the undersigned, are pleased to offer to execute the whole part of the job and in conformity with the said Bid Documents, including Addenda / Corrigenda Nos.

We confirm that this Bid is valid for a period as specified in BDS from the date of opening of "Techno-Commercial / Un-priced Bid", and it shall remain binding upon us and may be accepted by any time before the expiry of that period and any extension thereof.

If our Bid is accepted, we will provide the "Contract Performance Security / Security Deposit" equal to "3% of the Contract Price" or as mentioned in Tender Document for the due performance within "thirty [30] days" of such Award.

Until a final Agreement/Letter of Award is prepared and executed, the tender document (including addenda/ corrigenda) together with the "Notification of Award" shall constitute a binding Agreement between us.

We understand that Bidding Document is not exhaustive and any action and activity not mentioned in Bidding Documents but may be inferred to be included to meet the intent of the Bidding Documents shall be deemed to be mentioned in Bidding Documents unless otherwise specifically excluded and we confirm to perform for fulfillment of Agreement and completeness of the Work in all respects within the time frame and agreed price.

We understand that you are not bound to accept the lowest priced or any Bid that you may receive.

Place:

Date:

[Signature of Authorized Signatory of Bidder]

Name:

Designation:

Seal:

ANNEXURE-3 (FORM-3)
‘Declaration regarding MSME’:-

(To be submitted in Non-Judicial Stamp Paper value of Rs.100/- and to be uploaded in the Technical Bid.)

DECLARATION (For MSME Units only)

I, < > on behalf of M/s. < > in the capacity of < > (Position) hereby declare that

1. Our MSE Unit(s) is/are availing benefits extended by MSME , Government of India to Micro and Small Enterprises (MSEs) for the work of < > invited vide Bid Number < >
2. Our MSE Unit(s) has/ have not been awarded any work /supply under MSME benefit during the current financial year.

OR

Our MSE Unit(s) has/have been awarded work /supply for a total value of Rs.(Rupees < > only) under MSME benefits as on date and same work(s)/Supply is/are “In hand (Progress)/Incomplete” during the current financial year. Further, We confirm that the value of/Supply is/are in hand (awarded under MSME benefits) during the financial year plus estimated cost of this tender has not crossed the “Monetary Limit” mentioned in NSIC certificate.

3. Our firm is participating in this tender under “MSE unit” or “OPEN BIDDER”.

NOTE: Strike out the conditions in (2) & (3) whichever is not applicable. Decision on any discrepancy in this “DECLARATION” shall be at the discretion of PrasarBharati and shall be final and binding.

SIGNATURE WITH COMPANY SEAL

ATTESTED BY NOTARY PUBLIC

ANNEXURE-4 (FORM-4)

BID SECURING DECLARATION FORM

Date : _____

Tender No.: _____

To,
Dy Director General (E)
Doordarshan Kendra
P.B.Marg Worli
Mumbai(MS)-030

We, the undersigned, declare that:

We understand that according to your conditions, Bids must be supported by a Bid-Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for the period of time that may be determined by the Procurement Policy Office under Section 35 of the Public Procurement Act, if I am/we are in breach of any obligation under the bid conditions.

Because I/We

have modified or withdrawn my/our Bid after the deadline for submission of bids during the period of bid validity specified by the Bidder in the Bid Submission Sheet :

or

have refused to accept a correction of an error appearing on the face of the Bid: or
having been notified of the acceptance of our Bid by the (insert name of public body) during the period of bid validity. (i) have failed or refused to execute the Contract if required. Or (ii) have failed or refused to furnish the Performance Security in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid (a) in case I/we am/are the successful bidder, upon our receipt of copies of the contract signed by you and the Performance Security issued to you by me/us : or

(b) if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder: or (ii) thirty days after the expiration of the validity of my/our Bid.

Date on _____ day Of _____

Sign and Seal

Name of authorized Official

ANNEXURE-5 (FORM-5)					
Check List					
Tender no.					
Specification no					
Specification for					
(COMMERCIAL)					
Group A					
Name of Bidder and Address					
GSTIN of Firm					
S.No	Description		YES / NO / NOT APPLICA BLE	Remarks	
1.1	Whether requisite tender Processing fee has been paid?				
2.1	Whether NEFT/RTGS/FDR/DD/Bank Guarantee for the requisite earnest money/Bid Bond enclosed with the offer?		NA		
2.2	If so, furnish the following		NA		
	I	Name of the Bank			
	II	Value			
	III	Number			
	IV	Date of issue			
	V	Period of validity of the DD/FDR/ Bank Guarantee (it should not be for less than 165 days(90 days in case of DD) from the date of opening of Technical Bid)			
3	Have the rates, prices and totals etc. been checked thoroughly before signing the tender?				
4	Has a statement incorporating the Nil-deviation from the commercial terms and conditions of this Organizationhas been prepared and enclosed with the offer?				
5	Whether charges for training of this Organisation's officials included in the prices? If not, whether these have been quoted separately?				
6	Whether firm FOR Destination prices have been quoted?				
8	Whether the cost of installation/erection/commissioning at site is included in the prices or not and whether it has been quoted separately?				
9	Whether the period of validity of the offer is as required in the tender document. If not, mention the extent of variation in days.				
10	Whether the offer has been signed indicating full name ?				

11	Are the pages of the tender consecutively numbered and an indication given on the front page of the tender as to how many pages are contained in the tender?		
12	Has the tender been prepared in sufficient details/clarity so as to avoid post tender clarifications/amendments?		
13	Whether required sample asked in tender has been submitted alongwith the offer		
14	Whether allClauses of the tender are accepted?		
15	If not, the clauses not accepted may please be indicated		
16	Whether guarantee/warranty has been furnished?		
17	Whether Commercial bid and technical bid of the tender document duly filled in and submitted.		
18	Whether each Page of Appendix- A,B, C, D, and E of the tender document is signed and submitted with the offer.		
19	Whether Integrity Pact duly signed is submitted, if estimated cost of the bid is more than 2 crore.		
Group B			
1	Whether a copy of the latest income tax return has been enclosed?		
2	Whether details of your registration under GST have been indicated in the offer?		
Group C			
(Technical)			
1	Whether necessary literature/catalog of the full complement of equipment offered as well as operation service and maintenance manual thereof has been attached with the offer?		
2	Whether the material being offered fully conforms to all the required technical specifications(Appendix-D) ?		
3	If not, has the extent of deviation and how it is suitable to this Organisation's requirement been specified.		
5	Whether the model of each equipment offered are the latest?		
6	Whether the spares support will be available for a period of 5 years from the date of supply?		
7	Do you have an after-sales service centre in India?		
	If no, which is the nearest service centre(Address).		
8	Whether complete details of after-sales service arrangements given including training for the officials of this Organization?		

ANNEXURE-6 (FORM-6)
(Technical Bid)

Subject: Notice Inviting Tender for < >

NIT Enquiry No: < >

NIL DEVIATION
CERTIFICATE

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions of this Tender Document without any reservations whatsoever. We hereby undertake and confirm that we have understood all the specifications, stipulations, terms and conditions as mentioned in this Tender enquiry.

I hereby declare that – There is no deviation in the offer.

Signature of Authorized Signatory of Bidder

Name:

Designation:

Date:

Place:

Seal of Organization:

ANNEXURE-7 (FORM-7)

ANNEXURE-7 (FORM-7)					
BIDDERS PAST SUPPLIES PROFORMA					
Sl. N o.	Name & address of client	Period from	Description in detail	Total quantity supplied	Remarks

ANNEXURE-8 (FORM-8)

DECLARATION REGARDING HOLIDAY/BANNING AND LIQUIDATION, COURT RECEIVERSHIP

To,
PrasarBharati,
Dy Director General (E)
DoordarshanKendra ,
P B Marg ,Worli Mumbai

SUB: < >.
TENDER NO:< >

Dear Sir,

We hereby confirm that we are not on 'Holiday' by any offices of PrasarBharati/ AIR/ DD/ CCW/ Government or Public Sector (due to "poor performance" or "corrupt and fraudulent practices") or banned by Government department/ Public Sector on due date of submission of bid.

Further, we confirm that neither we nor our allied agency/(ies) (as defined in the Procedure for Action in case of Corrupt/ Fraudulent/ Collusive/ Coercive Practices) are on banning list of Government or Public Sector.

We also confirm that we are not under any liquidation, court receivership or similar proceedings or 'bankruptcy'.

In case it comes to the notice of PrasarBharati that the bidder has given wrong declaration in this regard, the same shall be dealt as 'fraudulent practices' and action shall be initiated as per the Procedure for action in case of Corrupt/Fraudulent/Collusive/Coercive Practices.

Further, we also confirm that in case there is any change in status of the declaration prior to award of contract, the same will be promptly informed to PrasarBharati by us.

Place:
Date:

[Signature of Authorized Signatory of Bidder]
Name:
Designation:
Seal:

ANNEXURE-9 (FORM-9)

LETTER OF AUTHORITY

[Proforma for Letter of Authority for Attending Pre-Bid Meetings' /'Un-priced Bid Opening' / 'Price Bid Opening'/ Subsequent 'Negotiations']

Ref:

Date:

To,

Prasar Bharati,

Dy Director General (E)

Doordarshan Kendra

PB Marg , Worli Mumbai

SUB: < >

TENDER NO: < >

Dear Sir,

I/We, < > hereby authorize the following representative(s) for attending any 'Meetings [Pre-Bid Meeting]', 'Un- priced Bid Opening', 'Price Bid Opening' and for any subsequent 'Negotiations' correspondence / communication against the above Bidding Documents:

[1] Name&Designation

Signature

[2] Phone/Cell:

Fax:

E-mail: @

[3] Name&Designation

Signature

[4] Phone/Cell:

Fax:

E-mail: @

We confirm that we shall be bound by all commitments made by aforementioned authorised representative(s).

Place:

[Signature of Authorized Signatory of Bidder]

Date:

Name:

Designation:

Seal:

Note: This "Letter of Authority" should be on the "letterhead" of the Firm / Bidder and should be signed by a person competent and having the 'Power of Attorney' to bind the Bidder. Not more than 'two [02] persons per Bidder' are permitted to attend "Techno-commercial / Un-priced" & "Price Bid" Openings. Bidders authorized representative is required to carry a copy of this authority letter while attending the un-priced and priced bid opening, the same shall be submitted to PRASARBHARATI.

ANNEXURE-10 (FORM-10)
E-Banking Mandate Form
(To be issued on Bidder letter head)

1. Bidder/customer Name:
2. Bidder /customerAddress:
3. Bidders' e-mailid:
4. Particulars of bank account
 - a) Name of Bank
 - b) Name of branch
 - c) Branchcode:
 - d) Address:
 - e) Telephonenumber:
 - f) Type of account (current/savingetc.)
 - g) AccountNumber:
 - h) IFSC of the bankbranch
 - i) 9 digit MICR

I/We hereby authorize PrasarBharati to release any amount due to me/us in the bank account as mentioned above. I/We hereby declare that the particulars given above are correct and complete. If the transaction is delayed or lost because of incomplete or incorrect information, we would not hold PrasarBharati responsible.

(Signature of Bidder/)

ANNEXURE-11 (FORM-11)

Self-Certificate for Local Content

*We [name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is equal to or more than 50% and come under 'Class-I Local Supplier' Category. As being 'Class-I Local Supplier', we are eligible for Purchase Preference under 'Make in India' Policy vide GoI Order no. P-45021/2/2017-PP (B.E.-II) dated 15.06.2017 (subsequently revised vide orders dated 28.05.2018, 29.05.2019 and 04.06.2020)

OR

*We [name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is more than 20% but less than 50% and come under 'Class-II Local Supplier' Category.

The details of the location(s) at which the local value addition made is/are as under:

1.....

2.....

3.....

*** Strike out whichever is not applicable**

Date:
Bidder

Seal & Signature of the

ANNEXURE-12 (FORM-12)

BIDDER'S QUERIES FOR PRE BID MEETING

SUB: <_____>.

TENDER NO:<_____>

SL. NO.	REFERENCE OF BIDDING DOCUMENT				BIDDER'S QUERY	For the Use of Office.
	SEC. NO.	Page No.	Clause No.	Subject		

NOTE: The Pre-Bid Queries may be sent by e-mail before due date for receipt of Bidder's queries.
The Address / Email / to Send Email Queries :<_____>

<_____>

SIGNATURE OF BIDDER:

NAME OF BIDDER :

ANNEXURE-13 (FORM-13)

(PROFORMA FOR BANK GUARANTEE FOR PERFORMANCE SECURITY)

(To be stamped in Accordance with Indian stamp Act)

The Non-judicial stamp paper should be in the name of issuing Bank

Ref Bank Guarantee No.

To

DDG(E)

Dooradshar Kendra Mumbai

Worli, Mumbai 400030

Dear Sirs,

- 1 In consideration of PRASAR BHARATI ((India's Public Service Broadcaster), DG:DOORDARSHAN having its head office at India (herewith referred to as the Organization which expression shall, unless repugnant to the context or meaning thereof, include all its successors, administrators, executors and assignees and having entered into a contract dated (hereinafter called "the contract" which expression shall include all the amendments thereto) on behalf of the PRASAR BHARATI with M/s _____ having its Head/Registered office at _____ (hereinafter referred to the contractor which expression unless repugnant to the context having been executors and assigns) and the contract having been unequivocally been accepted by the contractor resulting in a contract bearing No. _____ dated _____ valued at Rs. _____ (Rupees _____) (in words) for having agreed that the contractor shall furnish to the organization Performance Guarantee for the faithful performance of the entire contract to the extent of **3%** of the of the value of the contract Rupees _____ (in words). We _____ (Name of the Bank) having its registered unless repugnant to the context or meaning thereof, include all its successors, administrators, executors and assignees do hereby guarantee and undertake to pay immediately on first demand in writing, in Rupees as acceptable to the Organization any and all moneys the extent of Rupees _____ (In words). In aggregate at any time without any demur, reservations, recourse, contest or protests and /or without any reference to the contractor. Any such demands made by the Organization on the Bank shall be conclusive and binding notwithstanding any difference between the Organization and contractor or any dispute pending before any court Arbitrator or any other authority. We agree that guarantee herein contained shall be irrevocable and shall continue to be enforceable till it is discharged by the Organization in writing.
- 2 The Organization shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee, from time to time to extend the time for performance of the contract by the contractor or vary the terms of the contract. The Organization shall have the fullest liberty without affecting this guarantee to postpone from time to time the exercise of power vested in them or of any right which they might at anytime in any manner, and either to enforce, or to forebear to enforce, any covenants contained or implied in the contract between the Organization and the contractor or any other course or remedy or security available to the Organisation. The Bank shall not be released of its obligations under these presents by any exercise by the Organization of its liberty with reference to matter aforesaid or any of them or by reason of any other act of forbearance or other acts of omission or commission on the part of the Organization or any other indulgence shown by the Organization or by any other matter or thing whatsoever, which under law would, but for this provision, have the effect of relieving the Bank.
- 3 The Bank also agrees that the Organization at its option, shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance, without proceeding against the contractor and notwithstanding any security or other guarantee that the Organization may have in relation to the contractors liabilities.
- 4 The Bank further agrees that the Guarantee herein contained shall remain in full force during the period that is taken for the performance of the contract i.e. complete delivery of the material/equipment as the same is a condition of supply contract and all the dues of the Organization under or by virtue of this contract, have been fully paid and its claim satisfied or discharged or till the Organization discharge this guarantee in writing.
- 5 We further agree that as between us and the Organization for the purpose of this guarantee any notice given to us by the Organization that the money is payable by the contractor and any amount claimed in such notice by the Organization shall be conclusive and binding on us notwithstanding any difference between the Organization and the contractor or any dispute pending before any court, Tribunal, Arbitrator or any other authority. We further agree that this Guarantee shall not be affected/discharged by any change in our constitution, in the constitutions of the Organization that of the contractor. We also undertake not to revoke this guarantee during its currency. This guarantee shall not be determined discharged or affected by the liquidation, winding up, dissolution or insolvency of the contractor and shall remain valid, binding and operative against the Bank.
6. Notwithstanding anything contained herein above, our liability under this guarantee is limited to

Rs. _____ (In figure) (Rupees _____) (In words) in aggregate and it shall remain in full force upto and including 60 days after (Indicate the date of expiry of Guarantee/Warranty period) unless extended further, from time to time, for such period as may be instructed in writing by M/s _____ on whose behalf this guarantee has been given, in which case it shall remain in full force upto the expiry of the extended period. Any claim under this guarantee must be received by us before the expiry of one year from _____ (indicate the date of expiry of Guarantee/warranty period) or before the expiry of one year after the expiry of extended period, if any. If no such claim has been received by us within one year after the said date/extended date, the right of the Organization under this guarantee will cease. However, if such a claim has been received by us within and up to one year after the said date/extended date, all the rights of the Organization under this Guarantee shall be valid and shall not cease until we have satisfied that claim.

7. The bank confirms that this guarantee has been issued with the approval of the appropriate Exchange Control, Rules and regulations of the country.
We also agree that this guarantee shall be governed and construed in accordance with Indian Laws and subject to the exclusive jurisdiction of Indian courts.

The bank also agrees that Courts of New Delhi, India shall have exclusive jurisdiction.

Dated this day of

At

(SIGNATURE)
(Full name and address in of official capital letter)

(Designation with Bank Stamp)

Date

Witness No. 1

Signature

Full name and Address (in capital letters).....
.....

Witness No. 2

Signature

Full name and Address (in capital letters).....
.....

* Applicable where the party is foreign one.

** Applicable where the party is Indian.

3.1 INSTRUCTIONS

(FOR FILLING UP BANK GUARANTEE FOR PERFORMANCE BOND)

I. The Bank guarantee should be stamped in accordance with the stamp act.

II. The non-judicial stamp paper should be in the name of the issuing bank.

The bank also agrees that the Court of New Delhi India shall have exclusive jurisdiction.

- The period one year mentioned in clause 6 should be available after the expiry of the validity period/satisfactory performance, as the case may be, or any extension of such period.
- The Bank Guarantee by bidders will be given from any Scheduled Commercial Bank in India.
- In the case of guarantee by a foreign bank, the same should be got confirmed by an Indian Commercial bank.

3. (GENERAL TERMS AND CONDITIONS (GTC))

(Each page must be signed and submitted along with your offer)

3.1.1 DEFINITIONS

Unless inconsistent with or otherwise indicated by the context, following terms stipulated in this GTC shall have the meaning as defined hereunder.

3.1.2 ORDER

3.1.3 Shall mean written purchase order or acceptance of Tender (AT) issued by this Organization to the successful bidder including subsequent amendments to ORDER or AT in writing thereof.

3.1.4 THE ORGANIZATION/PURCHASER

Shall mean DDGE Doordarshan Kendra Mumbai, acting on behalf of the PRASAR BHARATI (India's Public Service Broadcaster), which shall include all their legal representatives, successors and assignees.

3.1.5 SUPPLIER/CONTRACTOR

Shall mean any person or persons of firm or company in India as well as abroad whose bid has been accepted by this Organization and the legal representation, representatives, successors and permitted assignee of such person, persons, firm or company.

3.1.6 SUB-CONTRACT

Shall mean ORDER placed by the SUPPLIER/CONTRACTOR for any portion, of the ORDER or work subletted with necessary written consent of this Organization on third party. Such subletting shall not relieve the contractor from any obligation, duty or responsibility under the Contract.

3.1.7 SUB-CONTRACTOR

Shall mean any person or persons or firm or their legal representatives, successors, assignees to whom part of ORDER has been Sublette by the SUPPLIER/CONTRACTOR after necessary consent of this Organization.

3.1.8 ORDER PRICE

Shall mean the sum accepted or the sum calculated in accordance with the rates accepted by this Organization and amendments thereof and shall include all fees, registration and other charges paid to statutory authorities without any liability on the Organization for any of these charges unless specially agreed to, in writing by this Organisation.

3.1.9 DELIVERY PERIOD

Shall mean receipt of the stores, erection & commissioning of the stores depending on the type of contract (Supply of Stores/SITC/SETC) by the date specified in the ORDER.

3.1.10 DESTINATION

Shall mean the location of the consignees for which this ORDER has been issued.

3.1.11 EQUIPMENTS/MATERIALS

Shall mean and include any equipment, instruments, stores and goods to be supplied for under the ORDER and amendments thereto.

3.1.12 DRAWINGS

Shall mean and include all Engineering sketches, general arrangements, layout drawing Sectional plans, and all elevations etc., related to the ORDER together with modification and revision thereto.

3.1.13 SPECIFICATIONS

Shall mean and include detailed description, statements to technical data, performance characteristic and standards (Indian as well as international as applicable and as specified in the ORDER.

3.1.14 INSPECTORS

Shall mean any person or outside Agency nominated by this Organization to inspect equipment, materials and services, if any, in the contract stage-wise as well as final on receipt at destination as per the terms of the ORDER.

3.1.15 TESTS

shall mean such process or processes to be carried out by the SUPPLIER/CONTRACTOR as are prescribed in the ORDER considered necessary by this Organization or their representative in order to ascertain quality, workmanship, performance and efficiency of equipment or part thereof.

3.1.16 APPROVAL

Shall mean and include the written consent either manuscript, typewritten or printed statement under or over signature or seal as the case may be of this Organization or the representative or documents or other particulars in relation to the ORDER.

3.1.17 F.O.R./F.O.B./FAS, C&F, CIF shall mean the terms as explained in INCOTERMS.

3.1.18 SCOPE OF ORDER

Scope of the order shall be as defined in the ORDER, specifications, drawings and Appendices thereto.

3.2 Completeness of the EQUIPMENT shall be the responsibility of the SUPPLIER/CONTRACTOR. Any equipment, fittings and accessories, which may not be specifically mentioned in the specification or drawing (s) but which are usual or necessary for the satisfactory functioning of the EQUIPMENT (successful operation and functioning of the equipment being SUPPLIER'S/CONTRACTOR'S responsibility) shall be provided by the SUPPLIER/CONTRACTOR without any extra cost.

3.3 The SUPPLIER/CONTRACTOR shall follow the best modern practice in the manufacture of high grade EQUIPMENT notwithstanding any omission in that, the SUPPLIER/CONTRACTOR shall in all respect design, engineer, manufacture, and supply the same within delivery period to the entire satisfaction of the Organisation.

3.4 WORK TO BE CARRIED OUT UNDER THE ORDER

All equipment to be supplied and work to be carried out under the ORDER shall conform to and comply with the provision of relevant regulations/Acts (State Govt. or Central Govt.) as may be applicable to the type of equipment/work carried out and necessary certificate shall be furnished.

3.5 SPECIFICATION, DRAWING, TECHNICAL MANUALS

3.5.1 The SUPPLIER/CONTRACTOR shall furnish copies as required by this Organization and specified in the "Scope of Work/Technical Specifications" at Appendix-D, of the technical documents, final drawing, preservation instructions, operation and maintenance manuals, test certificates, spare parts catalogue etc. before dispatch of the equipment.

3.5.2 The supplier/contractor shall be responsible for any loss to this Organization consequent to the furnishing of the incorrect data/drawings.

3.5.3 Specifications, design and drawings issued by this Organization to the supplier/contractor along with tender specification and ORDER are not to be sold or given on loan. These documents continue to remain property of this Organization or their assignee and are subject to recall by this Organisation.

3.5.4 The SUPPLIER/CONTRACTOR and its employees shall not make use of the drawings, specification and technical information for any purpose any time and shall not disclose the same to any person, firm or corporate authorities without written permission of the Organisation. All such details shall be kept confidential.

3.5.5 In order to facilitate quick disposal, copies of the drawing for approval shall be sent directly and simultaneously to the authorities specified in the order in addition to the sets submitted to authority issuing order.

3.6 ACCEPTANCE OF ORDER

3.6.1 Within fifteen (15) days from date of mailing of ORDER, SUPPLIER/CONTRACTOR shall confirm acceptance of the order in its entirety.

3.6.2 The ORDER is accepted unconditionally by SUPPLIER/CONTRACTOR by returning to this Organization copy of the ORDER duly signed, without qualification.

3.6.3 When SUPPLIER/CONTRACTOR has accepted the order with all its terms and conditions, Bidder's Bid with General sales conditions and all previous correspondence are considered superseded and void.

3.6.4 Should SUPPLIER/CONTRACTOR not respect the time limit for the confirmation of the order or in case BIDDER cannot accept the ORDER without qualifications, this Organization reserves the right to cancel, in writing, without prejudice to other terms, the entire ORDER or part of it without notice. Under these circumstances the earnest money /bid bond given by the supplier will be forfeited in full.

3.7 MODIFICATION IN ORDER

3.7.1 All modifications leading to changes in the order with respect to technical and commercial aspects, including terms of delivery, shall be considered valid only when accepted in writing by this Organization by issuing an amendment to the ORDER.

3.7.2 This Organization shall not be bound by any printed conditions, provision in the SUPPLIER'S BID, forms of acknowledgement of ORDER, invoice, packing list and other documents, which purport to impose any condition at variance with or supplement to ORDER.

3.8 PERFORMANCE SECURITY DEPOSIT.

3.8.1 The successful bidder, within 15 (Fifteen) days of the receipt of order/letter of intent, will be required to send Security Deposit in the form of Bank Draft/NEFT or in lieu thereof a Bank Guarantee from an Scheduled Indian Commercial Bank for amount as indicated in Para 1.7.1 of the "Invitation to Bid". Being a FOR destination contract, the Security Deposit shall be 3 % of the value of the order.

3.8.2 The security money may be deposited in the form of NEFT/Bank guarantee/TDR in the proforma enclosed as Appendix to these General Terms and Condition (GTC).

3.8.3 This Organization shall not be liable to pay any Bank Charges, Commissions or interest on the amount of Security Deposit/Performance Bond.

3.8.4 Security Deposit, Performance Bond shall be refunded to the supplier after completion of warranty period as stipulated in the order. If the materials are supplied in the extender delivery period, the supplier will extend the validity of Bank Guarantee accordingly and the Bank Guarantee will be released after extended validity is expired.

3.8.5 For any equipment or spare parts thereof replaced during Guarantee/warranty period, it shall have further warranty for a period of **6 months** from the date of acceptance as per Clause 3.9.5. The supplier will extend the validity of Bank Guarantee for a value proportionate to the value of the equipment for the period commensurate with the period of Guarantee/Warranty extension and the Bank Guarantee will be released after completion of extended warranty period subject to fulfillment of other conditions stipulated in Clause 3.9.1 to 3.10.2 below.

3.9 WARRANTIES AND GUARANTEES. MATERIALS AND WORKMANSHIP

Unless some special Warranty/Guarantee clause has been stipulated elsewhere in the invitation to the tender or any of its Appendix, the following warranty shall form part of the contract placed on successful tender:-

3.9.1 SUPPLIER/CONTRACTOR/SERVICE PROVIDER shall fully warrant that all the stores, Equipment components/software supplied under the ORDER shall be new and of first quality according to the specifications and shall be free from any defects (concealed fault, deficiency in design, materials and workmanship).

3.9.2 Should any defects be noticed in design, system configuration, material and/or workmanship within **Contract Period** from the date of shipment/dispatch of last consignment or **Contract Period** from the date of receipt/commissioning of the equipment, or the guarantee/warranty period as specified in specifications (Appendix-D) whichever is later, the organization shall inform Supplier/Contractor/Service Provider and Supplier/Contractor/Service Provider shall immediately on

receipt of such intimation, depute their personnel within 14 days to investigate the causes of defects and arrange rectification/replacement/modification of the defective equipment at site without any cost to the Organization within a reasonable period(Maximum upto 30 days). or otherwise within the period specially mentioned in Appendix D.If the Supplier/Contractor Fails to take proper corrective action to repair/replace the defects satisfactorily within the reasonable period, this Organization shall be free to take such corrective action as may be deemed necessary at SUPPLIER'S/CONTRACTOR'S risk and cost after giving notice to the SUPPLIER/CONTRACTOR.

3.9.3 Damage to the machinery and/or equipment due to incomplete and erroneous instructions issued by Supplier/Contractor will be responsibility of the Supplier/Contractor and will be treated according to the provisions of warranty clause. Normal wear & tear shall not come under purview of this clause.

3.9.4 In case defects are of such nature that equipment shall have to be taken to Supplier's/Contractor's Works for rectification etc. Supplier/Contractor shall take the equipment at his cost after giving necessary undertaking or security as may be required by the Organization. This Organization shall, if so required by the Supplier/Contractor, dispatch the equipment by quickest mode on "Freight-to pay" basis to the Supplier's/ Contractor's works. After repairs, Supplier/Contractor shall deliver the equipment at site on freight prepaid basis. All risks in transit to and fro shall be borne by the Supplier/Contractor.

3.9.5 The Equipment/spare parts/Software thereof replaced shall have further warranty for a period of **6 month from the date of acceptance.**

3.9.6 The Supplier/Contractor shall guarantee that they will supply spare parts if and when required on agreed price. The agreed price should include, but without any limitation to, agreed discount on the published catalogue price or on agreed percentage of profit on the landed cost.

3.9.7 The Supplier/Contractor will warranty that before going out of production for any of the spare parts, they will give adequate advance notice to the purchaser so that the latter may undertake to procure, if necessary, the balance of the life time requirements.

3.9.8 If the repairs, replacement or modification referred are of such nature as may affect the efficiency of the EQUIPMENT, this Organization shall have the right to give to the SUPPLIER/CONTRACTOR, within one month of such replacement/renewal, notice in writing to carry out test as may be required for acceptance of the equipment.

3.9.9 If the Supplier/Contractor fails to honor his obligation to repair or replace defective goods within a reasonable period of time, or if Supplier/Contractor refuses to carry out work under the guarantee clause and implied guarantee condition, if danger is anticipated or in case of severe urgency, the Organization shall be entitled to carry out, at Supplier's/Contractor's cost and risk, repair work or replacement deliveries or have it done by a third party. In case not all goods have been delivered by Supplier/Contractor, this Organization is entitled to procure the remaining goods at Supplier's/Contractor's cost and risk. This does not relieve Supplier/Contractor of any of his guarantee obligations. Taxes and duties of any kind whatever imposed by the authorities of the country of the supplier/contractor or his sub-contractors until delivery shall be borne by supplier.

3.10 PERFORMANCE GUARANTEE

3.10.1 SUPPLIER/CONTRACTOR shall guarantee that the performance of the EQUIPMENT/MATERIAL/SERVICES PROVIDED under the order shall be strictly in conformity with specification and shall perform the duties specified under the ORDER.

3.10.2 The SUPPLIER/CONTRACTOR shall guarantee that the materials/equipment/Softwares that shall be purchased from the sub-contractor(s) shall be such as to fulfill the requirements laid down vide Para 3.9.1 to 3.10.1 above and shall undertake to ensure fulfillment of these requirements.

3.11 REJECTION

If the ORGANIZATION finds that the goods supplied are not in accordance with the specification and other condition stated in the order or its sample (s) are received in damaged conditions (of which matters this Organization will be the sole judge), this Organization shall be entitled to reject the whole of the goods or the part, as the case may be, and intimate to the supplier/contractor the rejection without prejudice to the Organization's other rights and remedies to recover from the supplier any loss which the ORGANIZATION may be put to, also reserving the right to forfeit the security deposit/performance bond, if any, made for the due fulfillment of the contract. The goods shall be removed by the supplier/contractor and if not removed within 14 days of the date of communication of

the rejection, the Organization will be entitled to dispose-off the same on account and at the risk of the supplier/contractor and after recovering the storage charges at the rate of 5% of the value of goods of each month or part of month and loss and expense, if any caused to the Organization, pay balance to the supplier/contractor.

3.12 FAILURE AND TERMINATION CLAUSE

Time and date of delivery shall be the essence of the contract. If the supplier/contractor fails to deliver the stores, or any installment thereof, within the period fixed for such delivery in the schedule or at any time repudiates the contract before the expiry of such periods, the Purchaser may, without prejudice to any other right or remedy available to him to recover damages for breach of the contract:-

3.12.1 recover from the Supplier/Contractor as agreed, liquidated damages including administrative expenses and not by way of penalty, While granting an extension of the delivery period, where the delivery of stores or any installment thereof is accepted after expiry of the original delivery period, the Purchaser shall recover from the contractor, as agreed, the LD a sum equivalent to 0.5 (Half) percent of the prices of any portion of stores delivered late, for each week or part thereof of delay. The total damages shall not exceed 10 (Ten) percent of the value of delayed goods/Units.**If the delayed supply/unit found vital for the functioning of the entire supply/unit, then the entire unit/Supply shall consider as delayed supply/ unit for the calculation of LD.**The LD shall not exceed the amount stipulated in the contract.After a full period of extension, termination of the contract will be considered by the Organization.

3.12.2 purchase or authorize the purchase elsewhere on the account and at the risk of the supplier/contractor, of the stores not delivered/SITC/SETC not carried out or other of a similar description (where stores/ SITC/SETC exactly complying with the particulars are not in the opinion of the purchaser, which shall be final, readily procurable) by serving prior notice to the supplier/contractor without cancelling the contract in respect of the installment not yet due for delivery; or

3.12.3 cancel the contract or a portion thereof by serving prior notice to the supplier/contractor and if so desired purchase or authorize the purchase of the stores not delivered /SITC/SETC not carried out or others of a similar description (where stores not delivered/ SITC/SETC not carried out, exactly complying with particulars are not in the opinion of the purchaser, which shall be final, readily procurable) at the risk and cost of the supplier/contractor. If the supplier/contractor had defaulted in the performance of the original contract, the purchaser shall have the right to ignore his tender for risk purchase even though the lowest. Where the contract is terminated at the risk and cost of the firm under the provisions of this clause, it shall be at the discretion of the purchaser to exercise his discretion to collect on not, the Security Deposit from the firm on whom the contract is placed, at the risk and expense of the defaulted firm.

3.12.4 Where action is taken under sub-clause 3.12.2or sub-clause 3.12.3 above the supplier/contractor shall be liable for any loss which the purchaser may sustain on that account, provided the purchase or if there is an agreement to purchase, such agreement is made in case of failure to deliver the stores, within 6 months from the date of such failure and in case of repudiation of contract the supplier/contractor shall not be entitled to any gain on such the entire discretion of the purchaser to serve a notice of such purchase on the contractor.

3.12.5 It may further be noted that clause 3.12.1 above provides for recovery of liquidated damages on the cost of the contract price of delayed supplies at the rate of 1/2% (Half Percent) of the contract price of the delayed unit or effective delay occurred unit (even if it has been supplied) for per week for such delay or part thereof upto a ceiling of 10% of the contract price of delayed supplies/SITC/SETC. **If the delayed supply/unit found vital for the functioning of the entire supply/unit, then the entire unit/Supply shall consider as delayed supply/ unit for the calculation of LD.** Liquidated damages for delay in supplies/SITC/SETC thus accrued will be recovered by the Paying Authority on instruction as specified in the supply order, from the bill for payment of the cost of material/works submitted by the contractor in accordance with terms of supply order on instruction from Purchaser regarding liquidated damages amount.

3.12.6 Notwithstanding anything stated above, equipment and materials will be deemed to have been delivered/SITC/SETC will be deemed to have been carried out only when all its components/parts are also delivered. If certain components of stores are not delivered in time/SITC/SETC not carried out in time, the stores/SITC/SETC will be considered as delayed until such time all the missing parts are also delivered.

3.13 INSPECTING/TESTING OF MATERIAL

The inspection of material will be carried out by the authority specified in the purchase order. The material will be accepted only after the same has been found satisfactory after inspection and duly marked and sealed by the Inspection Authority.

- 3.13.1** The supplier/contractor shall ensure that the material to be supplied against this order shall be individually inspected, tested and analyzed in terms of the specifications attached to the tender and the relevant codes and practices specified therein by expression or implication. Necessary test reports shall be provided as required.
- 3.13.2** The supplier/contractor should make available to the Organization and any other individual/agency authorized by the Organization for the purpose of inspection all its records and results in respect of inspection, test and analysis conducted by it as part of their manufacturing and testing operation under the applicable codes and practices specified by expression or implication in the tender.
- 3.13.3** Inspection tests and analysis shall be carried out/conducted at the supplier's/ contractor's works by the authorized representative of the Organization and the cost of such inspection tests and analysis including the cost of to and fro air fare and accommodation and cash allowances payable shall be borne by the Organization.
- 3.13.4** The Contractor shall provide and deliver free of charge for tests/analysis by an independent authority at any such place or places as the Organization or its authorized inspector may reasonably require such raw material (s) used or intended to be used for the contracted work by the Contractor as the Organization/Inspector shall consider necessary. The cost of such tests/analysis shall be borne by the Contractor.
- 3.13.5** This Organization shall be entitled at all times, whether prior to, during or after the completion of inspection by itself and/or through inspectors appointed by the Organization at the Organization's cost, to inspect, test and/or analyses and/or to direct the Supplier/Contractor in all respect of any store(s) or materials processes used or proposed to be used in the fabrication of the product of any of them. The said inspection, tests and analysis as far as required, is to be conducted in the presence of the inspectors. The supplier/contractor shall ensure that the inspecting personnel referred to above are given free access to all the required places and information connected with their work, besides working facilities to carry out their function.
- 3.13.6** Should the supplier/contractor fail to comply with any of the provisions aforesaid relating to inspection, testing and /analysis the Organization shall be entitled by itself and/or through inspectors to conduct or have conducted the inspection, test and/or analysis at the risk and expense of the supplier/contractor in all respects.
- 3.13.7** No rejected raw materials shall be used for the contracted work or re-tendered for inspection and/or test except with the prior permission of concerned Inspectors.
- 3.13.8** Unless otherwise specifically authorized by the Organization in writing, the supplier/ contractor shall not ship or dispatch for shipment under the contract entered into, any material which has not been properly inspected/tested marked and in respect of which a certificate of quality has not been issued or signed by the inspectors.
- 3.13.9** In addition to the general conditions of the inspection stated above, the supplier/ contractor shall also satisfy all the specific conditions of inspection as enumerated in the specification attached.
- 3.13.10** In addition to inspector(s) the Organization shall be entitled to nominate, depute or designate a representative to be stationed at the supplier's/contractor's factory in order to supervise and/or coordinate operations related to the contract. In the event of there being more than one factory involved in the work entrusted to the supplier/contractor, the Organization shall be entitled to nominate/depute or appoint such representative(s) as necessary in respect of each such factory.
- 3.13.11** The supplier/contractor shall ensure that the material to be supplied against this order shall be individually inspected, tested and analysed in terms of the specifications attached to the tender and the relevant codes and practices specified therein by expression or implication. Necessary test reports shall be provided as required.
- 3.13.12** The posting of such a representative by the Organization or his actions in any manner does not absolve the supplier/contractor of any liability, and/or responsibility under this contract. The representative's posting shall be treated as advisory to the Organization.
- 3.13.13** For false calls for the cases where material is rejected on inspection, the supplier/ Contractor will bear the actual cost of inspection incurred/suffered by the Organization.
- 3.13.14** Place of inspections specified in supply order will not be changed without written confirmation from the Purchase Authority.
- 3.14** **SUB-STANDARD MATERIAL/REPLACEMENT OF REJECTED GOODS**
- 3.14.1** If the Organization finds that MATERIAL supplied are not of the correct quality or not according to specification required or otherwise not satisfactory owing to any reason of which the Organization will be the sole judge, the Organization will be entitled to reject materials, cancel the contract and buy its requirement in the open market at the risk and cost of supplier, reserving always to itself the right

to forfeit the security deposit/performance bonds placed by the supplier for the due fulfillment of the contract.

- 3.14.2** Rejected goods should be removed and replaced within 14 days of the date of communication of rejection.

3.15 SUBLETTING AND ASSIGNMENT

The contractor shall not save with the previous consent in writing of the purchase Authority, sublet, transfer or assign the contract or any part thereof or interest therein or benefit or advantage thereof in any manner whatsoever, provided nevertheless that any such consent shall not relieve the contractor from any obligation, duty or responsibility under the contract.

3.16 INTER/CHANGEABILITY OF PARTS

- 3.16.1** If against any item it becomes necessary to supply spare parts other than specified, the supplier/contractor shall be required to give the following certificate to the purchaser before arranging supply of spare parts bearing different parts numbers. If there is any obvious typographical or clerical error in the part number and /or description of any item, the supplier/contractor will supply the correct part. The aforesaid certificate should be supplied in such cases also. The supplier will furnish this certificate in either case, to the paying authority. No formal amendment is necessary in such cases.

- 3.16.2** "The changed part numbers are an exact replacement of parts ordered and are suitable for and will fit in equipment/machines and the existing fittings for which they are intended without in any way affecting the efficiency and quality of performance of the equipment/machines."

- 3.16.3** If however, the substitute spare part is not a bare replacement of the part originally ordered and involves a purchase of other items in addition, as would be the case when a kit is offered instead of one small item(s) forming part of the kit, the supply of the kit would be subject to the following conditions:-

- 3.16.3.1** The supply of the kit will be accompanied with a certificate that the manufacturer has definitely stopped supply of the spare parts but supplying only a kit.

- 3.16.3.2** The spares will not be supplied as kit unless prior acceptance of the same has been obtained from the purchaser.

- 3.16.3.3** In case the supply of the kit involves any change in the price and if so, the revised price would be stated for scrutiny and incorporation of the same in the supply order, if found acceptable.

- 3.17** Provided further that if any part numbers are declared by the purchaser to be unsuitable to the machines for which they have been supplied within 60 days from the date of arrival of the stores at site, the supplier/contractor will take them back at their own cost and expense.

3.18 BREAKAGE/SHORTAGE

- 3.18.1** Claim in respect of breakage/shortages, if any, shall be preferred on the supplier/contractor within thirty days from the date of receipt of stores at destination by Ultimate consignee which shall be replaced/made good by the supplier/contractor at his own cost.

- 3.18.2** All risk or loss or damage to the material shall be upon the supplier/contractor till it is delivered in accordance with the terms and conditions of the supply order.

3.19 DESIGNS, PATENTS AND ROYALTIES

If any material used or methods or processes practiced or employed in the manufacture of items to confirm with the requirement of the contract is/are covered by a patent(s) in respect of which contractor is not licensed, the contractor shall before using the material, method or process, as the case may be, obtain such license(s) and pay such royalty/royalties and license fee(s) as may be necessary. The contractor shall keep the Organization indemnified from and against any and all claims, actions demand and proceedings whatsoever brought or made against the Organization on the basis of any patent or infringement thereof claimed or otherwise relating to and arising from any method or process employed or matter or thing done to or in connection with any work executed by the contractor. The contractor shall at their own risk and expense defend any suit for infringement of patent or like suits brought against the Organization (whether with or without the contractor being a party thereto and shall pay damages and costs awarded in such suit and keep the Organization indemnified from and against all consequence thereof.

3.20 FORCE MAJEURE

- 3.20.1** If any time during the continuance of the contract the performance in whole or in part by the Successful Bidder shall be prevented or delayed by reason of any war, hostility acts of the public enemy, civil commotion, sabotage, fire, floods, explosions, epidemics, Quarantine restriction, strikes, lock-outs or acts of god, **(but not including negligence or wrong-doing, predictable/seasonal rain)** herein after refer to as events and provided notice of happenings of any such eventuality is given by the successful Bidder in writing within 07 days from the date of occurrence thereof **(and it cannot be claimed ex-post facto)**, the purchaser shall by reason of such event, neither cancel this order nor shall claim for damages against the contractor in respect of such non-performance or delay in performance and delivery shall be resumed as soon as practicable after such events have come to an

end or ceased to exist. However, if such event continues for a period exceeding 90 days, either party may at its option terminate the contract by giving notice to the other party.

- 3.20.2** If the deliveries are suspended by force majeure conditions lasting for more than 90 days, the organization have the option of cancelling this contract in whole or part at its discretion without any liability on its part of the Purchaser,

3.21 LANGUAGE/TERMINOLOGY

The supplier/contractor shall ensure the language/terminology/description of goods used in supply order/bill of lading/Invoice any other documents dispatched by the supplier is verbatim in English.

3.22 FALL CLAUSE

- 3.22.1** The price for the stores/services/works under the contract/Supply order by the contractor/Supplier shall in no event exceed the lowest price at which supplier/contractor or his agent/principal/dealer as the case may be, sells the stores /services/works or offers to sell stores/services/works of identical description to any persons/organizations including the purchaser or any department of the Central Govt. or any Dep't. of State Govt. or any Statutory undertaking of the Central or State Govt., as the case may be, during the currency of the contract supply/work order.

- 3.22.2** If at any time, during the said period, the contractor/supplier or his agent/principal/ dealer as the case may be, reduce the sales price, sells or offers to sell such stores/services/works to any persons/organizations including the purchaser or any Deptt. of Central Govt. of any Dep't. of a State Govt. or any statutory undertaking of the Central or State Govt. as the case may be, at a price lower than the price chargeable under the contract/supply order, he shall forthwith notify such reduction or sale or offer of sale to the Purchase Authority who has issued this contract/supply order and price payable under the contract/supply order for the stores supplied/services rendered/works carried out after the date of coming into force of such reduction or sale or offer of Sale shall stand correspondingly reduced. The above stipulation will however, not apply to :--

- a) Exports by the contractor/supplier; or
- b) Sale of goods as original equipment at prices lower than the prices charged for normal replacement.

- 3.22.3** The contractor/supplier shall furnish the following certificate to the concerned Purchaser.

"I/We certify that there has been no reduction in sale price of the stores/services of description identical to the stores/services supplied to PRASAR BHARATI (India's Public Service Broadcaster), DDG(E) Doordarshan Kendra Mumbai under the contract/supply order here in and such stores/services have not been offered/sold by me/us to any person Organization including the purchaser or any Deptt. of Central Govt. or any Deptt. of a State Govt. or any statutory Undertaking of the Central or State Govt. as the case may be upto the date of bill during the currency of the supply order contract whichever is later at a price lower than the price charged to the Organization under the contract/supply order except for quantity of stores categories under sub-clauses (a) and (b) of sub para (3.22.2) above, details of which are as follows....."

In case, if the price charged by our firm is more, Prasar Bharati will have the right to recover the excess charged amount from the subsequent/unpaid bill of the supplier.

3.23 PACKING & MARKING

- 3.23.1** The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. Each package shall have a detailed packing list in duplicate indicating:

- 3.23.1.1 Supply order number & date
- 3.23.1.2 Brief description of consignment
- 3.23.1.3 Name and address of the consignee.
- 3.23.1.4 Name and address of the Suppliers.
- 3.23.1.5 Item-wise nomenclature and part number and given reference with quantities to assembly drawing.
- 3.23.1.6 Tag number for all items contained in the package.
- 3.23.1.7 Gross weight and outer dimension of the package.
- 3.23.1.8 Packing list package-wise package marks and numbers
- 3.23.1.9 Any other requirement relevant to the contract

- 3.23.2** Another copy of the packing list shall be put in a waterproof envelope and fastened securely to the outside of the Package.

3.23.3 Shipping Of Documents:

- 3.23.3.1 Invoice showing value item-wise as per supply order for customs purposes, in triplicate drawn in the name of the DDG(E) Doordarshan Kendra Worli Mumbai and duly manually signed by the supplier or their authorised representative.
- 3.23.3.2 Certificate of test inspection from manufacturer/supplier.

3.23.3.3 Certificate of recent manufacture.

3.24 INSURANCE

3.24.1 The Successful Bidder shall arrange for the insurance covering the risk during transit, storage and installation till commissioning. The Bidder shall take insurance for his men while working at the PrasarBharati site against any accident, death, etc. Similarly equipments, instruments, tools etc. belonging to the Bidder shall be insured against damage, loss, theft etc. All the charges for such insurance shall be borne by the Bidder.

3.25 SHORT/DAMAGE/DEFECTIVE/NON RECEIPT OF MATERIAL

The supplier is responsible for safe arrival of the material upto destination. In case, there find any shortage/breakage of material, the supplier will make good the deficiency at the earliest.

3.26 PROGRESS OF MANUFACTURING OF ITEMS

From the date of receipt of order the manufacturer will send a report on monthly basis to the purchase Authority about the progress on manufacturing of item(s) ordered from him. The monthly progress report will be sent on a regular basis till completion of the entire supply as per delivery date indicated in supply order.

3.27 ARBITRATION

3.27.1 If any dispute, difference, question or disagreement shall at any time, hereafter arise, between the parties hereto or the respective representatives or assignees in connection with or arising out of the contract or in respect of meaning of specification, design, drawings, estimates, schedules, Appendix(s), orders, instructions, the construction, interpretation of this agreement, application of provisions thereof or anything hereunder contained or arising hereunder or as to the rights, liabilities or duties of the said parties hereunder or any matter whatsoever incidental to this contract or otherwise concerning the works of execution or failure to execute the same whether during the progress of work or stipulated/extended periods or before or after the compilation or abandonment thereof, it shall be referred to the sole arbitration of the person appointed by the Chief Executive Officer, PrasarBharati .

3.27.2 If an arbitrator to whom the matter is referred dies or refuses to act or resigns for any reason from the position of arbitrator, it shall be lawful for the Chief Executive Officer, PrasarBharati to appoint another person to act as arbitrator in the manner aforesaid. Such person shall be entitled to proceed with the reference from the stage at which it was left by his predecessor if both the parties consent to Chief Executive Officer, PrasarBharati to this effect failing which the arbitrator will be entitled to proceed de-novo.

3.27.3 It is a further term of this contract that no person other than the person appointed by the Chief Executive Officer, PrasarBharati as aforesaid shall act as arbitrator and that, if for any reason that is not possible, the matter is not to be referred to the arbitration at all.

3.27.4 The arbitrator(s) may from time to time, with the written consent of all the parties to the contract, enlarge the time for making and publishing the award.

3.27.5 It is a term of the contract that the party invoking arbitration shall specify the dispute or disputes to be referred to arbitration under the clause.

3.27.6 It is also the term of the contract that the contractor shall not stop the work under this contract and work shall continue as expected to continue whether the arbitration proceedings have commenced or not.

3.27.7 The arbitrator shall give reasoned award in respect of each dispute or difference referred to him. The award as aforesaid shall be final and binding on all the parties to the contract in accordance with the Indian law.

3.27.8 The Venue of the arbitration shall be at Mumbai India. Subject to as aforesaid, the provision of the Indian Arbitration and Conciliation Act, 1996 and any statutory modifications or re-enactments thereof and rules made there under and for the time being in force shall apply to the arbitration proceedings under this clause.

3.28 COMPLAINE OF SPECIFICATIONS

3.28.1 The successful Bidder shall execute the whole and every part of the work in the most substantial and workman like manner both as regards materials and otherwise in every respect in strict accordance with the specifications. The contractor shall also conform exactly, fully and faithfully to the designs, drawings and instructions in writing in respect of the work.

- 3.28.2** These several documents forming the Contract are to be taken as mutually explanatory of one another, detailed drawings being followed in preference to small scale drawing and figured dimensions in preference to scale and special conditions in preference to General Conditions”.
- 3.28.3** In the case of discrepancy between the schedule of Quantities, the Specifications and/ or the Drawings, the following order of preference shall be observed: -
- 3.28.3.1 Description of Schedule of Quantities.
- 3.28.3.2 Particular Specification and Special Condition, if any.
- 3.28.3.3 Drawings.
- 3.28.3.4 AIR/DD Specifications.
- 3.28.3.5 Indian Standard Specifications of B.I.S.
- 3.28.4** If there are varying or conflicting provisions made in any one document forming part of the contract, the Accepting Authority shall be the deciding authority with regard to the intention of the document and his decision shall be final and binding on the contractor.
- 3.28.5** Any error in description, quantity or rate in Schedule of Quantities or any omission therefrom shall not vitiate the Contract or release the Contractor from the execution of the whole or any part of the works comprised therein according to drawings and specifications or from any of his obligations under the contract
- 3.29 COMPLIANCE TO MINIMUM WAGE ACT**
The Bidder shall comply with all the provisions of the Minimum Wages Act, 1948, and Contract Labour (Regulation and Abolition) Act, 1970, amended from time to time and rules framed thereunder and other labour laws affecting contract labour that may be brought into force from time to time.
- 3.30 APPLICABLE LAW**
This contract, including all matters connected with this contract, shall be governed by the Indian laws, both substantive and procedural, for the time being in force and shall be subject to the exclusive jurisdiction of Indian Courts.
-

APPENDIX-C

4 BID EVALUATION CRITERIA

	SALIENT FEATURES	BIDDERS CONFIRMATION
4.1.1	Open Tender No.	
4.1.2	Two Bid System	
4.1.3	Tender Processing Fee	As per Para 2.1.6 of Bid Data Sheet (BDS) and Para 2.1.7 of “Instructions to Bidder”
4.1.4	Validity Period of Bid	120 days from the date of opening i.e. up to and inclusive of date of opening.
4.1.5	Bid Security	As per annexure 4 (Form 4)
4.1.6	Performance Security	Would be required on placement of purchase order i.e. 3% of the ordered value and shall be valid beyond 60 days from the date of expiry of
4.1.7	Delivery Period	As per Contract Period
4.1.8	Last date of submission of Bid clarification	< >
4.1.9	Time & Date of Submission of Tender	< >
4.1.10	Opening date of technical bid	< >
4.1.11	Opening date of price bid	< >
4.1.12	Evaluation Methodology	As per Para 1.23 to Para 1.26 and Para 4.6

Note: -

- A. Latest updates regarding this tender can be accessed at <http://www.prasarbharati.eproc.in>
- B. **Pre bid conference** will be held in Assistant Engineer (stores) Doordarshan Kendra, P.B. Marg Worli Mumbai on **11.10.2021** at **11:00 Hrs**

4.2 VITAL COMMERCIAL CRITERIA FOR ACCEPTANCE

4.2.1 The following vital commercial conditions should be strictly complied with failing which the bid will not be considered.

4.2.2 Bid should be from actual manufacturers, public sector undertakings, supply houses/representatives/distributors/dealers/agents authorized by the Principals.

4.3 The Bidders to quote firm prices fully in Indian currency only.

4.4 CRITERIA FOR LOADING OF BIDS

The following criteria will be adopted for evaluation of bid:-

4.4.1 For delivery /completion periods quoted longer than that specified in the bid document, the quoted price shall be loaded 1/2% per extra week or part thereof subject to a maximum of 5% of the quoted price. Offer with delivery/completion period longer than 10 week beyond the stipulated delivery completion period will be rejected.

4.4.2 Bidders will not indicate a separate discount. Discount if any should be merged in the rates against the quoted items. Discount, if any, indicated separately will not be taken into account for bid evaluation purposes.

4.5 VITAL TECHNICAL CRITERIA FOR ACCEPTANCE OF BIDS

4.5.1 Quotation in original must be from actual manufacturers, public sector undertakings, supply houses/representatives/distributors/dealers/agents authorized by the Principals.

4.5.2 In case the bidder is an authorized dealer/supply house, he should name the original manufacturer. Bidder should furnish a warranty to quality from the manufacturer and also furnish a certificate from the manufacturer that the bidder can quote items of the manufacturer directly. Offers not complying with these requirements will be rejected, without any notice/back reference.

4.5.3 Past performance report of similar items earlier supplied to this Organization will be taken into consideration while evaluating this bid. The bid shall be rejected, if the past performance of the similar item earlier supplied to the Organization is found to be unsatisfactory.

4.6 PREFERENCE TO MAKE IN INDIA

The policy of the Govt. of India to encourage “Make in India” and promote manufacturing and production of goods and services in India as per the revised “Public Procurement (Preference to Make in India), Order 2017”, circulated by the Department of Promotion of Industry and Internal trade, Ministry of Commerce & Industry, Govt. Of India vide Order No. P-45021/2/2017-PP (BE-II dated 04.06.2020 will be applicable for this tender.

4.6.1 **Definitions:** For the purpose of this Tender

4.6.1.1 ‘**Local content**’ means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

4.6.1.2 ‘**Class-I local supplier**’ means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50%, as defined under this Tender.

- 4.6.1.3 **‘Class-II local supplier’** means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Tender.
- 4.6.1.4 **‘Non – Local supplier’** means a supplier or service provider, whose goods, services or works offered for procurement, has local content less than or equal to 20%, as defined under this Order.
- 4.6.1.5 **‘L1’** means the lowest tender or lowest bid received in response to this tender.
- 4.6.1.6 **‘Margin or purchase preference’** means the maximum extent to which the price quoted by a “Class-I local supplier” may be above the L1 for the purpose of purchase preference. For being eligible for purchase preference under this clause, the Margin of purchase preference shall be 20% (i.e. L1 + 20% band).
- 4.6.2 Eligibility of ‘Class-I local supplier’/ ‘Class-II local supplier’ / ‘Non-local suppliers’ for this tender:**
Only ‘Class-I local supplier’ as defined under this tender shall be eligible to bid subject to fulfilment of other criteria mentioned in the tender. In case sufficient number of ‘Class-I local supplier’ (minimum two) are not found eligible to participate, ‘Class-II local supplier’, as defined under the tender and subject to fulfilment of other criteria mentioned in the tender will be considered. In case sufficient number of eligible suppliers are not available even after combination of Class-I and Class-II suppliers, ‘Non-local suppliers’ shall also be eligible to bid along with ‘Class-I local suppliers’ and ‘Class-II local suppliers’ subject to fulfilment of other criteria mentioned in the tender.
- 4.6.3 Purchase Preference**
Purchase preference shall be given to “class-I local supplier” for the purpose of this tender in the manner specified here under.
- 4.6.3.1 Among all qualified bids, the lowest bid will be termed as L1. If L1 is ‘Class-I local supplier’, the contract for full quantity will be awarded to L1.
- 4.6.3.2 If L1 bid is not a ‘Class-I local supplier’, 50% of the order quantity shall be awarded to L1. Thereafter, the lowest bidder among the ‘Class-I local supplier’ will be invited to match the L1 price for the remaining 50% quantity subject to the Class-I local supplier’s quoted price falling within the margin of purchase preference, and contract for that quantity shall be awarded to such ‘Class-I local supplier’ subject to matching the L1 price. In case such lowest eligible ‘Class-I local supplier’ fails to match the L1 price or accepts less than the offered quantity, the next higher ‘Class-I local supplier’ within the margin of purchase preference shall be invited to match the L1 price for remaining quantity and so on, and contract shall be awarded accordingly. In case some quantity is still left uncovered on Class-I local suppliers, then such balance quantity may also be ordered on the L1 bidder.
- 4.6.4 For the AMC work(In the procurement of Goods which are not divisible in nature/ where the work Order could not be divided)**
The ‘Class-I local supplier’ shall get purchase preference over ‘Class-II local supplier’ as well as ‘Non-local supplier’ as per following procedure.
- 4.6.4.1 Among all qualified bids, the lowest bid will be termed as L1. If L1 is ‘Class-I local supplier’, the contract will be awarded to L1.
- 4.6.4.2 If L1 is not ‘Class-I local supplier’, the lowest bidder among the ‘Class-I local supplier’, will be invited to match the L1 price subject to Class-I local supplier’s quoted price falling within the margin of purchase preference, and the contract shall be awarded to such ‘Class-I local supplier’ subject to matching the L1 price.
- 4.6.4.3 In case such lowest eligible ‘Class-I local supplier’ fails to match the L1 price, the ‘Class-I local supplier’ with the next higher bid within the margin of purchase

preference shall be invited to match the L1 price and so on and contract shall be awarded accordingly. In case none of the 'Class-I local supplier' within the margin or purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.

4.6.5 "Class-II local supplier" will not get purchase preference.

4.6.6 Minimum Local Content: The local content requirement to categorize a supplier as "Class-I local supplier" / 'Class-II local supplier' / 'Non-local supplier' shall be as defined in the Para "4.6.1" above. No change is permissible on this account.

4.6.7 Margin of Purchase Preference: The margin of purchase preference shall be 20%. For being eligible for purchase preference under this clause, the Margin of purchase preference shall be 20% (i.e. L1 + 20% band)

4.6.8 Verification of local content:

4.6.8.1 The 'Class-I local supplier' / "Class-II local supplier" at the time of tender, bidding or solicitation shall be required to indicate percentage of local content and provide self-certification that the item offered meets the local content requirement for 'Class-I local supplier' / 'Class-II local supplier', as the case may be. They shall also give details of the location(s) at which the local value addition is made.

4.6.8.2 Prasar Bharati may constitute committees with internal and external experts for independent verification of self-declarations and auditor's / accountant's certificates on random basis and in the case of complaints.

4.6.8.3 False declarations will be in breach of the Code of Integrity under rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per rule 151(iii) of the General Financial Rules along with such other actions as may be permissible under law.

4.6.8.4 A supplier who has been debarred by any procuring entity for violation of this Order shall not be eligible for preference under this tender for procurement by any other procuring entity for the duration of the debarment. The debarment for such other procuring entities shall take effect prospectively from the date on which it comes to the notice of other procurement entities.

5. SCOPE OF WORK

Scope of work for AMC of Media Asset Management (MAM) at Doordarshan Kendra, Mumbai

- This tender aims at AMC of Dalet Media Asset Management (MAM) system services, software and applications with all integrated facilities and features, as mentioned in this tender document Appendix D. This includes all the necessary software/software licenses and applications in the integrated hardware as mentioned below.
- The AMC of Media Asset Management system shall ensure proper functioning of all the Server softwares/ applications softwares/services technical facilities/features with all the integrated platforms/utilities, being used with different software applications as on date and as incorporated and mentioned in this Appendix.
- Ensuring proper and satisfactory functioning of the existing transmission workflow including all the Components /various utility platforms, contributing in the Managed file based workflow.
- Ensuring proper and satisfactory functioning of all end user applications such as Dalet-Xtend Plug-in, Galaxy Editing utility tool (Dalet One cut editing utility), Dalet Web Space application, etc. with all features and functions activated.
- Ensuring proper and satisfactory functioning of all Servers and Back office media operations.
- The Dalet MAM system provides the features /functions with different utilities as mentioned in this Appendix.

Details of support services required for the AMC of Dalet MAM system

S.N.S.N.	Item		Technical Details	Qty.
1	AMC Services for Dalet MAM Software	i	Support for Dalet software and services from tendered firm and OEM.	1 Job
		ii	Remote support for Dalet software and all utilities.	
		iii	Dalet Software updates for bug fixes for the current version installed. Support for maintaining all the available Softwares, version of the integrated 3rd party softwares and toolset in the current working condition.	
		iv	Issues fixing for the existing Dalet software infrastructure, Utilities and Managed file based workflow.	
		v	On-site assistance/Site Visit for breakdown issues of Dalet software and any functionality.	
		vi	Monthly online preventive maintenance for Dalet software and submit a Health Status Report.	
		vii	The bidder should visit and inspect the installation at the site once in every 3 months to ensure smooth working of the system and submit a Health Status Report.	
		viii	For any failure, online support shall be immediately extended within 0-2hrs (for working days)/0-4hrs (for non working days) of reporting, on best effort basis, with immediate support of expert in person whenever demanded specially in cases where the fault is not rectified completely with online support.	

Essential Elements of Scope of Work

1) PRESENT SYSTEM & WORKFLOW

The present DALET MAM infrastructure at DDK Mumbai has three servers viz., application server, Database server and Transcoder with required software and licenses, details mentioned below. MAM is integrated with the storage architecture at this Kendra which has 144TB of online storage (Quantum QXS-1200) and deep-archive storage in the form of LTO library with dual LTO-6 drive & 41 slots (Quantum Scalar i500). The file

system employed is StorNext 6.3 version with 15 numbers of SAN client licenses and unlimited numbers of DLC licenses. The HSM (StorNext Storage Manager) software with 50 slot license has also been implemented in the system, enabling online archiving and allowing policy-based data migration between storages/folders/deep archive storage.

The authentication and authorization of all users and computers to the above storage is taken care by a Domain controller implemented through Microsoft Active Directory installed in a dedicated server.

Two nos. of Adobe NLEs are provided with DALET Xtend Plug in for high resolution and proxy editing /packaging, contributing to the main transmission workflow.

Two nos. of simple editing machines with 'Dalet one cut' software is also networked and used for packaging.

Dalet Web space application/utility facilitates navigation through the entire cycle of media, beginning from ingest, to archive and distribution, and is also has many other features such as previewing, simple cut to cut packaging, etc.

The other NLEs of various brands such as Adobe Premiere, FCP, Avid, Velocity Es Xetc.are also integrated and are part of this network and are used for editing /packaging. The final edited and/or base-band-ingested/digitized file from most of these NLEs is pushed to the Storage by mounting certain folder of the Storage in the editing system. The few NLEs use web space for file transfer into MAM.

Two workstations with media players are used for Quality Control by manually previewing the digitized video files that has been pushed to the Storage, after success of which, the files are sent to Archive folder of the same Storage. The Archive folder is linked with the LTO library and the HSM-StorNext Storage Manager takes care of data migration.

All the above components contribute towards the Managed file-based workflow.

II. THE ARCHITECTURE OF THE MAM SYSTEM INSTALLED IN DOORDARSHAN KENDRA MUMBAI:

- a. Present Dalet MAM installed is equipped with and provides services like:
Transcode / proxy service, Web interface, Archive service, Database service, Data movement service, Application service, Editing functionality, Back office media operation, System administrative services, Workflow management service, SNSM HSM interface etc.
- b. The different service modules of the proposed MAM are distributed to three (3) physical servers.(Server details are mentioned elsewhere in this tender document).
 - For users to access the various services offered by the MAM, the system is enabled with various Dalet licenses such as
 - Concurrent web browser-based MAM client with Streaming server, File based ingest, Transcoding to Proxy, Transcoding to hi-res professional formats, Plugin for Adobe Premiere, Editing clients, Media Export, Interface for existing StorNext Storage Manager HSM having 2 tape drives, MSSQL license
- c. The system has a single integrated window/ web-based application where users can navigate through the entire cycle of media, beginning from ingest, to archive and distribution.
- d. The system supports MXF, AAF and QuickTime container/wrapper format for the archive content. Doordarshan Mumbai has adopted XDCAM HD422 format with MXF OP1a wrapper as a house format for its file based workflow and supports the same i.e. XDCAM HD422 with MXF OP1a wrapper in addition to other formats and wrappers mentioned in the tender document. The MAM system supports import / export to XDCAM HD422 format with MXF OP1a wrapper.
- e. The proposed system is integrated with the current Windows Server 2012 Active Directory installed for users and group management.
- f. The proposed system has windows-based operating system.
- g. Microsoft MSSQL is used for Database with the required licenses.
- h. The system runs on standard IT solutions.
- i. It has support for web and windows client for remote access.
- j. Supports integration with Manual QC presently. Has the provision to integrate automated QC in future.
- k. Has comprehensive metadata management with capability to add metadata fields, configure them per user rights and has advanced search functionality (thesaurus search).
- l. Supports integration with a wide range of NLE, Graphics, QC, Transcoders and other third-party systems.
- m. It supports full featured archiving with existing HSM (StorNext Storage Manager).
- n. It is Service-oriented architecture (SOA) compliant.
- o. It supports multi-platform automated content repurposing and distribution.
- p. The system has comprehensive administrative module that allows the administrator to control every aspect of the system from a centralized user interface.

III. FUNCTIONALITY OF THE MAM SYSTEM:

- a. The system is capable of storing not only media files (such as Video and Audio) but also other kinds of documents (such as Office doc, pdf, stills, subtitling files and graphics etc) as standard assets.

The system allows metadata to be assigned to these non-media assets in the same manner that it may allow for media oriented assets.

b. USER & GROUP MANAGEMENT:

- The proposed system has a centralized configuration of users and groups information that is added on top of the information provided from Active Directory. The information includes:
 - Personal information
 - Access right information to different areas in the solution
 - Layouts (Screens, shortcuts, colours, fonts etc.)
 - Metadata access rights
 - Specific module preferences
- The system is integrated with the present Active Directory for users and group management.

c. INGEST:

- Import of media in high resolution from watch folders, web upload or by dragging-and-dropping.
- The Watch folder is created in the present storage modules.
- Ingested material is automatically transcoded to low resolution browse quality files (streaming proxies) in MPEG H.264 which is subsequently available to the users. The proxy copy is frame accurate and time synchronized with corresponding high resolution ingested material.
- The proxy generation is natively supported by MAM i.e., the proxy is generated by its own transcoding engine.
- During the ingest process, users can add metadata to the ingested material.
- All ingested material (high resolution, browse quality etc) is stored in a centralized storage. The storage presently available is the StorNext system with *Doordarshan Mumbai*.
- Import video media, audio, images and other non-media files.
- File naming convention on the storage has been configured and is (for example to name the file with a combination of 4 metadata fields the file name has the form: name_date_source_departement)

d. TRANSCODING:

- The MAM has transcoding engine to generate proxy formats.
- The MAM provides transcoding solution to convert alien formats (WMV, MPEG, and AVI) to house format.
- The transcoding engine along with the MAM supports various formats such as HEVC, DPX, JPEG2000, XDCAM, DVCAM, AVC Intra, MPEG2 I frame, MPEG2 long GOP, D10, DV/DVCPRO/DVCPRO HD, ProRes, WM9, XAVC HD Intra etc., including those wrapped in MXF at the transcoding input side and at the transcoding output it should support formats like, H.264, MXF wrapped MPEG2 I frame, MPEG2 long GOP, DV, D10, ES, 3GPP, MPEG-2 program stream etc.

e. METADATA:

- The system supports flexible metadata schemas. The system allows addition, deletion and alteration of metadata fields through a dedicated user interface by the authorized person.
- The update of metadata fields can happen at any time during the project, even after the project is running for months/years.
- The metadata insertion is possible for entire video or for any portion of a clip.
- The update of metadata is transparent to the users and is not mandate system restart.
- The system allows unrestricted amount or type of metadata fields and does not restrict the metadata to certain predefined or fixed metadata schema.
- The system allows export/import of metadata from external system using XML.
- The system supports a configurable metadata with certain fields which is mandatory on the part of the user to fill up, without which the system will not allow the user to finish his work.
- The system allows inheritance of metadata from the parent media to sub-clips of the same parent media.
- For files rendered in the system, the child asset has inheritance of all metadata defined and respect the genealogy to have the ability to track where the asset is coming from.
- The system allows the user to add metadata to an asset regardless of its status (pre ingest, while ingest etc).

- All metadata updates by any user are immediately synchronized to all other users, without the system needing restart or refresh.
- The system indexes all the metadata fields and make available to all users for search operation.
- The search engine is embedded within the proposed solution. The search engine supports Boolean, fuzzy, controlled vocabulary and complex queries on the index.
- The system supports remote search via web based clients.
- The system is able to generate pdf reports based on different search criteria.

f. REMOTE CONNECTIVITY:

- The offered system has the functionality of access through Web of low resolution content and metadata.

g. QUALITY CONTROL (QC):

- As presently, the Technical Quality Control is done manually through in-house make and implementation of media player, the system allows relevant information to be entered into relevant fields by the user doing the manual QC, such that it is available to all other users to track progress of QC and allows the system take appropriate decision in the workflow.
- The process of sending media to the manual QC system is automatic, as well as provides means for users to send specific assets for manual QC.

h. EDITING FUNCTIONS: The system has the following editing tools each, via 2 clients.

- Allows editing in low resolution browse quality as well as high resolution quality if needed.
 - It has the option to preview the current EDL.
 - It supports giving access rights of any media to any user.
 - It allows multi formats to be rendered within a single EDL.
 - It supports rendering of the corresponding high resolution media files for the EDL created by editing of the proxy/low resolution media files.
 - It provides a set of shortcuts for fast editing.
 - The system allows for:
 - J-cuts and L-cuts
 - Edit/trim audio and video tracks independently of one another.
 - Simple transitions such as dissolve, wipes and squeeze etc.
 - Simple effects such as transparency, contrast/brightness/colour adjustments.
 - zoom effects.
 - Aspect ratio changes
 - Blur etc.
 - The system allows adjustment of audio levels, display of audio waveforms etc.
 - The system should support audio effect plugins such as VSTetc.
- In either case, whether the editing functionality is native to the MAM or through third party editing software, the editing service completely integrates with the MAM.

i. INTEGRATION WITH EDITING PLATFORMS:

- The MAM provides plugins for Adobe Premiere Editing platforms- 2 Nos.
- With the DaletXtend plugin installed, editing platform is capable to search the MAM database from within the editing software.
- The Adobe Premiere platform is capable of working with proxy and high-resolution media.

j. INTEGRATION WITH PRESENT ONLINE AND NEARLINE STORAGE AND ANY ADDITIONAL STORAGE IN THE FUTURE

- The system is seamlessly integrated with the online storage system consisting of Quantum Storage array of capacity 144TB with StorNext file system and is also able to control the present online storage system.
- The system is also seamlessly integrated with the present nearline storage (LTO-6 library with dual drive) with HSM (StorNext Storage Manager).The MAM provides API integration with the present HSM.
- The system supports and control any additional storage incorporated into the system and there should not be any additional licensing involved in case disk storage is expanded or any other disk storage is added.

k. ARCHIVE:

- The system is integrated with archive solution for near line and offline archives of media on LTO tapes inside a tape library.
- The system is efficiently handling the present HSM solution (StorNext Storage Manager) and efficiently managing the present LTO based library .The system is efficiently handling the StorNext Storage Manager for both archiving the high resolution content and also retrieve and give back efficiently the retrieved data to the online storage for repurposing.
- The system provides means for the authorized user to define rules according to which content will be sent or pulled from the archive
- The system should support integration of archive assets with any other type of assets such as production assets, in a way which is seamless to users. Different type of assets can remain in the same catalogue.

I. BACK OFFICE MEDIA OPERATION

- The existing system provides means to run media related operation in a back office server, in a way that does not disrupt user work i.e., users are not blocked from continuing their work while the system runs process such as transcoding, transfer of media etc.
- The system allows monitoring of all the back office operation through special interface/application enabling the user to view his jobs and monitor their status and progress.
- The existing MAM is able to control of StorNext Storage Manager (SNSM) HSM with back office rules based on changes of metadata including purge management of the storage.

III. MONITORING:

- The system provides in built administrative level monitoring solutions.
- The system allows monitoring tools to check the media job status of the system.
- The system allows monitoring of all back office media operation by authorized users through monitoring application / tool.
- The monitoring tool interface is customizable and administrator is capable of adding metadata fields, changing the job priority (low, high, urgent), cancel job, abort running job etc, if there are several items in the queue.
- The monitoring tool allows administrator to open the log file directly from the interface.
- The monitoring tool is always synchronized with back end media process and is accessible through windows or web client platform.
- The system allows the update of metadata field based on the job failure or success.
- The proposed system has a chat module that can be used between the users for sharing the content and notifications.
- A simple click on shared content inside chat module plays or opens the associated media.
- The system provides an graphical interface to see the linked or associated assets to monitor the relationship between them.

II. WORKFLOW MANAGEMENT:

- The system provides a workflow engine, natively integrated within the MAM so as to leverage the metadata stored in the MAM.
- The workflow engine is able to mix user tasks, performed by human operators; with services tasks such as file conversion, file transfer etc.
- The workflow engine provides the following levels of workflow management.
 - Simple "rule based" workflow activities (for example: if the user drag and drops title X into category A, then convert the file to H.264 and archives the main title etc)
 - Graphically designed workflows by combining and organizing the simple workflow activities.
- The MAM workflow engine is advanced and has the capability to design workflow graphically and combine various user task/processes together.
- The workflow engine has the option of combining various user task and automatic processes for future purpose.

o. PHYSICAL SERVER CONFIGURATIONS:

As already mentioned in the "ARCHITECTURE OF THE MAM SYSTEM" it provides services like: Transcode/proxy service, Web service, Archive service, Database service, Data movement service, Application service, Editing functionality, Back office media operation, System administrative services, Workflow management service, interface with existing SNSM HSM having 2 tape drives.

The different service modules of the MAM are distributed to below three (3) physical servers with proper configuration.

- i) All the system management services such as System Administration services, Workflow Management services, Application services, Web services etc are installed in one physical server configured as:
 - Dual processor each Intel Xeon E5-2609v3 (1.9GHz/6-core/15MB)
 - 32GB (4 x 8GB) DDR4-2133 RAM
 - 2 numbers of 300GB 6G SAS 10K rpm SFF (2.5-inch) Enterprise HDD
 - Quad GigE
 - 12Gb 2-port FIO SAS controller
 - Redundant 500 watt power supply
 - Rack mounting kit
 - Microsoft Windows Server 2012 R2 standard edition
 - 21 inch colour LED monitor, keyboard and mouse.
- ii) The Database service is installed in one physical server configured as:
 - Dual processor each Intel Xeon E5-2609v3 (1.9GHz/6-core/15MB)
 - 32GB (4 x 8GB) DDR4-2133 RAM
 - 11 numbers of 300GB 6G SAS 10K rpm SFF (2.5-inch) Enterprise HDD
 - Quad GigE
 - 12Gb 2-port FIO SAS controller
 - Redundant 800 watt power supply
 - Rack mounting kit
 - Microsoft Windows Server 2012 R2 standard edition
 - 21 inch colour LED monitor, keyboard and mouse.
- iii) The Transcoding/proxy service, Back office media operation, is installed in one physical server configured as:
 - Dual processor each Intel Xeon E5-2650v3 (2.3GHz/10-core/25MB)
 - 32GB (4 x 8GB) DDR4-2133 RAM
 - 2 numbers of 300GB 6G SAS 10K rpm SFF (2.5-inch) Enterprise HDD
 - Quad GigE
 - 8Gb 2-port PCIe Fiber Channel Host Bus Adapter
 - 12Gb 2-port FIO SAS controller
 - Redundant 500 watt power supply
 - Rack mounting kit
 - Microsoft Windows Server 2012 R2 standard edition
 - 21 inch colour LED monitor, keyboard and mouse.

IV. INSPECTION:

The bidder may visit to inspect the existing Dalet MAM system before pre-bid meeting, if felt necessary.

V. GUARANTEE :

- a. The complete MAM system software and services including all Applications softwares/drivers/ plug-ins/utilities /all functions ,features, etc., should be guaranteed for **one year (12 months)** of trouble free operation from the date of commencement of this AMC. In case of any item or equipment softwares, Application Softwares / drivers / plug-ins/utilities / functions/features, etc. failure within this period, the same shall be rectified/fixed free of cost to *Doordarshan Mumbai* at the site. The guarantee includes services for all present softwares/ drivers / plug-ins/utilities /all functions & features and proper functioning (with all features) of all the modules of the complete system as mentioned in the tender.
- b. The bidder should visit and inspect the installation at the site once in every 3 months to ensure smooth working of the system. The bidder should offer on-site support as and when required during the period of AMC.

VI. ELIGIBILITY

The bidder should have an experience of handling at least one similar type of Dalet MAM Application in the last 5 years with any Govt.organisation/Public sector/Private sector. etc.

TECHNICAL COMPLIANCE SHEET FOR REQUIRED AMC OF DALET MAM SYSTEM

NAME OF THE VENDOR				
S.N.	Technical Details	Qty .	Compliance YES / NO	Remarks/Deviation
i	Support for Dalet software and services from tendered firm and OEM.	1 Job		
ii	Remote support for Dalet software and all utilities			
iii	Dalet Software updates for bug fixes for the current version installed. Support for maintaining all the			
iv	Issues fixing for the existing Dalet software infrastructure, Utilities and Managed file based workflow.			
v	On-site assistance/Site Visit for breakdown issues of Dalet software and any functionality.			
vi	Monthly online preventive maintenance for Dalet software and submit a Health Status Report.			
vii	The bidder should visit and inspect the installation at the site once in every 3 months to ensure smooth working of the system and submit a Health Status Report.			
viii	For any failure, online support shall be immediately extended within 0-2hrs (for working days),0-4hrs (non working days) of reporting/on best effort basis, with immediate support of expert in person whenever demanded specially in cases where the fault is not rectified completely with online support.			
ix	AUTHORISATION CERTIFICATE FROM OEM			
x	EXPERIENCE CERTIFICATE (As per Appendix D, Para VI)			
xi	GUARANTEE/WARRANTY (As specified in Appendix D)			

	TO BE FILLED IN BY VENDOR
--	---------------------------

BILL OF MATERIAL(FINANCIAL BID)

NAME OF THE VENDOR						
Sl No.	Description of Stores/Works	Qty (JOB WORK)	Rate in Rs.	GST	GST AMT	Price in Rs.
1	AMC of Media Asset Management (MAM) as per Appendix-Dat Doordarshan Kendra Mumbai, Worli (MS)	1	0.00	0%	0.00	0.00
GRAND TOTAL						0.00