

PRASAR BHARATI
New Pension System Section,
O/o Addl. Director General (B&A)
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No. PB-10(14)/2018-NPS/ 774-79

Dated: 12.02.2019

Sub: Effective implementation of New Pension Scheme- reg.

The NPS operations Review Report is provided on the NSDL portal on monthly basis which consists the actual date on various NPS operational parameters.

In this connection, kindly refer to this office letter of even no. dated 12.10.2018 vide which, on the basis of NPS Operations Review Report for the month of Aug-2018, various discrepancies on various aspects of NPS operations were highlighted and it was requested to take immediate necessary action to avoid such discrepancies.

However, while reviewing the NPS Operations Review Report for the month of Dec-2018, it seems that no concrete steps have been taken to avoid the discrepancies highlighted in the above referred letter. It is further informed that NPS Operations Review Reports become the base document for various Audit teams to monitor the progress of the NPS implementation.

In view of the same, it becomes more important to check our performance on the basis of various parameters of the NPS Operation Review Reports. Accordingly, the NPS Operation Review Report for the month of Dec-2018 is enclosed with request to take immediate necessary action so that criticality of each process of NPS operations is understood & the discrepancies highlighted in the report are not repeated in future.

It is also informed that the report can also be downloaded by the DDOs from their respective NSDL dashboard. All concerned PAOs/CDDOs may contact CAB CRA helpdesk: 022-40904242 Extn. 3314/3315, E-mail at cabcra@nsdl.co.in for any query or issue related to New Pension Scheme.

Encl: As above.

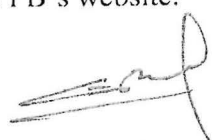

(C. K. Jain)

Dy. Director General (Fin)

ADG (Admin), Doordarshan, Doordarshan Bhawan, New Delhi
ADG (Admin), All India Radio, Akashwani Bhawan, New Delhi

Copy To:-

1. All the HOOs/DDOs of AIR & DD through the DDA (SCOR) -- For strict compliance please.
2. DDG (T)/Director (T) with the request to upload this letter on PB's website.
3. Manager, PFRDA -- For information please.


Sr. Accounts Officer (Admin. & NPS)

NPS Operations Review Report for the Month of December 2018

PrAO Reg No	3004643	Accounting Formation	15
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PrAO Name	Pr.AO, Prasar Bharati, New Delhi
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PrAO Contact No.	01123739535	PrAO Email ID	pbnp123@gmail.com
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Disclaimer: Every reasonable effort has been made to assure the accuracy of the information presented in the NPS Operations Review Report. In case any aberration is found in the contents of the said Report, the same may kindly be reported to CRA at cghelpdesk@nsdl.co.in

1

Delay in Subscriber registration data as on December 31, 2018 (Period between date of joining and PRAN generation)							
Ageing of New PRANs generated between 1-Jan-2018 and 31-Dec-2018							
	0-3 Months	3-6 Months	6-12 Months	1-2 Years	2-3 years	3 year & above	Total
No. of PRANs	20	10	15	13	12	49	119

2

Subscriber registration forms rejected till December 31, 2018			
Month	Number of PRAN application processed during the month	Number of PRAN application rejected during the month	% of PRAN application rejected / PRAN application processed during the month
January-18	13	4	30.77%
February-18	7	1	14.29%
March-18	9	0	0.00%
April-18	3	1	33.33%
May-18	14	1	7.14%
June-18	17	2	11.76%
July-18	9	1	11.11%
August-18	11	0	0.00%
September-18	21	1	4.76%
October-18	9	0	0.00%
November-18	4	0	0.00%
December-18	4	0	0.00%
Total	121	11	9.09%

3

Non-IRA PRANs as on December 31, 2018			
Parameters	No. of Non IRA subscribers		Total
	No. of Non IRA PRANs (Active) where CSRF is not received	No. of Non IRA PRANs (Deactive) with balances	
No. of subscribers	3	1	4

4

NIL Credit PRANs as on December 31, 2018						
Number of PRANs generated till December 31, 2018 but have not received credit since inception (Status as on December 31, 2018)						
PRAN Generation date						
Ageing of subscribers with NIL credit	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	9	6	8	2	14	39

5

Number of PRANs without Nomination details as on December 31, 2018						
Parameters	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	0	0	14	70	73	157

6

Number of PRANs without Mobile nos. as on December 31, 2018						
Parameters	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	0	0	13	11	15	39

7

Number of Subscribers flagged in the system as on December 31, 2018				
	No. of Non-IRA subscribers flagged in the system	No. of IRA subscribers flagged in the system	Total subscribers flagged in the system	Subscribers receiving Contribution Credit in the month after flagging
No. of subscribers	6	1	7	4

8

Gap in No. of . Subscribers Registered and Subscribers Receiving Credits in last 12 months as on Jan 7, 2018			
Month	Number of Subscribers Registered (A)	Unique subscriber receiving credits for the month (B)	% (B/A)
January-18	3438	2867	83.39%
February-18	3436	2711	78.90%
March-18	3439	2503	72.78%
April-18	3433	2916	84.94%
May-18	3436	2988	86.96%
June-18	3447	3014	87.44%
July-18	3455	3132	90.65%
August-18	3478	3124	89.82%
September-18	3508	3125	89.08%
October-18	3511	3055	87.01%
November-18	3504	3022	86.24%
December-18	3502	2599	74.21%

9

Gap in number of PAOs registered and PAOs uploading Contributions (In De-Centralized Model)			
Month	Number of PAOs having subscribers under NPS at the end of the month (A)	Number of PAOs uploading in the said month (B) #	Gap (A-B)
January-18	352	307	45
February-18	357	292	65
March-18	368	205	163
April-18	393	348	45
May-18	415	375	40
June-18	424	376	48
July-18	430	403	27
August-18	432	390	42
September-18	438	386	52
October-18	437	396	41
November-18	432	390	42
December-18	433	388	45

Included Regular/Arrear contribution

10

Analysis of delay in Remittance of Contributions			
Subscribers getting credits within 7 days of respective/previous salary month			
Month	No. of Subscribers	Subscribers received credits	% getting credits within 7 days from salary month
January-18	3438	1988	57.82%
February-18	3436	1905	55.44%
March-18	3439	1160	33.73%
April-18	3433	2360	68.74%
May-18	3436	2475	72.03%
June-18	3447	2523	73.19%
July-18	3455	2690	77.86%
August-18	3478	2539	73.00%
September-18	3508	2385	67.99%
October-18	3511	2649	75.45%
November-18	3504	2781	79.37%
December-18	3502	2599	74.21%
Avg % for all 12 months	41587	28054	67.46%

11

Credit Analysis for the period January 2018 to December 2018 (Non Flagged)					
Parameters	Unique subscribers receiving credit for the said month	% Credit Received	Parameters	Unique subscribers receiving credit for the said month	% Credit Received
Associated PRANs as on December 31, 2017	3382		Five Contribution	42	1.24%
Twelve Contribution	1356	40.09%	Four Contribution	13	0.38%
Eleven Contribution	1144	33.83%	Three Contribution	32	0.95%
Ten Contribution	315	9.31%	Two Contribution	10	0.30%
Nine Contribution	159	4.70%	One Contribution	27	0.80%
Eight Contribution	59	1.74%	No Contribution	147	4.35%
Seven Contribution	37	1.09%	Note: For the computation of % Credit received, only Regular Contribution has been considered.		
Six Contribution	41	1.21%			

12

Analysis of Inward Funds Returned by Trustee Bank for month of December 2018 (SCF Fund returned)				
Month	Number of funds Remitted by underlying Offices	Number of funds returned by Trustee Bank	Amount of funds Remitted by underlying Offices	Amount of funds returned by Trustee Bank
January-18	395	21	4,04,32,897.00	10,40,946.00
February-18	404	31	3,52,81,351.60	17,33,275.60
March-18	449	17	5,10,68,689.86	17,53,390.00
April-18	487	17	4,54,80,831.90	38,79,470.10
May-18	811	53	7,77,23,872.20	43,79,515.20
June-18	574	40	6,80,16,906.20	33,76,168.20
July-18	551	23	5,94,24,448.00	9,73,255.00
August-18	586	22	5,94,49,189.20	3,40,224.20
September-18	458	35	4,87,55,380.10	12,12,096.10
October-18	633	22	6,77,05,278.28	15,17,564.28
November-18	470	16	3,85,86,578.00	4,65,728.00
December-18	501	25	3,78,64,429.00	8,61,390.00
Total	6319	322	62,97,89,851.34	2,15,43,022.68

13

Number of SCFs Cancelled as on December 31, 2018 (deletion of unmatched Subscriber Contribution File (SCFs) in CRA system after 10 days of SCF upload)	
Month	Count of SCF cancelled
January-18	26
February-18	17
March-18	24
April-18	29
May-18	50
June-18	44
July-18	23
August-18	20
September-18	21
October-18	35
November-18	20
December-18	29
Total	338

14

Analysis of Error Rectification Module as on December 31, 2018						
Month	Amount transferred to PRAN 1 instead of PRAN 2		Excess Transfer to a PRAN		Non-NPS Subscriber Withdrawal	
	No. of Transactions	Total Amount	No. of Transactions	Total Amount	No. of Transactions	Total Amount
Jan-18	0	0	0	0	0	0
Feb-18	0	0	0	0	0	0
Mar-18	1	10390	0	0	0	0
Apr-18	0	0	0	0	3	1240739.43
May-18	0	0	0	0	0	0
Jun-18	0	0	1	36183	0	0
Jul-18	0	0	4	36208	0	0
Aug-18	0	0	0	0	0	0
Sep-18	0	0	0	0	0	0
Oct-18	0	0	6	517414	0	0
Nov-18	0	0	0	0	0	0
Dec-18	2	15390	0	0	0	0
Total	3	25780	11	589805.0	3	1240739.43

15

Login details of PAOs on Dashboard of NSDL CRA (For the period May 2017 - December 2018)			
Registered PAOs	Unique login in last 3 Months (Active)	Login prior to 3 Months (partially active)	* No login yet (in active)
527	11	81	435

* Note: PAOs not accessed Dashboard during May 2017 - December 2018

16

Login details of DDOs on functionality available in the NSDL CRA system			
Registered DDOs	Unique login in last 3 Months (Active)	* Login prior to 3 Months (partially active)	No login yet (in active)
654	2	2	650

17

No. of pending grievances at CGMS as on December 31, 2018					
0-1 Months	1-2 Months	2-6 Months	6-12 Months	Above 12 Months	Total
1	4	2	0	0	7

18

Status of escalated grievances to NPS Trust pending as on December 31, 2018				
1-2 Months	2-6 Months	6-12 Months	Above 12 Months	Total
5	0	0	0	5

19

No. of Online Exit (withdrawal) cases pending for authorisation as on December 31, 2018 (age wise analysis)						
Parameters	0-1 Months	1-3 Months	3-6 Months	6-12 Months	Above 12 M	Total
Death	0	0	0	0	0	0
Superannuation	0	0	0	0	0	0
Pre-Mature Exit	0	0	0	0	0	0
Total	0	0	0	0	0	0

20

Non-initiation of online withdrawals even after superannuation as on December 31, 2018					
Non-initiation of withdrawal request even after superannuation	0-3 months	3-6 months	6-9 months	9-12 months	Above 12 months
3	1	0	0	1	1

21

Delay in authorization of Online Withdrawal cases as on December 31, 2018								
Parameters	Less than 15 days	16-30 days	31-60 days	61-90 days	91-180 days	181-365 days	More than 1 year	Total
No. of Subscribers	15	2	4	0	0	0	1	22

22

Analysis of Outward Funds Returned to Trustee Bank as on December 31, 2018				
Month	Number of funds Remitted by Trustee Bank	Number of funds returned to Trustee Bank	Amount of funds Remitted by Trustee Bank	Amount of funds returned to Trustee Bank
January-18	2	0	162882.26	0
February-18	1	0	93367.17	0
March-18	0	0	0	0
April-18	6	0	1797883.37	0
May-18	2	0	46495.54	0
June-18	2	0	86125.36	0
July-18	7	0	206322.16	0
August-18	2	0	634170.32	0
September-18	0	0	0	0
October-18	10	0	1306389.66	0
November-18	3	0	383217.78	0
December-18	3	0	735606.74	0
Total	38	0	5452460.36	0.00

23

No. of pending partial withdrawal cases for authorisation as on December 31, 2018						
Parameters	0-1 Months	1-3 Months	3-6 Months	6-12 Months	Above 12 M	Total
No. of Subscribers	1	2	0	2	3	8

24

Non-submission of documents, post authorization of online withdrawal						
Parameters	Non-submission of documents, post	0-3 months	3-6 months	6-9 months	9-12 months	Above 12 months
Death	0	0	0	0	0	0
Superannuation	3	3	0	0	0	0
Pre-Mature Exit	2	0	0	0	1	1
Total	5	3	0	0	1	1

25

Delay in settlement of claims for Superannuated Subscribers as on December 31, 2018 (Period between date of Superannuation and Settlement of exit)							
Ageing of exit settled between January 1, 2018 to December 31, 2018 (last 1 year)							
Parameters	0-3 Months	3-6 Months	6-12 Months	1-2 Years	2-3 years	3 years & above	Total
No. of exit cases	2	2	2	4	0	0	10

26

No. of withdrawal requests pending for purchase of annuity as on December 31, 2018						
Parameters	0-1 Months	1-3 Months	3-6 Months	6-12 Months	Above 12 Months	Total
No. of Subscribers	1	0	0	0	0	1

27

Claim IDs generated but Subscribers yet to be superannuated as on December 31, 2018			
Claim IDs generated but yet to be superannuated (Total cases)	0-1 months*	1-3 months	3-6 months
11	0	2	9

*denotes less than 1 month left for Superannuation