

PRASAR BHARATI
(India's Public Service Broadcaster)
Doordarshan Kendra Lucknow
24 Ashok Marg Lucknow-226001

No.TV(LKO)/3(7)/E(ES)/2021-22/

Dated:-03.09.2021

Sub: - Tender for Annual Maintenance Contract of Integrated Payout system (Playbox Make)
Sir/Madam

On behalf of Prasar Bharati (India's Public Service Broadcaster) Doordarshan Lucknow invites sealed tenders from eligible bidders under **single bid system** for Annual Maintenance Contract of Integrated Payout system in 1+1 configuration (Playbox Make) at DDK Lucknow. The details of the tender are as follows.

01	Tender Inviting Authority	Deputy Director General (E) Doordarshan Kendra Lucknow
02	Tender Reference No.	TV(LKO)/3(7)/E(ES)/2021-2022/
03	Availability of Tender Documents	https://prasarbharati.gov.in
04	Description of Supply	Annual Maintenance Contract of Integrated Payout system in 1+1 configuration (Playbox CHB) at DDK Lucknow. Detail Scope of work in Appendix A
05	Estimated Cost of Tender	Rs 100000/- (Rupees One Lakh only)
06	Earnest Money Deposit (EMD)	Exempted as per order No. PB/K1(011)(33)/2015-IFD(Pt.IV) dated 25.11.2020 of PB Secretariat subject to submission of duly Signed BID Securing Declaration Form..
07	BID validity Date	180 Days from the date of opening of Bid.
08	Last Date & Time for BID Submission	24.09.2021 at 1500 Hrs
09	Address of Submitting Quotation/BID	The BID contained in sealed envelope is to submitted on following address Deputy Director General (E) (Kind Attn. Abhijit Majumdar ADE) Room No. 104 Doordarshan Kendra Lucknow Lucknow-226001
10	Bid Opening Date	24.092021 at 1600 Hrs.

Note: - In case the dates mentioned above happen to be a holiday, the next working day shall be implied

General Terms and conditions-

- The Bid is to be submitted in sealed Envelope. The cover of the envelope should be super scribed with following details:-
 - The work for which tender is submitted
 - Tender Reference No.
 - Date of Opening of BID
- The items mentioned above will be given on AMC on "as it where is basis" and items can be inspected in the premises at Doordarshan Kendra, 24 Ashok Marg, Lucknow.
- Valid GST registration Number should be mentioned in the quotation. Copy of GST Registration certificate must be attached.
- GST rates applicable for each item to be mentioned clearly along with SAC Code. No claim for GST will be admitted later.
- If the rate of GST is changed during the process of purchase the same has to be adjusted in Bill accordingly.

6. The Price to be quoted in prescribed format attached with the letter of enquiry **Annexure 1 (Form-1)**. The evaluation of Bid will be done on the basis of L1 Bid of Grand Total of price offered for different services subject to fulfilling other terms and condition.
7. BID Securing Declaration Form **Annexure-2 (Form 2)** should be duly filled and signed to be submitted along with quotation failing which Bid is liable to rejection.
8. **Terms of payment** -The payment is to be made in 4 quarterly instalments after satisfactory completion of Maintenance and servicing work done during the quarter. No advance payment will be made for the said AMC.
9. The quotation will remain valid for a period of at least six months from the date of opening
10. The work done should match the detail scope of work mentioned in as specified in **Appendix A** of the tender document.
11. The quotation not fulfilling the conditions mentioned will be rejected without any further reference.
12. Any Amendment or Corrigendum will be published on <https://prasarbharati.gov.in>. Tenderers may regularly check the above mentioned web page on regular basis for updates.
13. The awarded AMC may be extended on the same rates, Terms and conditions maximum upto two consecutive years, if the services during AMC period are satisfactory subject to approval from competent authority. It solely lies on the discretionary powers of the Office. No claim in this regard shall be entertained.
14. The Dy. Director General DDK, Lucknow will have the right to terminate the contract during the period of one year if the firm is not giving satisfactory service of the units for effective operation required in the respective section and payment will not be released accordingly.
15. The Contractor will have to submit FDR/Bank Guarantee of 3% of the contract amount as Security Money.
16. If the contractor terminates the contract before the expiry of terms (Period awarded for one year) the firm shall have no claim towards the security money.
17. The contractor shall be responsible for safety of their staff and there shall be no claim on the department (i.e.DDK, Lucknow) whatsoever in case of any injury/accident to their staff.
18. In case of any dispute during the AMC period, decision of The Dy. Director General, DDK, Lucknow shall be the final and binding on the contractor



Abhijit Majumdar

Assistant Director (E)
DDK Lucknow
For Dy. Director General

Email:-abhijitmajumdar@prasarbharati.gov.in

APPENDIX A

- 1) The Detailed Description of work is mentioned below

Sr.No	Particulars	Type and Make	Qty.
1.	The Annual Maintenance Contract of Integrated Playout system in 1+1 configuration Software Support Playbox Airbox PlayBox Title Box PlayBox Capture Box PlayBox List Box PlayBox Safe Box	PlayBox CHB	02
2	Broad Cast Audio and Video I/O Card software and Firmware Support on SD/HD SDI	Black Magic Decklink 4K	02
3	Broad Cast Audio and Video I/O Card software and Firmware Support on SD/HD SDI	Black Magic Deck Link duo	02
4	Raid Controller Card Software Support and firmware update and upgrade	Areca 1223-8i	02

- 2) The contractor has to provide service at Doordarshan Kendra 24 Ashok Marg Lucknow. No extra charges as TA/DA will be payable for the service.
- 3) The Playout System are being utilized for 24X7 services hence no breakdown in service is affordable. The contractor shall attend to the service calls as and when required for trouble shooting even during odd hours and holidays.
- 4) The contractor shall be responsible for the safety of their staff and there shall be no claim on DDK Lucknow whatsoever in case of any injury to staff.

ANNEXURE-1(FORM-1)

Performa for Filling Price BID.

Quotation No.....

Dated.....

Sr.No	Particulars	Type and Make	Qty.	SAC Code	Price	GST Rate	GST Amount	Total Amount
1.	The Annual Maintenance Contract of Integrated Playout system in 1+1 configuration Software Support Playbox Airbox PlayBox Title Box PlayBox Capture Box PlayBox List Box PlayBox Safe Box	PlayBox CHB	02					
2	Broad Cast Audio and Video I/O Card software and Firmware Support on SD/HD SDI	Black Magic Decklink 4K	02					
3	Broad Cast Audio and Video I/O Card software and Firmware Support on SD/HD SDI	Black Magic Deck Link duo	02					
4	Raid Controller Card Software Support and firmware update and upgrade	Areca 1223-8i	02					
Grand Total								

Other Charges if Any

GST Registration No.....

Declaration: We declare that all the conditions as given in the BID document have been read by us

Signature of Tenderer with seal

ANNEXURE-2 (FORM-2)
BID SECURING DECLARATION FORM

Date:

Tender No.: _____

To
Dy Director General (E)
Doordarshan Kendra
24, Ashok Marg
Lucknow- 226001

We, the undersigned, declare that:

We understand that according to your conditions, Bids must be supported by a Bid-Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for the period of time that may determine by the Procurement Policy Office under Section 35 of the Public Procurement Act, if I am/we are in breach of any obligation under the bid conditions.

Because I/We

have modified or withdrawn my/our Bid after the deadline for submission of bids during the period of bid validity specified by the Bidder in the Bid Submission Sheet:

Or

have refused to accept a correction of an error appearing on the face of the Bid: or having been notified of the acceptance our Bid by the (insert name of public body) during the period of bid validity. (i) have failed or refused to execute the Contract if required. Or (ii) have failed or refused to furnish the Performance Security in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid

(a) in case I/We am/are the successful bidder, upon our receipt of copies of the contract signed by you and the Performance Security issued to you by me/us:

(b) If I am/we are not the successful Bidder. Upon the earlier of (i) the receipt of your notification of the name of the successful Bidder: or (ii) thirty days after the expiration of the validity of my/own Bid.

Date on _____ day of _____

Sign and Seal

Name of authorized Official