

प्रसार भारती / Prasar Bharati  
प्रसार भारती सचिवालय / Prasar Bharati Secretariat  
सूचना एवं प्रौद्योगिकी प्रभाग / IT Division  
आकाशवाणी भवन, संसद मार्ग / Akashvani Bhawan, Parliament Street  
नई दिल्ली - ११० ००१ / New Delhi - 110 001.

File No: IT-4003(01)/1/2023-IT INFRA

Date : 14/10/2024

**Subject: Invitation for Industry Feedback and Budgetary quote on draft technical specification for procurement of 97 No. (Ninety Seven) All in One Computers (AIO) for DG: DD.**

Industry Feedback and Budgetary quote are invited from prospective Bidders/OEMs or their authorised dealers/sellers on draft technical specification (attached to this) for procurement of 97 No.(Ninety Seven) All in One Computers (AIO) for IT Division, Prasar Bharati Sectt., New Delhi.

All the response may be furnished through email ID: ddgit@prasarbharati.gov.in latest by 27-10-2024



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To

Director(PBNS) for publishing on Prasar Bharati Corporate Website

### Technical Specifications for "All-In-One" Computers

S.No.	Parameter	Value	
1	Processor	(Intel Core i7, 12 <sup>th</sup> Generation) / (AMD Ryzen 7 – 7 <sup>th</sup> Generation); or higher/equivalent	
2	RAM	Minimum 16 GB, expandable to 64 GB or higher	
3	Storage	512GB SSD or higher	
4	Display Monitor	Size	23.8 inches or higher
		Resolution	1920x1080
		Panel Technology	IPS
5	Keyboard	Wired (OEM)	
6	Mouse	Wired (OEM)	
7	Speakers	Availability of speakers integrated with display	Yes
		No. of Speakers available	2
8	Webcam	Availability of Webcam Integrated with Display	Yes
		Resolution of Webcam	FHD
9	Ports	The System should have a minimum of :	6 USB Ports (Including at least one Type-C Port)
			1 HDMI Port
			1 Ethernet Port
10	Connectivity	Wireless	(Wi-Fi 802.11ac) or better
		Type of Ethernet Port	10/100/1000 on board Integrated Gigabit Port
11	Operating System	Pre-loaded Windows 11 Professional or higher	
12	On Site Warranty	3 Years or more	
13	Additional Specification Parameters	(i)	Bidder is required to submit authorization certificate from OEM.
		(ii)	The System, Keyboard and Mouse should be of the same OEM Make (No Sticker allowed).
		(iii)	OEM logo should be printed at motherboard (No Sticker allowed).
		(iv)	System should have TPM Chip required for Bit locker disk encryption.
		(v)	System should be IPv6 ready from day one.
		(vi)	<u>Certification</u>
		(a)	OEM should have ISO 9001 & ISO 27001 certification.
		(b)	Product should confirm to BIS(BEE) or Energy Star, EPR, ROHS or any other relevant certificate.

### **Buyer Added Additional Terms & Conditions (ATC)**

Buyer Added text based ATC clauses

S.No.	Clause
1	The Bidder shall furnish the details of offer in the proforma attached ( <b>Annexure-I</b> ).
2	Undertaking towards acceptance of ATC should be submitted on Bidder's Letter Head at the time of bid submission.
3	Bidder should be submitted Make In India declaration on OEM letterhead.
4	Provision for checking Warranty Status of the product offered should be there on the OEM website. Bidder is required to submit authorization certificate from OEM in this regard.
5	Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection. Product Datasheet & Drivers should be available on OEM website and the quoted specs available on datasheet.
6	Any available higher parameters of the technical specifications would also be acceptable.
7	<p><b><u>Malicious Code Certificate :</u></b></p> <p>The seller should upload following certificate in the bid :-</p> <p>(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :</p> <ul style="list-style-type: none"> <li>(i) Inhibit the desires and designed function of the equipment.</li> <li>(ii) Cause physical damage to the user or equipment during the exploitation.</li> <li>(iii) Tap information resident or transient in the equipment / network.</li> </ul> <p>(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.</p>
8	Installation, Commissioning, Testing, Configuration, Training (if any – whichever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized reseller.
9	Comprehensive onsite warranty shall be provided for trouble free operation of hardware for a minimum period of three years or higher from the date of acceptance of material in good condition.

S.No.	Clause
10	PAN India support from OEM during the warranty period is to be provided. Support Center should be available at more than 15 locations across India. A documentary proof of the same is to be provided along with the bid.
11	Dedicated / toll free Telephone No. for Service Support : BIDDER / OEM must have Dedicated / Toll Free Telephone No. for Service Support.
12	Escalation Matrix For Service Support : BIDDER / OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
13	Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty Certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Details of Service Centres are to be uploaded along with the bid.
14	Non return of Hard Disk : As per Buyer organization's Security Policy, Faulty Hard Disk of Servers / Desktop Computers / Laptops etc. will not be returned back to the OEM / supplier against warranty replacement.
15	The past performance / experience of the bidder is mandatory for this bid.
16	Testing and Acceptance – Computers will be accepted subject to successful testing of full functionality of all application.
17	All in One Computers will be inspected on the basis of OEM Certification compliance to specification to specifications. Necessary test certificates shall be supplied with computers. 05% of the ordered quantity shall be verified / inspected at the bidders premises for compliance of the OEM test certification by the authorized representative / inspection committee of Prasar Bharati.

**ANNEXURE-I****Proforma required to be filled and uploaded by the bidder along with the Bid**

S.No.	Parameter	Value (Please strike-out which is not applicable)	Page No./s) of the Supporting Document uploaded along with the Bid
	<b><u>Technical Parameters</u></b>		
1	Product Type	All-in-One Computer	
2	Make of Product		
3	Model of Product		
4	Name of the Manufacturer (OEM)		
5	Whether the required Technical Specifications are met in the product offered ?	YES / NO	
6	Whether 'Authorization Certificate' from OEM attached ?	YES / NO	
7	Whether OEM has ISO 9001 & ISO 27001 certification ?	YES / NO	
8	Whether the offered product is complying to BIS(BEE) or Energy Star, EPR, ROHS or any other relevant certificate ?	YES / NO	
9	Whether Undertaking towards acceptance of ATC on Bidder's Letter Head attached ?	YES / NO	
10	Whether 'Make in India' declaration on OEM letterhead attached ?	YES / NO	
11	Whether provision for checking Warranty Status of the product offered is available on the OEM website ?	YES / NO	
12	Whether Data sheet of the product offered attached ?	YES / NO	
13	Whether Data Sheet and Drivers of the offered product available on OEM website ?	YES / NO	
14	Whether Malicious Code Certificate attached ?	YES / NO	
15	Whether details of Service Centres attached ?	YES / NO	

S.No.	Parameter	Value (Please strike-out which is not applicable)	Page No.(/s) of the Supporting Document uploaded along with the Bid
16	Whether Dedicated / Toll free Telephone No. for Service Support available ?	YES / NO	
17	Whether Escalation Matrix for Service Support attached ?	YES / NO	
	<b><u>Eligibility Parameters</u></b>		
1	Whether a copy of the required EMD attached ?	YES / NO	
2	Whether fulfilling the required Past Experience ? ::		
	Bidder	YES / NO	
	OEM	YES / NO	
3	Whether fulfilling the required Annual Turnover Criteria ? ::		
	Bidder	YES / NO	
	OEM	YES / NO	
4	Whether the Bidder is MSME in the concerned area ?	YES / NO	