



प्रसार भारती : PRASAR BHARATI  
[भारत का लोक सेवा प्रसारक : INDIA'S PUBLIC SERVICE BROADCASTER]  
दूरदर्शन केंद्र : DOORDARSHAN KENDRA



कुडप्पनकुन्नु  
तिरुवनंतपुरम - 695 043  
Tel.0471-2730177

Kudappanakkunnu  
THIRUVANANTHAPURAM - 695 043  
Email : hooddktvm@prasarbharati.gov.in

NO: TVM-10(3)/2024-25(E)/STORES/2

Date: 20.08.2024

For Publishing in Government e-Publishing system CPPP website  
[TENDER REFERENCE NO: 2024-25-AIR-TVM-2]

Sub: Invitation of bids for "Comprehensive AMC of EPABX System" for one year.

Sir,

Please furnish your Sealed Cover quotation for Comprehensive AMC of EPABX System for one year from 01-10-2024 to 30-09-2025 for the following items.

SI No	Description
1	Comprehensive AMC of EPABX system with configuration of 8/72. Model No: Crystal EPABX 96 MX Capacity 6 trk+72 extension with power supply, surge protector and cable faults.

#### Terms & Conditions

- The rates quoted should be inclusive of all Taxes. Details of taxes should be mentioned.
- The quotations should be sent in Sealed Cover addressed to "Director (E), Akashvani, Trivandrum-14, so as to reach on or before 02/09/2024, 15:00 hrs.
- The quotation will be opened in the office of the Director (E) at 3 PM on 03/09/2024 in the presence of such tender or their agents as they may choose to attend.
- The cover should be super-scribed with the following details,
  - Details for which quotations are enclosed.
  - Reference of letter of enquiry.
  - Due date of opening of quotations.
- The quotation submitted should remain open for acceptance for a period of 90 days from the date of opening.
- TERMS OF PAYMENT: The payment will be made half yearly basis by NIFT/RTGS after satisfactory completion of work.
- RIGHT OF ACCEPTANCE: The undersigned reserves the right to reject all the tenders without assigning any reasons whatsoever.

(V. RABBY)  
Assistant Engineer  
For Director (E)



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Date: 20.08.2024

CPPP website <https://eprocure.gov.in/epublish/app>  
[TENDER REFERENCE NO: 2024-25-AIR-TVM-2]

### TENDER NOTICE

The Director (E), Akashvani, Thiruvananthapuram on behalf of Prasar Bharati, invites tenders for Comprehensive AMC of EPABX System installed at Akashvani, Thiruvananthapuram.

Name of work : Comprehensive AMC of EPABX system with configuration of 8/72. Model No: Crystal EPABX 96 MX Capacity 6 trk+72 extension with power supply, surge protector and cable faults.

Bid validity Period : 90 (Ninety) days from the date of opening of Bid

Estimated Value : Rs. 40,120 /-  
Performance Security Deposit : 3% of Contract value

Last date & time for the submission : 02/09/2024 at 15.00 hrs.  
Of the bid

Date & Time of Tender opening : 03/09/2024 at 15.00 hrs.

(V. RABBY)

Assistant Engineer  
For Director (E)

NO: 2(1)2024-25/E/DKT/STORES/2

Date: 20.08.2024





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TERMS AND CONDITIONS

1. The Tenderer shall be a registered firm/organisation according to the law of the country and shall have a working office at Trivandrum. They should submit proof of Address at Trivandrum along with list of staff and their designation. They should also provide details of escalation matrix along with telephone numbers of the firm's personnel for lodging complaint on occurrence of any fault.
2. The firm/person has to submit their offer in One part only.
3. The bid of the firms/ persons which are found to meet all the requirements as specified will alone be considered.
4. The Tenderer who has quoted the lowest satisfactory rates indicated in the schedule and fulfils the other terms and conditions will be considered.
5. The tenderer should submit the GST Registration details, Aadhar card and Pan Card details etc.at the time of submitting quotations.
6. The Head of Office, Akashvani, Thiruvananthapuram reserves the right to reject any tender without assigning any reason whatsoever.
7. No advance payment will be made in any circumstances and payment will be made only after presenting the bill bi-yearly
8. This Organisation may reject/accept or prefer any tender without having to assign any reason whatsoever. This Organisation also reserves to itself the right to accept any tender in part or split the order between two or more bidders.
9. In case certain clarifications are sought by this Organisation after opening of tenders, then the reply of the bidder should be restricted to the clarifications sought.
10. Any bidder who modifies his bid (including a modification which has the effect of altering the value of his offer) after the closing date without specific reference by this Organisation shall render the bid liable to be ignored and rejected without notice and without further reference to the bidder.
11. Canvassing in any form by the bidders shall also render the bid liable to be ignored and rejected without notice and without further reference to the bidder.
12. This Organisation has to finalise its purchase within a limited time schedule. Therefore, it may not be feasible in all cases for this Organisation to seek clarifications in respect of incomplete offers. Prospective bidders are advised to ensure that their bids are complete in all respects and conform to our terms and conditions and Bid Evaluation Criteria of the tender. Bids not complying with this Organisation's requirements may be rejected without seeking any clarifications. However, during evaluation and comparison of bids, Prasar Bharati at its discretion, may ask the bidder for clarifications on the bid. The request for clarification shall be given in writing by registered email Id, asking the Bidder to respond by a specified date, and also mentioning therein that, if the Bidder does not comply or respond by the date, his Bid will be liable to be rejected. Depending on the outcome, such tenders will be ignored or not considered further. No change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.
13. A Performance Security Deposit amount of not less than 3% of the Tender amount is to be paid by the tenderer within 1 month of awarding the AMC.
14. Performance security deposit should be in the form of account payee Demand Draft, NEFT/RTGS from any scheduled bank, Fixed Deposit Receipt (FDR), Banker's cheque or Bank Guarantee from a Indian Scheduled commercial Bank in favour of DDO, Akashvani, Thiruvananthapuram valid for 2 months beyond the date of expiry of **AMC period**, which will be released after the satisfactory completion of the contract period. The claim period will be up to one year from the date of expiry of guarantee/warranty

*[Signature]* 20/11/24



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Nil deviation Certificate to be submitted by Bidder

Subject:

NOTICE INVITING TENDER FOR COMPREHENSIVE AMC OF EPABX SYSTEM

NIT Enquiry No: NO: 2(1)2024-25/E/DKT/STORES/2 dated: 19.08.2024

CPPP website <https://eprocure.gov.in/epublish/app>

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NIL DEVIATION CERTIFICATE

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions of this Tender Document without any reservations whatsoever. We hereby undertake and confirm that we have understood all the specifications, stipulations, terms and conditions as mentioned in this Tender enquiry.

I hereby declare that - There is no deviation in the offer.

Signature of Authorized Signatory of Bidder

Name:

Designation:

Date:

Place:

Phone No:

Seal of Organization:



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Company Details (All fields to be filled by Bidder and no field to be left blank)

Company Name	
Registration No.	
PAN NO.	
Registered Address	
Name of Partners	
Bidder Type	Indian/ Foreign (Select one)
City	
Postal Code	
Company's Establishment Year	
Company's Nature of Business	
Company's Legal Status	Limited Company/Undertaking/Joint Venture/Partnership/Others (Select any One)
Company Category	Micro Unit as per MSME/Small Unit as per MSME/Medium Unit as per MSME/Ancillary Unit/Project affected person of this Company/SSI/Others (Select any one)
Company's Contact Person Details	
Title	Mr/Mrs/Ms
Contact Name	
Date of Birth	
Correspondence Email	
Designation	
Phone No.	
Mobile No.	

Signature of Authorized Signatory of Bidder

Name:

Designation:

Date:

Place: