



प्रसार भारती/Prasar Bharati
(India's Public Service Broadcaster)
प्रसारभारती सचिवालय/Prasar Bharati Secretariat
आकाशवाणी भवन, संसदमार्ग, नई दिल्ली - 110001
Akashwani Bhawan, Parliament Street, New Delhi-110001
सूचनाप्रौद्योगिकी विभाग/IT Division



Dated: 31st July 2026

Subject: Inviting Industry Feedback on draft technical specification for The Supply, Installation, Testing, and Commissioning (SITC) All In One computers

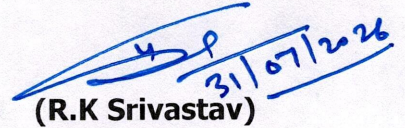
Prasar Bharati intends to invite a fresh tender on the GeM portal for the Supply, Installation, Testing, and Commissioning (SITC) of 675 Nos All In One computers.

In this regard, the draft technical specifications are hereby published to invite industry feedback from prospective bidders, OEMs, or their authorized dealers/sellers. Feedback is sought on the attached draft technical specifications for the SITC of All In One computers

Submission of a budgetary quote is mandatory and must be provided along with the technical feedback.

The response, including feedback on the technical specifications and the corresponding budgetary quote, may be furnished on or before 15.08.2026 at the following email ID:

itstore@prasarbharati.gov.in


(R.K Srivastav)

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To
Director (PBNS) for publishing on Prasar Bharati Corporate Website.

Technical Specifications for “All-In-One” Computers

S.No.	Parameter	Value	
1	Processor	(Intel Core i7, 12th Generation) / (AMD Ryzen 7–7th Generation) or higher	
2	RAM	Minimum 16 GB, DDR 4 or latest, with support of suitable slots to expand memory upto 64 GB or higher	
3	Storage	1024 GB SSD (Nvme) or higher	
4	Display Monitor	Size	23.8 inches or higher
		Resolution	1920x1080
		Display Type	LED
5	Keyboard	Wired/Wireless	
6	Mouse	Wired/Wireless	
7	Speakers	Availability of speakers integrated with display	Yes
		No. of Speakers available	2
8	Webcam	Availability of Webcam Integrated with Display	Yes
		Resolution of Webcam	FHD
9	Ports	The System should have a minimum of:	6 USB Ports (Including at least one Type-C Port)
			1 HDMI Port
			1 Ethernet Port
10	Connectivity	Wireless:	(Wi-Fi 802.11ac) or better
		Type of Ethernet Port	10/100/1000 on board Integrated Gigabit Port
11	Operating System	Pre-loaded Windows 11 Professional or higher	
12	On Site Warranty	3 Years or more	
13	Security	BIOS Password, TPM 2.0 Enabled	
14	Additional Specification Parameters	(i)	The System, Keyboard and Mouse should be of the same OEM Make (No Sticker allowed).
		(ii)	System should be IPv6 ready from day one.
		(iii)	Certification
		(a)	OEM should have ISO 9001 & ISO 27001 certification.
		(b)	Product should conform to BIS, BEE or Energy Star, EPR, ROHS or any other relevant certificate.

Buyer Added Additional Terms & Conditions (ATC)

Buyer Added text based ATC clauses

S. No.	Clause
1.	The Bidder shall furnish the details of offer in the proforma attached (Annexure-I).
2.	Undertaking towards acceptance of ATC should be submitted on Bidder's Letter Head at the time of bid submission.
3.	Bidder is required to submit authorization certificate from OEM, specific to this bid.
4.	Bidder should submit Make In India declaration on OEM letterhead.
5.	Provision for checking Warranty Status of the product offered should be there on the OEM website. Bidder is required to submit authorization certificate from OEM in this regard.
6.	Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection. Product Datasheet & Drivers should be available on OEM website and the quoted specs available on datasheet.
7.	Any available higher parameters of the technical specifications would also be acceptable.
8.	<u>Malicious Code Certificate</u> The seller should upload following certificate in the bid :- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to: - Inhibit the desires and designed function of the equipment. - Cause physical damage to the user or equipment during the exploitation. - Tap information resident or transient in the equipment / network. (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.
9.	Supply, Installation, Testing& Commissioning is to be carried out by OEM /OEM Certified resource or OEM authorized reseller.
10.	Comprehensive onsite warranty shall be provided for trouble free operation of hardware for a minimum period of three years or higher from the date of acceptance of material in good condition.
11.	PAN India support from OEM during the warranty period is to be provided. Support Center should be available at more than 15 locations across India. A documentary proof of the same is to be provided along with the bid
12.	Dedicated / toll free Telephone No. for Service Support: BIDDER / OEM must have Dedicated / Toll Free Telephone No. for Service Support.
13.	Escalation Matrix For Service Support: BIDDER / OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14.	Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty Certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any breakdown during the warranty period. Details of Service Centres are to be uploaded along with the bid.
15.	Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers / Desktop Computers / Laptops etc. will not be returned back to the OEM / supplier against warranty replacement.
16.	Bidder shall submit OEM certificate that the OEM shall provide service support for minimum 4 years from the date of commissioning.
17.	Testing and Acceptance – Computers will be accepted subject to successful testing of full functionality of all application.
18.	05% of the ordered quantity shall be verified / inspected at the bidders premises for compliance of the GEM generated contract by the authorized representative / inspection committee of PrasarBharati.